



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

24-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8008482

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side)		Vehicle Make VOLKSWAGEN	Vehicle Model JETTA	Vehicle Year 1995	Current Odometer Reading _____
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08320000	Part Name(s) ELECTRICAL SYSTEM:WIRING:HARNES:UNDER DASH	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) 100 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damag _____	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WIRING HARNESS UNDER DASH CAUGHT ON FIRE. CAUSE UNKNOWN. DEALER CONTACTED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) Date Received: 24 APR 2002 Reference No.: 8008482	
Home Number: [REDACTED] Work Number: [REDACTED]		Signature of Owner: [REDACTED]	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

VEHICLE INFORMATION

Vehicle Identification No. (VIN) (It should be marked on the driver's side of the dashboard)	3VW5C8H85M072953
Vehicle Make	VOLKSWAGEN
Vehicle Model	JETTA
Vehicle Year	1995
Current Odometer Reading	101,000

Purchase Date	6/95
Dealers Name	PARB Volkswagen
City	Bremerton
State	WA
Zip Code	
Engine Size (CID/CCL)	4
Engine Type	Turbo Diesel
Fuel Injection	Gas

Transmission Type	☒ Automatic ☐ Manual
Antilock Brakes	☒ Yes ☐ No
Restraint System	☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Side Airbag ☐ Passenger's Side Airbag
Drive Train	☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	☒ Car ☐ Van ☐ Minivan ☐ Other
Body Style	☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck

Component	08320000
Part Name(s)	ELECTRICAL SYSTEM; WIRING; HARNESS; UNDER DASH
Location	☒ Left ☐ Right ☐ Front ☐ Rear
Failed Parts	☒ Original ☐ Replacement
No of Failures	1
Date(s) of Failure(s)	4-11-02
Mileage at Failure(s)	100,000
Vehicle Speed at Failure(s)	5 MPH
Failed Part(s)	☒ Yes ☐ No
NHTSA Previously	☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

Crash	☒ Yes ☐ No
Fire	☒ Yes ☐ No
Number of Persons Injured	0
Number of Fatalities	0
Estimated Property Damage	\$500.00
Reported to Police	☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING WIRING HARNESS UNDER DASH CAUGHT ON FIRE. CAUSE UNKNOWN. DEALER CONTACTED. *AK

My wife, Linda, was just leaving work when the smoke started pouring out from under the driver side dash board. She pulled over to the side of the road, turned the engine off and

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CONTINUE ON BACK IF NEEDED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Exited the car. We had the car towed to local dealership. The next day, the dealership determined that both the main wiring harness and the wiring going to the driver's door had caught fire and needed to be replaced. As of today, 5 weeks later we are still waiting for it to be fixed. We notified "Volkswagen of America" and were told that since the car was "out of warranty," that they were not interested in following up on cause of fire. Dealership has not been able to determine cause as of yet, purchase new parts. Thank you

ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

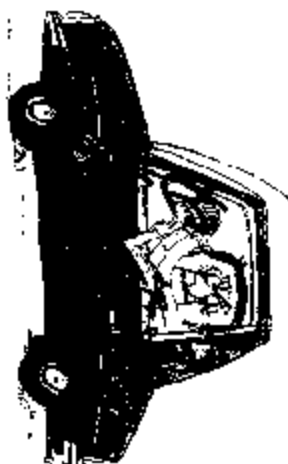
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/home>