



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

18-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007905

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWSD29MX1M076318		VOLKSWAGEN	JETTA	2001	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L) 4 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style		
			☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Dates of Failure(s) 22-JAN-2002 Mileage at Failure(s) 16622 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THAT WHEN STARTING THE VEHICLE THE HORN GOES OFF AND LIGHTS FLASH ON AND OFF FOR ABOUT 10 MINUTES. THIS ALSO HAPPENS WHEN OPENING DOORS TO EXIT THE VEHICLE. THE DEALER HAS REPLACED WIRING AND RELAY IN THE DOORS; HOWEVER THE PROBLEM STILL EXISTS. THE DEALER NOW STATES THAT THERE IS NOTHING FURTHER HE CAN DO. NLM

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received

18-APR-2002

Od_or

rt_dt

od_rt

up_itr

Reference No.

8007905

OWNER INFORMATION (Type or Print)

749070

SACRAMENTO

CA

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 5/13/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)

3VWSD29MX1M076318

Vehicle Mak

VOLKSWAGEN

Vehicle Mode

JETTA

Vehicle Year

2001

Current Odometer Reading

17541

Purchase Date

1-21-02

Dealer's Name Niello Volkswagen

Engine Siz
(CID/CC/L 4 CYL☐ Turbo☐ Diesel☐ Gas☐ Fuel Injection☐ New ☒ Used

City Sacramento State CA Zip Code 95825

No Cylinders

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☐ Yes☒ No

Restraint System

☐ 3-Point Belt☒ Driverside Airbag☒ Passengerside Airbag☐ Motorbelt☐ 2-Point Bel

Cruise Control

☒ Yes☐ No

Drive Train

☐ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Ult☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☒ 4-Door☐ Station wagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

08000000

Part Name(s)

ELECTRICAL SYSTEM

Location

☐ Left☐ Front☐ Right☐ Rear

Failed Part(s)

