



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

16-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007775

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield and driver's side door)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	JEEP	CHEROKEE	2001	
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name _____ City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio	
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000	Part Name(s) STEERING:POWER ASSIST	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NIHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING ON HIGHWAY VEHICLE OVERSTEERED TO THE RIGHT, AND WITHOUT PRIOR WARNING, VEHICLE LOST CONTROL AND CRASHED DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FR
5/31/02

[Redacted]

[Redacted]

RECEIVED

COMMUNICATIONS

OFFICE

DEFER

ORANGE, CONNECTICUT

[Redacted]

MILFORD, CONNECTICUT

[Redacted]

May 23, 2002

Re: 8007775

U.S. Department of Transportation
National Highway Traffic
Safety Administration
Attn: Information Management Branch
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Sir:

Please find the notes on my son's accident. There is a discrepancy as to cause of the accident which you may help in resolving.

Fortunately, my son was not seriously injured in the rollover.

I shall await your reply. Also, I have an identical vehicle which was also noted to have loose bolts in the adjusting collar of the drag link on my Cherokee 2001.

Please mail correspondence to: [Redacted]

Woodbridge, CT [Redacted]

Sincerely,

[Redacted Signature]

[Redacted] dm

Enc.

Nicholas

JUL 10

NSA-10.01 mjj
Ref. # 8007775

Woodbridge, CT

Dear Dr. [REDACTED]:

Thank you for your correspondence dated May 23, 2002, concerning steering problems you encountered with your 2001 Jeep Cherokee. We regret any inconvenience our delay may have caused you.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, sufficient data must exist to warrant the expenditure of agency resources. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the detailed report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and compiled into a database to assist us in identifying potential safety defects to determine whether an investigation is warranted.

A review of our data relative to the steering problem described by the Lang Technical Services, Ltd., revealed insufficient evidence to warrant opening a defect investigation concerning the steering linkage assembly. However, the information you provided has been entered into our database. It will be compared with other reports to identify safety defect trends that may require our attention.

As mentioned above, NHTSA cannot get involved in settling disputes between an individual consumer and a dealer or manufacturer. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Office of the Connecticut Attorney General regarding your problem and rights under the Lemon Law. You may also ask a local Jeep dealership for a meeting with the DaimlerChrysler Corporation district manager regarding your problem or consider retaining an attorney to proceed against the DaimlerChrysler under Connecticut law.

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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