



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

24-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008479

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3CHFVBBX1T695969		CHRYSLER	PT CRUISER	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 03-JAN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 12214		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE WOULD PULL TO THE RIGHT WHEN ACCELERATING. BEEN TO THE DEALER ON FOUR OCCASIONS, AND UNABLE TO LOCATE THE PROBLEM. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 241 Date Received <u>24-APR-2002</u> Office of Traffic Safety Investigations Reference No. <u>8008479</u>	
OWNER INFORMATION (Type or Print) <u>[REDACTED]</u> <u>749994</u> <u>HORICON</u> <u>WI</u>				Work Number <u>[REDACTED]</u> Home Number <u>[REDACTED]</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner <u>[REDACTED]</u> Date <u>5/16/02</u>					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>3CHFYBBX1T695969</u>		Vehicle Make <u>CHRYSLER</u>		Vehicle Model <u>PT CRUISER</u>	
Vehicle Year <u>2001</u>		Current Odometer Reading <u>1365</u>			
Purchase Date <u>01-01-02</u>		Dealer's Name <u>RUSS DARRROW, INC.</u>		Engine Size (CID/CC/L) <u>2.4</u>	
☒ New ☐ Used		City <u>WEST BEND</u> State <u>WI</u> Zip Code <u>53095</u>		No. of Cylinders <u>4</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Utility Truck ☐ Van ☐ Minivan ☐ Motorcycle ☒ Other <u>PT CRUISER</u>	
Body Style ☐ 2-Door ☒ 4-Door/w/ Tailgate ☐ Station Wagon ☐ Pick Up Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>02000000</u>		Part Name(s) <u>SUSPENSION</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☐ Original ☐ Replacement					
No. of Failures <u>1</u>		Date(s) of Failure(s) <u>03-JAN-2002</u>		Mileage at Failure(s) <u>12214</u>	
Vehicle Speed at Failure(s) <u>APPROX ZERO MPH</u>		Failed Part(s) ☐ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No		Fire ☐ Yes ☐ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) VEHICLE WOULD PULL TO THE RIGHT WHEN ACCELERATING. BEEN TO THE DEALER ON FOUR OCCASIONS, AND UNABLE TO LOCATE THE PROBLEM. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK GOODYEAR TIRES BOTH BACK: NPOF 2YN2 3100 DRIVER FRONT: MKT2 BMDR 2201 0501 PASS " : MKT2 BMDR 0501 2201					

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WITH NO ACCELERATION: CAR STEERS STRAIGHT, BRAKES STRAIGHT.

STARTS TO PULL TO RIGHT FROM A STEPPED POSITION AND PERSISTS FROM ~ 1200 RPM TO ~ 2200 RPM (60 MPH). OF COURSE MORE PRONOUNCED AT 4000 RPM.

IF YOU TAKE YOUR HAND OFF STEERING WHEEL @ 60 MPH ON STRAIGHT LEVEL ROAD, LIGHT ACCELERATION (WHICH IS NEEDED TO MAINTAIN 60 MPH) CAUSES VEHICLE TO VEER TO RIGHT, OFF THE ROAD.

NOTE: I THOUGHT I WAS LED TO BELIEVE CAR PULLING TO RIGHT WAS CORRECTED PRIOR TO PURCHASING/PICKING IT UP! ODOMETER INDICATED 130 MILES ON DELIVERY.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

23032 I.A. '00
urton St.
urton St.

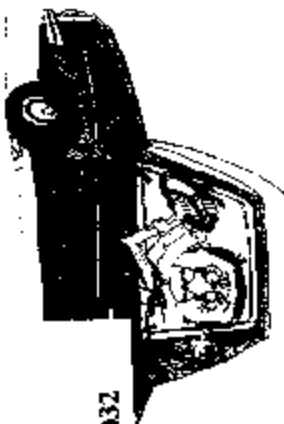
DASH2BU!

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



R. Miller
urton St.
urton St., WI 53032

U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>