☐ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s) 22-JAN-2002

Mileage at Failure(s) 18822

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☐ No

Fire

☐ Yes☐ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

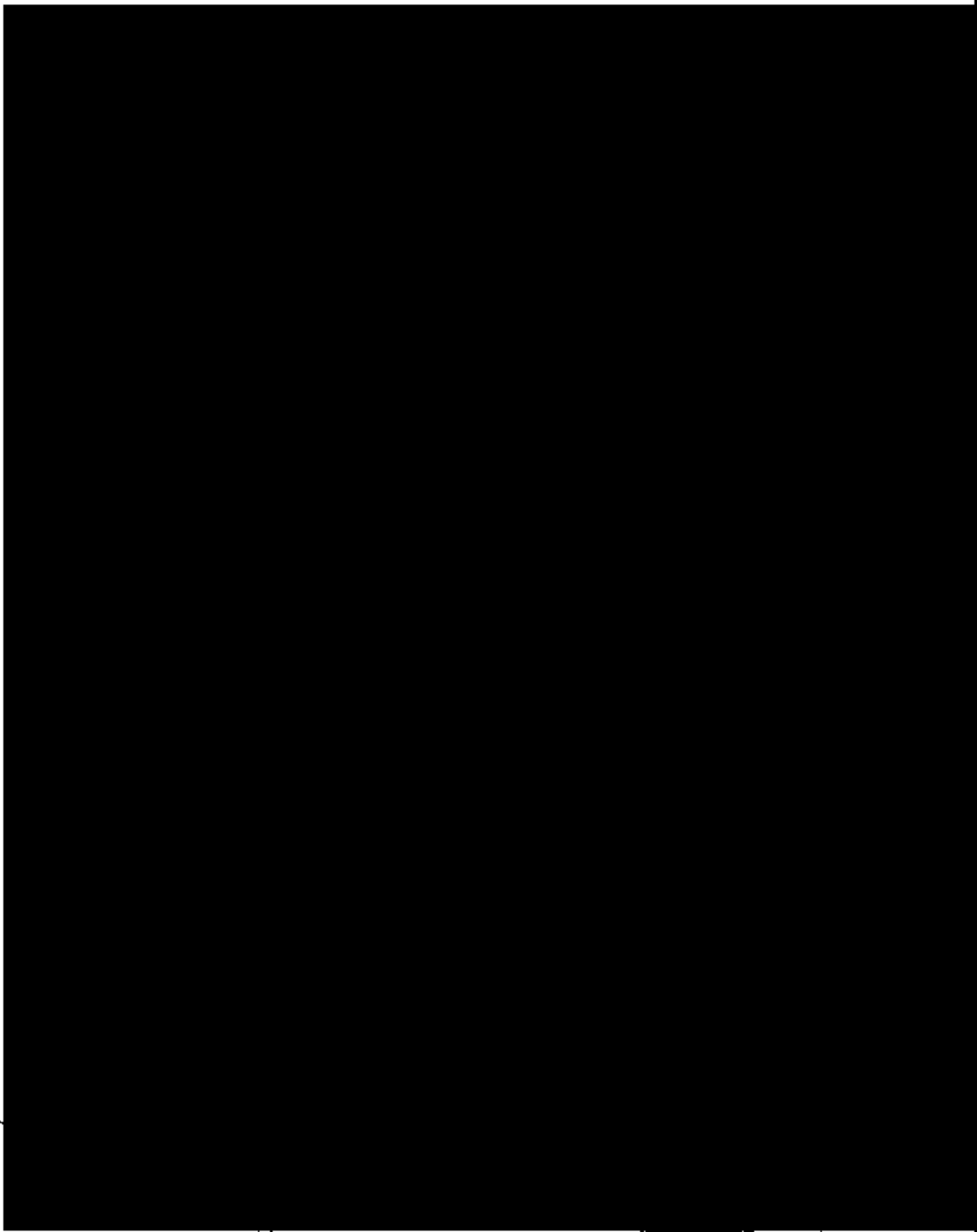
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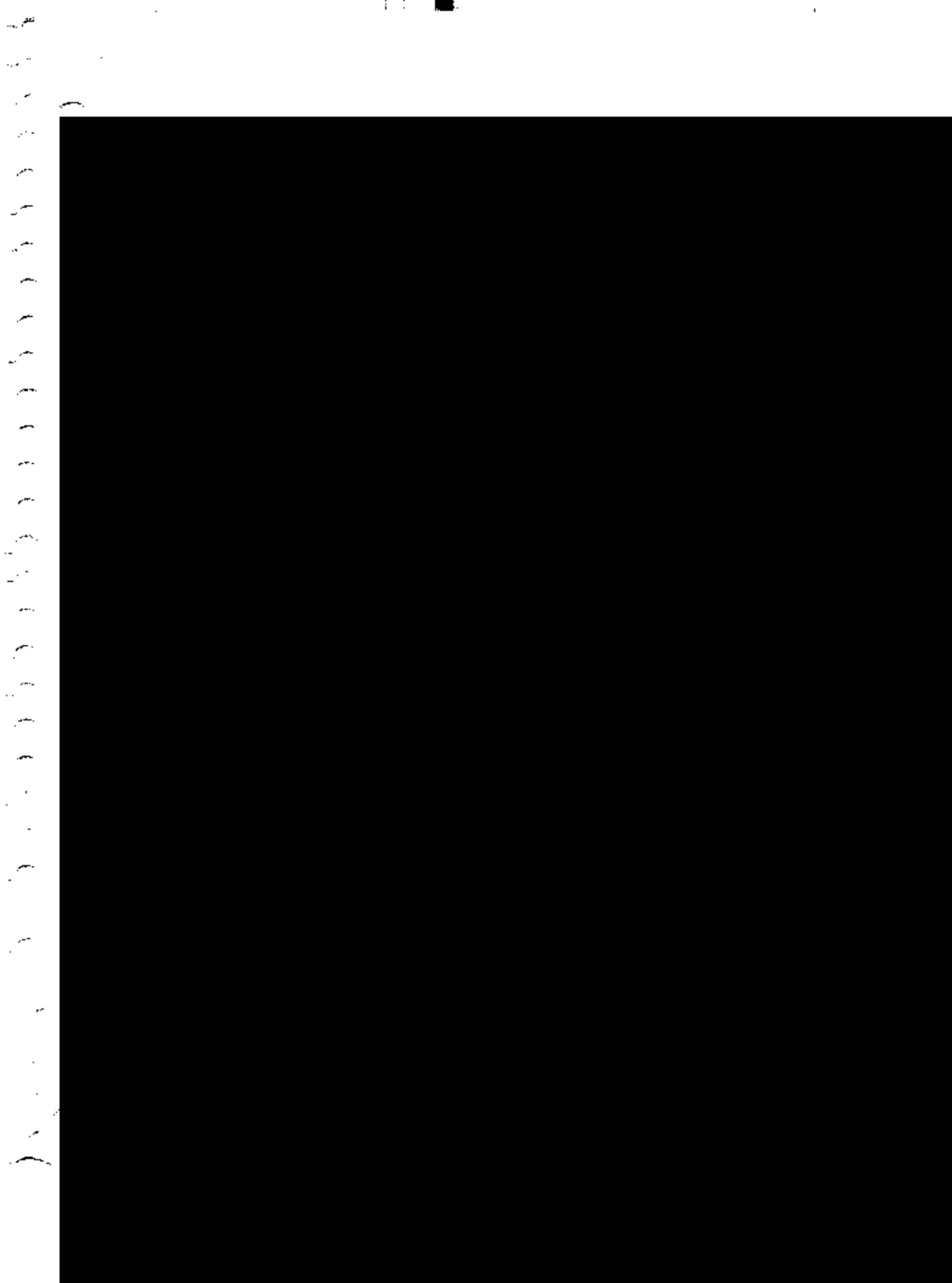
CONTINUE ON BACK IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page ____ / through Page 12)







