



**FOR AGENCY USE ONLY** 151

DOT Auto Safety Hotline

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire (VOQ)**  
NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

**OWNER INFORMATION (Type or Print)**  
750264

Work Number: [Redacted]  
Home Number: [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  
 YES  
 NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.  
 Signature of Owner: [Redacted]  
 Date: 5/19/2002

Reference No. 8008578

Date Received: 25-APR-2008

DEFECTS OFFICE

**VEHICLE INFORMATION**

Vehicle Identification No. (VIN) (if recalled at bottom of windshield on driver's side): **1FTF7L1V7610**

Vehicle Make: **FORD TRUCK**

Vehicle Model: **F250**

Vehicle Year: **1997**

Current Odometer Reading: **73709**

Purchase Date:  New  Used

Dealer's Name: **DISCOVERY FORD**

City: **WHITALL** State: **MI** Zip Code: **49421**

Engine Size (CID/CCL): **8**

Engine Type:  Turbo  Diesel  Gas  Fuel Injecto

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Transmission Type:  Automatic  Manual

Antilock Brakes:  Yes  No

Restraint System:  3-Point Belt  2-Point Belt  Airbag  Driver's Side  Passenger's Side

Cruise Control:  Yes  No

Drive Train:  Front  Rear  4-Wheel

Vehicle Type:  Car  Van  Minivan  Other  Sport Util  Truck  Motorcycle

Body Style:  2-Door  4-Door  Stationwagon  Pick Up  Truck

**COMPONENT** 01550000  
02132000

**PART NAME(S)** STEERING LINKAGES: THE ROD: INNER  
SUSPENSION: INDEPENDENT FRONT CONTROL ARM: UNKNOWN

**LOCATION**  Left  Right  Front  Rear

**FAILED PARTS**  Original  Replacement

**NO OF FAILURES** 1

**DATE(S) OF FAILURE(S)** 10-APR-2002

**MILEAGE AT FAILURE(S)** 7200

**VEHICLE SPEED AT FAILURE(S)** 35-40 MPH

**VEHICLE SPEED AT FAILURE(S)** **FLOWING DOWN ROAD INTERSECTION**

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash  Yes  No

Fire  Yes  No

Number of Persons Injured \_\_\_\_\_

Number of Fatalities \_\_\_\_\_

Estimated Property Damage \_\_\_\_\_

Reported to Police  Yes  No

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

Crash  Yes  No

Fire  Yes  No

Number of Persons Injured \_\_\_\_\_

Number of Fatalities \_\_\_\_\_

Estimated Property Damage \_\_\_\_\_

Reported to Police  Yes  No

**JOINT-AK**

**ORIGIONAL PARTS DID NOT HAVE GREASE THINGS**

**OR WAS THEIR ANY PLACE TO PUT THEM.**

**I HAD TO REPLACE ALL THE ROD ENDS AND BALL JOINT**

**WHILE DRIVING DOWN HILL LEFT FRONT TIRE ROD HAD COME OFF. LEFT FRONT WHEEL ALMOST CAME OFF, CAUSING VEHICLE TO SHAKE. MECHANIC REPAIRED THE ROD AND REPLACED BALL JOINT-AK**

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974, Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, your response, or a statistical summary thereof, may be used in support of the agency's action.



