



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

02-MAY-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8008989

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of and/or driver's door hinge)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1C3EJ46X5YN306614		CHRYSLER	CIRRUS	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) 4 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03200000	Part Name(s) BRAKES:HYDRAULIC SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 17-APR-2002 Mileage at Failure(s) 17337 Vehicle Speed at Failure(s) 40	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES WHILE TRAVELING AT 40 MPH, TRAFFIC AHEAD WAS COMING TO A STOP. CONSUMER APPLIED THE BRAKE, BUT THE VEHICLE DID NOT STOP. CONSUMER STATES BRAKE PEDAL WOULD NOT RELEASE IT STUCK TO THE FLOOR. VEHICLE ACCELERATED AT A HIGH SPEED BEFORE REAR ENDING ANOTHER VEHICLE, AFTER CONSUMER WAS FORCED TO USE EMERGENCY BRAKE.*JB

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 335	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) WILMINGTON DE 19805		DEFECTS INVESTIGATION 02 MAY-2002 OFFICE Reference No. 8008989	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, please print name and address to the vehicle manufacturer. Signature of Owner Date 6/11/02		Work Number Home Number	
Vehicle Ident. No. (VIN.) (Located at bottom of windshield or driver's side) 1C3EJ46X5YN306614		Vehicle Make CHRYSLER Vehicle Model CIRRUS Vehicle Year 2000 Current Odometer Reading 17337	
Purchase Date Oct 2000 ☒ New ☐ Used		Dealer's Name BRANDYWINE CHRYSLER PLYMOUTH City WILMINGTON State DE Zip Code 19806	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		Engine Size (CID/CC/L) 4 CYL No Cylinders 4 CYL ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 032600000 Part Name(s) BRAKES-HYDRAULIC SYSTEM Q GAS PEDAL STUCK TO FLOOR Q SHOULDER RESTRAINT FAILED		Location ☐ Left Front ☒ Right Rear Failed Part(s) ☒ Original ☐ Replacement	
No of Failures 3 Date(s) of Failure(s) 17-APR-2002 Mileage at Failure(s) 17337 Vehicle Speed at Failure(s) 40-45 MPH		Failed Part(s) ? ☐ Yes ☐ No NHTSA Previously ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No	
Number of Persons Injured 1		Number of Fatalities 0	
Estimated Property Damage \$10,000.00		Reported to Police ☒ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES WHILE TRAVELING AT 40 MPH, TRAFFIC AHEAD WAS COMING TO A STOP. CONSUMER APPLIED THE BRAKE, BUT THE VEHICLE DID NOT STOP. CONSUMER STATES BRAKE PEDAL WOULD NOT RELEASE IT STUCK TO THE FLOOR. VEHICLE ACCELERATED AT A HIGH SPEED BEFORE REAR ENDING ANOTHER VEHICLE. AFTER CONSUMER WAS FORCED TO USE EMERGENCY BRAKE.*JB			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

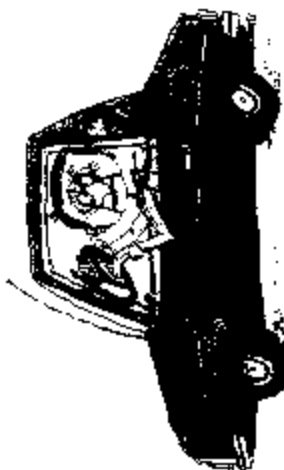
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

Official Business
Penalty for Private Use \$300

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration
400 Seventh St., S.W.
Washington, D.C. 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Stuck to floor but accident

Foot of. Pedals stucked car and verified pedal was

Stuck car down by kicking. Ignition switch to off position with right

Ignition switch since seat belt failed to hold torso in place. Bounced about cabin.

Got of Boulder alley. Could not get car out of gear (was stuck in drive), was stuck

of the wheel. into 3400. Spins across keyboard heavy gear into a parking

Hit car in front of me (car was not go off). Bounced off car in front

and fall broke to slow down while taking to avoid car in front of me.

Stuck to the floor. Speed increases at rapid rate, applied emergency brake

un-stick pedal by pressing down and releasing pedal, however pedal

normal. Accelerator was stuck at position where foot was released. Tried to

from accelerator pedal and applied brake. Car was not slowing down like

Accelerated to approx 35-40 mph. noticed traffic slowing for red light released foot

travelling from Elmore Dr. through intersection zone after caution zone