



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

29-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008720

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) JT8BD6852Y0088856	Vehicle Make LEXUS	Vehicle Model GS300	Vehicle Year 2000	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02112000	Part Name(s) SUSPENSION INDEPENDENT FRONT ATTACHING MECHANISMS:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 24-APR-2002 Mileage at Failure(s) 12979 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE ACCELERATED WITHOUT PRESSING THE GAS PEDAL. TOOK VEHICLE TO DEALER, AND THEY STATED THAT STABILIZER BAR WAS DEFECTIVE. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received <u>29-APR-2002</u> OFFICE INVESTIGATION Reference No. <u>8008720</u> Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>	
OWNER INFORMATION (Type or Print) [REDACTED] <u>750652</u>			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of a signature, please print your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>5/10/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) <u>SJT8BD68P2Y0088856</u>	Vehicle Make <u>LEXUS</u>	Vehicle Model <u>GS300</u>	Vehicle Year <u>2000</u> Current Odometer Reading <u>12979</u>
Purchase Date <u>11/4/99</u>	Dealer's Name <u>Lexus Santa Monica</u>		Engine Size (CID/CC/L) <u>3.0L</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injectio
☒ New ☐ Used	City <u>Santa Monica</u> State <u>CA</u> Zip Code <u>90404</u>		No Cylinders <u>6</u>
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag <u>also side bags</u>	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☒ Car ☐ Sport Ult ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>02112000</u>	Part Name(s) <u>SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS: S</u>	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part/s ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>24-APR-2002</u> Mileage at Failure(s) <u>12979</u> Vehicle Speed at Failure(s) <u>35 up to 60-70</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☒ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities <u>0</u>
		Estimated Property Damage <u>contact LA PD report 02-08 4/10/02 310 5758403</u>	Reported to Police ☒ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			

VEHICLE ACCELERATED WITHOUT PRESSING THE GAS PEDAL. TOOK VEHICLE TO DEALER, AND THEY STATED THAT STABILIZER BAR WAS DEFECTIVE. PLEASE PROVIDE ANY FURTHER INFORMATION. *AK ~ See your 12 Apr 2002 - 80075754-8007508 + 29 Apr 2002 8008719

I purchased new a 2000 GS300 Lexus. In Dec. 2001, I had a surging problem & was unable to brake when I was passed by a vehicle with a man using a phone. Lexus today customer service referred me to Tim Falk Lexus of Beverly Hills, Ca 90012. I went there on 12/20/01, mileage 12647, 1/10/02 and 1/10/02, complaining of the surging problem. I have three service work orders, they refused to test for the problem even tho in their service

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

passenger handwritings, it was written 04/15/02 "only happened once customer
think we could duplicate" (MHTSA 98V080002) On 4/15/02, I was out main street in front
traffic going at 35 when a man using a phone passed me, causing my car to surge +
my brakes to lock. I hit five cars over a distance of about 1/4 mile before coming to a
stop. My car was towed to the Tech Auto Body, 4334 W. River Blvd, LA, CA 90015.
where the brakes were put with a test stand that failed. The brakes were tested 3
times by myself, David, Tony (manager Ace Tech) & an employee, Elizabeth at the Tony
Lotto on his Vehicle Check'n. The brake seemed the problem. Lexus Factory
personnel examined my car & I was told on the phone, Lexus Town & Country
My car is being saved by a climatronic brake booster and turbochargers at
least, all arising from the wave & the cars computer controlling all of the
Some time, for the first time, I was told \$02-08 on 4/15/02 - 1 injury

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

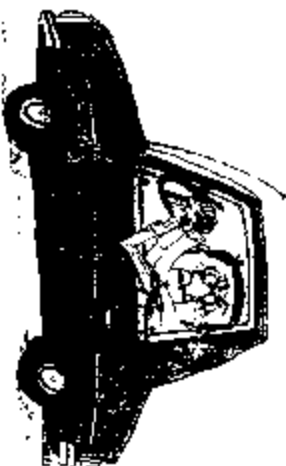
DASH2DOT

and dial toll trees at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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