

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

19-APR-2002

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Reference No.

8008059

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	CHRYSLER TRUC	TOWN AND COUN	1997	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09117000	Part Name(s) LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 18-APR-2002 Mileage at Failure(s) 38900 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WIPERS COME ON AND OFF BY THEMSELVES. TURN SIGNAL COMES ON AND OFF ALSO AND SOMETIME WILL NOT TURN OFF. CONSUMER TOOK TO DEALER AND THEY STATED THAT THE MULTI FUNCTION NEEDED REPLACING. NLM

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Date Received: <u>19-APR-2002</u> DEFECTS OFFICE INVESTIGATION Reference No. <u>8008059</u> Work Number _____ Home _____	
OWNER INFORMATION (Type or Print) _____ 749312			
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of your name and address to the vehicle manufacturer. Signature of _____ Date <u>4/29/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side) <u>1C4GP54RXV8203806</u> NOT AVAILABLE	Vehicle Make CHRYSLER TRUC	Vehicle Model TOWN AND COUN	Vehicle Year 1997
Current Odometer Reading <u>88,750</u>		Purchase Date <u>4/99</u> ☐ New ☒ Used Dealer's Name <u>EARLHARDTS</u> City <u>TEMPE</u> State <u>AZ</u> Zip Code <u>85282</u>	
Engine Size (CID/CC/L) <u>3.3</u> No Cylinders <u>6</u> ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	Transmission Type: ☐ Manual ☒ Automatic Antilock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengers' Airbag Cruise Control: ☒ Yes ☐ No Drive Train: ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type: ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component <u>09117000</u>	Part Name(s) <u>LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL</u>	Location ☒ Left ☒ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☒ Replacement
No of Failures <u>4</u>	Date(s) of Failure(s) <u>1-00 4-01 7-01</u> Mileage at Failure(s) <u>38900</u> Vehicle Speed at Failure(s) <u>25-45</u>	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>N/A</u>	Number of Fatalities <u>N/A</u>
Estimated Property Damage <u>N/A</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
CONSUMER STATES THAT WIPERS COME ON AND OFF BY THEMSELVES. TURN SIGNAL COMES ON AND OFF ALSO AND SOMETIME WILL NOT TURN OFF. CONSUMER TOOK TO DEALER AND THEY STATED THAT THE MULTI FUNCTION NEEDED REPLACING. NEW 3 TIMES REPLACED 3 SWITCHES ON 1-27-00 <u>4-2-01 7-6-01 PLUS ORIGINAL SWITCH TOTAL of 4 Switches</u>			
CONTINUE ON BACK IF NEEDED			
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