



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

18-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007937

OWNER INFORMATION (Type or Print)

STEVE ABLA 749108
1749 W. DATE AVE
PORTERVILLE CA 93257

Work Number

Home Number 559-783-8309

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	JEEP	GRAND CHEROKE	1992	



U.S. Department
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National Highway
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Administration

DOT Aut. Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 231

Date Received

18-APR-2002

OFFICE

DEFECTS INVESTIGATION

Od or

dt

od_r

ip_ltr

Reference No.

3007937

OWNER INFORMATION (Type or Print)

749108

PORTERVILLE

CA

Do you authorize
in the absence of a
Signature of Owner

or of your vehicle?

☒ YES

☐ NO

and address to the vehicle manufacturer.

Date 05/07/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

154GW48S310511082

Vehicle Make

JEEP 4x4

Vehicle Model

GRAND CHEROKE

Vehicle Year

2001

Current Odometer Reading

39,000

Purchase Date

7-16-01

Dealer's Name

Diller Dodge

Engine Size
(CID/CC/L)

No Cylinders 6

☐ Turbo

☐ Diesel

☐ Gas

☒ Fuel Injected

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☒ Driverside Airbag

☒ Passengerside Airbag

☐ Motorbelt

☐ 2-Point Belt

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Van

☐ Minivan

☐ Other

☒ Sport Utility

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☒ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

☒ W/patch

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

12110000

Part Name(s)

INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG

Location

☒ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☐ Original

☐ Known

☐ Replacement

No. of Failures

1

Date(s) of Failure(s)

3-15-02

Mileage at Failure(s)

39,000

Vehicle Speed at Failure(s)

40-45 mph

Failed Part(s)

☒ Yes

☐ No

NHTSA Previously

☒ Reported

☐ Yes

☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes

☐ No

Fire

☐ Yes

☒ No

Number of Persons Injured

1

Number of Fatalities

0

Estimated Property Damage

6000.00

Reported to Police

☒ Yes

☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES VEHICLE WAS INVOLVED IN A FRONTAL COLLISION AT 45 MPH. UPON IMPACT THE AIR BAGS DID NOT DEPLOY CAUSING MINOR INJURIES TO DRIVER. THE MANUFACTURE HAS BEEN CONTACTED. NLM

Also this vehicle has ABS which also failed but the manufacturer needs to give us the final report. (Signature)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.