



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

29-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008743

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G6EL12YXB704232		CADILLAC	ELDORADO	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05130000 06540000	Part Name(s) ENGINE PULLEY; CRANKSHAFT EXHAUST GAS RECIRCULATION VALVE (EGR VALVE)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 15-FEB-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 9218	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE BEGAN TO STALL WHEN COMING TO A STOP. THEN AROUND 30 MPH, DEALER REPLACED EGR VALVE, BUT VEHICLE CONTINUED TO STALL. DEALER THEN REPLACED CRANKSHAFT POSITION SENSOR.
*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

758

Date Received

OFFICE

29 APR 2002

DEFECTS INVESTIGATION

Od or

rt dt

od rt

up ltr

Reference No.

8008743

OWNER INFORMATION (Type or Print)

ARLINGTON

VA

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of a signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/21/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1G6EL12YXYB704232

Vehicle Make

CADILLAC

Vehicle Model

ELDORADO

Vehicle Year

2000

Current Odometer Reading

9400

Purchase Date

11/24/00

Dealer's Name

Morris Cadillac

Engine Size

4.2L

(CID/CC/L)

4.2L

No Cylinders

8

☐ Turbo

☐ Diesel

☐ Gas

☐ Fuel Injected

☒ New ☐ Used

City

Vienna

State

VA

Zip Code

22182

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☐ 3-Point Belt

☒ Driverside Airbag

☒ Passengerside Airbag

☐ Motorized 2-Point Belt

Cruise Control

☒ Yes

☐ No

Drive Train

☒ Front

☒ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport Ult

☐ Truck

☐ Motorcycle

Body Style

☒ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05130000

06540000

Part Name(s)

ENGINE:PULLEY:CRANKSHAFT

EXHAUST GAS RECIRCULATION VALVE (EGR VALVE)

Location

☐ Left

☐ Front

☐ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

2

Date(s) of Failure(s)

12 FEB 2002 4/11/02 + 4/23/02

Mileage at Failure(s)

9410 + 9156

Vehicle Speed at Failure(s)

Approximately 25-30 mph.

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes

☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE BEGAN TO STALL WHEN COMING TO A STOP. THEN AROUND 30 MPH, DEALER REPLACED EGR VALVE, BUT VEHICLE CONTINUED TO STALL. DEALER THEN REPLACED CRANKSHAFT POSITION SENSOR. *AK

Vehicle is now hesitating/shuddering when accelerating at low speeds and is lagging at low speeds when not accelerating.

CONTINUE ON BACK IF NEEDED