HARRIET E. JONES
2529 EASTERN AVE
SACRAMENTO, CA 95825

87568

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INVOICE

PAGE 1

NIELLO
VOLKSWAGEN · AUDI
2701 Arden Way
SACRAMENTO, CALIFORNIA 95825
TELEPHONE 482-5790
www.niello.com



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2 3 3 5 8 8

HARRIET B JONES

INVOICE

NIELLO

VOLKSWAGEN • AUDI

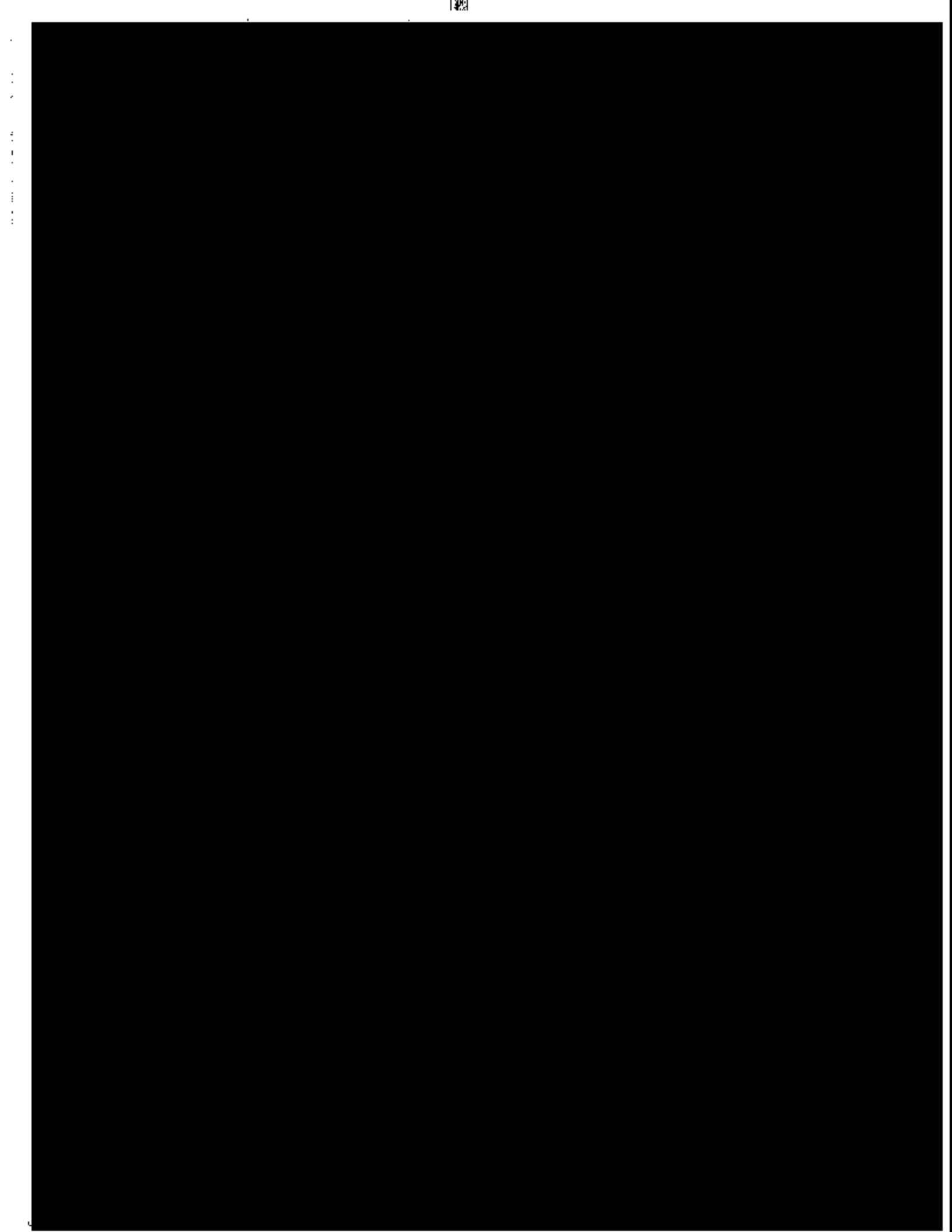
2701 Arden Way

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NIELLO

VOLKSWAGEN - AUDI

2701 Arden Way
SACRAMENTO, CALIFORNIA 95825
TELEPHONE 482 5790
www.niello.com



HARRIET B JONES
2529 EASTERN AVE
SACRAMENTO

HOME: 916-485-9073 BUS: 916-874 6433

INVOICE

PAGE 2

SERVICE ADVISOR: 511 ROGER BYBEE

BAR # AE-0201B3 E.P.A. # CAD029041751

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	01	VOLKSWAGEN JETTA	3VWSD29MX1M076318		16012/16012	T266	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03JAN2001			17:00 23FEB02		0.00	CASH	25FEB2002
R.O. OPENED		READY	OPTIONS: STR:6997				

08:59 23FEB02 11:04 25FEB02

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED.

WE APPRECIATE YOUR BUSINESS.

REVISED ESTIMATE DESCRIPTION:

1)