



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

26-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008662

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GCEK14T11Z314179	CHEVROLET TRUCK	SILVERADO	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-FEB-2002 Mileage at Failure(s) 10000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN STARTING VEHICLE IN COLD TEMPERATURE THERE IS A KNOCKING NOISE COMING FROM ENGINE. AFTER A WHILE THE NOISE WILL GO AWAY. CONTACTED DEALER, AND DEALER NOTED THAT IT WAS NORMAL. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4238 NATIONWIDE 1-888-DASH-2-DOT		Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline	
FOR AGENCY USE ONLY 798		DEFECTS INVESTIGATION Date Received: 26-APR-2002 Reference No. 8008662	
Do you authorize NHTSA to contact you or the manufacturer of your vehicle? ☐ YES ☐ NO		Signature of Owner: [Redacted] Date: 5/6/02	
Do you authorize NHTSA to release your name and address to the vehicle manufacturer? ☐ YES ☐ NO		Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) 1GCEK14T11Z314179	
Vehicle Make CHEVROLET TRUCK		Vehicle Model SILVERADO	
Vehicle Year 2001		Current Odometer Reading 10250	
Purchase Date ☒ New ☐ Used		Dealer's Name Hert Chevrolet City: Kingston State: NY Zip code: 12101	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Passenger Side Airbag	
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Drive Type ☒ Front ☐ Rear ☐ 4-Wheel	
Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Truck		Fuel System ☐ Turbo ☒ Diesel ☐ Gas ☐ Fuel Injection	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 051000000 ENGINE		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Date(s) of Failure(s) 01-FEB-2002		Mileage at Failure(s) 10000	
No of Failures		Failed Parts ☐ Yes ☐ No	
Failed Parts ☐ Replacement ☐ Original		Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☒ Yes ☐ No		Fire ☒ Yes ☐ No	
Number of Persons Injured		Number of Fatalities	
Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHEN STARTING VEHICLE IN COLD TEMPERATURE THERE IS A KNOCKING NOISE COMING FROM ENGINE. AFTER A WHILE THE NOISE WILL GO AWAY. CONTACTED DEALER, AND DEALER NOTED THAT IT WAS NORMAL. *AK			
CONTINUE ON BACK IF NEEDED			

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