



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

01-MAY-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008939

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B4GP44G5YR611603		JEEP	GRAND CHEROKE	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) 6 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01340000 05110000	Part Name(s) STEERING:POWER ASSIST:BELT ENGINE:MOUNTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 26-APR-2002 Mileage at Failure(s) 37217 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 25-30 MPH THE POWER STEERING WENT OUT, DEALER DETERMINED THE BELT TENSIONER BROKE AND THE ENGINE BOLT HAD SHEARED OFF.*JB

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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CONTINUE ON BACK IF NEEDED

THE BOLT HOLDING THE TENSIONER SHEARED OFF ENGINE - LODGE PERSON SLEEPING
WHILE DRIVING 25-30 MPH THE POWER STEERING WENT OUT, DEALER DETERMINED THE BELT TENSIONER BROKE AND THE ENGINE BOLT HAD SHEARED OFF.

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash	☐ Yes ☐ No
Fire	☐ Yes ☐ No
Number of Persons Injured	
Number of Fatalities	
Estimated Property Damage	
Reported to Police	☐ Yes ☐ No

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

APPLICATION INCIDENT INFORMATION

No. of Failures	1
Date(s) of Failure(s)	26-APR-2002
Mileage at Failure(s)	37217
Vehicle Speed at Failure(s)	25
Failed Part(s)	
NHTSA Previously	☐ Yes ☐ No

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	01340000
Part Name(s)	104672894AE
ENGINE/MOUNTS	Bolt Tensioner
STEERING/POWER ASSIST-BELT	
Location	Left
Failed Part(s)	Original

Transmission Type	☒ Automatic ☐ Manual
Antilock Brakes	☒ Yes ☐ No
Restraint System	☒ 3-Point Belt ☐ 2-Point Belt ☐ Lap/Shoulder ☐ Other
Vehicle Type	☒ Car ☐ Van ☐ Minivan ☐ Other
Vehicle Style	☐ Sport ☐ Truck ☐ Station Wagon ☐ Pick Up ☐ Truck

Purchase Date	12/29/99
City	
State	
Zip Code	
Engine Size	6 CYL
Engine Type	☐ Gas ☐ Diesel ☐ Turbo
Vehicle Year	2000
Vehicle Make	Jeep
Vehicle Model	Grand Cherokee
Vehicle Identification No. (VIN)	2B4GP44G5YR613603
Current Odometer Reading	37326

VEHICLE INFORMATION

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

OWNER INFORMATION (Type or Print)	CROWNVILLE MD 21032
Vehicle Owner's Questionnaire (VOQ)	751255
U.S. Department of Transportation	
National Highway Traffic Safety Administration	
www.nhtsa.dot.gov/hotline	
1-888-327-4236	
NATIONWIDE 1-888-DASH-2-DOT	
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