



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

23-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8008337

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side door)		Vehicle Make CHEVROLET	Vehicle Model LUMINA	Vehicle Year 1992	Current Odometer Reading _____
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02000000	Part Name(s) SUSPENSION	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damag _____	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING BUSHING THAT ARE ASSEMBLED TO THE FRAME OF VEHICLE SNAPPED AND SHEARED OFF WHICH CAUSED THE FRAME OF VEHICLE TO DISENGAGE FROM BODY. THIS RESULTED IN ENGINE DROPPING FROM VEHICLE AND STEERING WHEEL TO DISENGAGE. PLEASE GIVE ANY FURTHER DETAILS. PLEASE ADD VIN# AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline		FOR AGENCY USE ONLY 1039	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) 749784		DEFECTS INVESTIGATION Office Work Number Home Number	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized dealer, NHTSA will NOT provide your name and address to the vehicle manufacturer.		Reference No. 8008337	
Signature of Owner		Date <u>5/5/02</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1GNDU06L8NT103736</u>		Vehicle Make CHEVROLET	
Vehicle Model LUMINA		Vehicle Year 1992	
Current Odometer Reading 		Engine Size (CID/CC/L) <u>3.8CI</u>	
Purchase Date ☐ New ☒ Used		No Cylinders <u>6</u>	
Dealer's Name 		☐ Turbo Diesel Gas Fuel Injection	
City _____ State _____ Zip Code _____			
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No	
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult. Truck ☒ Minivan ☐ Motorcycle ☐ Other _____	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ VAN			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 02000000		Part Name(s) SUSPENSION	
Location ☒ Left Front ☒ Right Rear		Failed Part(s) ☒ Original Replacement	
No of Failures 1		Date(s) of Failure(s) <u>APRIL 21ST 2002</u> Mileage at Failure(s) <u>112,000</u> Vehicle Speed at Failure(s) <u>30 MPH</u>	
Failed Part(s) ☒ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No	
Number of Persons Injured <u>0</u>		Number of Fatalities <u>0</u>	
Estimated Property Damage <u>0</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING BUSHING THAT ARE ASSEMBLED TO THE FRAME OF VEHICLE SNAPPED AND SHEARED OFF WHICH CAUSED THE FRAME OF VEHICLE TO DISENGAGE FROM BODY. THIS RESULTED IN ENGINE DROPPING FROM VEHICLE AND STEERING WHEEL TO DISENGAGE. PLEASE GIVE ANY FURTHER DETAILS. PLEASE ADD VIN#AK WHEN BUSHING TORE THROUGH FRAME ENGINE ENGINE CRADLE DROPPED TO GROUND + SNAPPED KNUCKLE ON STEERING!			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

1GNDU06L8NT103736

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CALLLED SEVERAL PEOPLE AT G.M BUT GOT
NO RESPONSE! IF VAN WAS TRAVELING AT
HIGH SPEED IT WOULD HAVE BEEN FATAL. THE
PART THAT RUSTED ON ENGINE CRADLE FRAME WAS THE
ONLY RUST UNDER VAN. IT SEEMS THE BUSHINGS ~~WERE~~

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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