



Vehicle Owner's Questionnaire (VOQ)

U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline
 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

RECEIVED
 MAY 22 2002
 OFFICE OF DEFECTS INVESTIGATION
 REFERENCE NO. 8008477

WORK NUMBER 750001
 HOME NUMBER [REDACTED]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized representative, please provide name and address to the vehicle manufacturer.
 Signature of Owner [REDACTED]
 Date 5/14/2002

VEHICLE INFORMATION
 Vehicle Ident. No. (VIN) 1G6KD54Y9YU244635
 Vehicle Make CADILLAC
 Vehicle Model DEVILLE
 Vehicle Year 2000
 Current Odometer Reading [REDACTED]

Purchase Date [REDACTED] New Used
 Dealer's Name High Country Auto Center
 City, State, ZIP Code Rye, NH 03071
 Engine Size 4.9L V8
 Fuel System Gas
 Turbo Diesel Fuel Injection

FAILED COMPONENT(S)/PART(S) INFORMATION
 Transmission Type Automatic Manual
 Restraint System 3-Point Belt 2-Point Belt Motorized
 Cruise Control Yes No
 Drive Train Front Rear 4-Wheel
 Vehicle Type Car Van Minivan Other
 Body Style 2-Door 4-Door Stationwagon Pick Up Truck

APPLICATION INCIDENT INFORMATION
 Component 03211000 BRAKES:HYDRAULIC:PEDAL
 Part Name(s) Location Front Left Right Rear
 Failed Part(s) Failed Part(s) Previously Replaced Original
 Date(s) of Failure(s) 21-APR-2002
 Mileage at Failure(s) 11300
 Vehicle Speed at Failure(s) 10
 NHTSA Previously Reported Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(ES)
 CONSUMER APPLIED BRAKE AT 5-10 MPH, PEDAL WENT TO THE FLOOR AND VEHICLE HIT A CEMENT WALL, MAJOR DAMAGE TO BUMPER AREA, \$ AMOUNT UNKNOWN AT THIS TIME, NO INJURIES. DEALER STATED BRAKE PEDAL WAS NOT ATTACHED TO BAR UNDERNEATH LIKE IT SHOULD HAVE BEEN. *AK

APPLICATION INFORMATION
 Crash Yes No
 Fire Yes No
 Number of Persons Injured None
 Number of Fatalities None
 Estimated Property Damage \$1000.00
 Reported to Police Yes No

CONTINUE ON BACK IF NEEDED
 The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.