



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

18-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007945

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP12K1WF285442		PONTIAC	GRAND PRIX	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 01-APR-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 41203		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHEN TURNING ON THE AIR CONDITIONER THE HEADLIGHTS AND OTHER LIGHTS IN THE VEHICLE HAVE GONE OUT. NLM

COPIES OF REPORTS ARE KEPT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

18-APR-2002

OFFICE
DEFECTS INVESTIGATION

Od_or
rt_dl
ad_rt
up_ltr

Reference No.

8007945

OWNER INFORMATION (Type or Print)

749124

VERO BEACH

FL

Do you authorize
in the absence of
Signature of Owner

Signature of your vehicle?

YES

NO

Name and address to the vehicle manufacturer.

Date 5/8/2002

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)

1G2WP12K1WF285442

Vehicle Make

PONTIAC

Vehicle Model

GRAND PRIX GT

Vehicle Year

1998

Current Odometer Reading

42000

Purchase Date

3-17-1998

Dealer's Name Naperville Pontiac

Engine Siz
(CID/CC)

2.8

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injectio

☒ New ☐ Used

City Naperville State IL Zip Code

No Cylinders 6

Transmission Type

☐ Manual
☒ Automatic

Antilock Brakes

☒ Yes
☐ No

Restraint System

☒ 3-Point Belt ☐ Motorbelt
☒ Driverside Airbag ☐ 2-Point Bel
☒ Passengerside Airbag

Cruise Control

☒ Yes
☐ No

Drive Train

☒ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☒ Car ☐ Sport Util
☐ Van ☐ Truck
☐ Minivan ☐ Motorcycle
☐ Other

Body Style

☒ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up
☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08000000

Part Name(s)

ELECTRICAL SYSTEM - Fan switch on A/C Ventilation System

Location

☐ Left ☐ Right
☒ Front ☐ Rear

Failed Part(s)

☒ Original
☐ Replacement

No of Failures

1

Continued

Date(s) of Failure(s) 01-APR-2002

Mileage at Failure(s) 41209

Vehicle Speed at Failure(s) 45 mph

Failed Part(s)

☒ Yes ☐ No

NHTSA Previously

☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHEN TURNING ON THE AIR CONDITIONER THE HEADLIGHTS AND OTHER LIGHTS IN THE VEHICLE HAVE SHUT OFF. NLM

Vehicle has automatic headlights that come on full power at dusk; also daytime running lamps. When operated in the auto mode, the headlights go out completely when the A/C fan switch is moved off of maximum setting. They come back on if either: fan is turned to off, turned back to max, or manual headlight switch is turned on. Failure is repeatable and ongoing. Failure was

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Very disconcerting when it first occurred during a rainstorm at night. The A/C was in defrost mode to defog the windshield and visibility was low anyway. When turning down the A/C fan switch from maximum setting - the headlights went completely out - as did the A/C fan. Very unexpected and dangerous to suddenly have no headlights. I was able to turn the headlights back on using the manual switch and have since figured out that the problem occurs at any setting of the fan switch other than "off" or "5", the maximum & whether the A/C is on or not. Problem does not affect panel lights or the fog lamps. Has not been repaired due to lack of money to fix the problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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