



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

15-APR-2002

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Reference No.

8007673

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door) JM1BG2324P0624004	Vehicle Make MAZDA	Vehicle Model 323	Vehicle Year 1993	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12230000	Part Name(s) INTERIOR SYSTEMS: SHOULDER BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-JAN-2001 Mileage at Failure(s) 130000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER RECEIVED A RECALL NOTICE, BUT PROBLEM IS STILL THERE. DRIVERSIDE SEATBELT WILL NOT LOCK AT ALL. ALSO, DRIVER'S SIDE SEATBELT WILLNOT CLOSE ON SHOULDER HARNESS. DEALERSHIP IS AWARE OF PROBLEM.*AIK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration Vehicle Owner's Questionnaire (VOQ) DOT Auto Safety Hotline									
FOR AGENCY USE ONLY 252		Office Received 15-APR-2002 15-APR-2002		Reference No. 8007673		Work Num 748518		Home Num [Redacted]	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO									
Signature of Owner [Redacted]									
VEHICLE INFORMATION									
Vehicle Identification Number (VIN) JM1BG2324P0624004		Vehicle Make MAZDA		Vehicle Model 323		Vehicle Year 1993		Current Odometer Reading 138239	
Purchase Date 2-30-94		Dealer's Name City Blue Printing Co.		City Clevel.		State OH		Zip Code 44115	
☐ New ☒ Used		Engine Size (CID/CIL) 161		Engine Type ☒ Gas ☐ Diesel ☐ Turbo		Body Style ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Truck ☐ Pick Up		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Transmission Type ☒ Automatic ☐ Manual		Restraint System ☒ 3-Point Belt ☐ 2-Point Belt ☐ Motorbelt		Crash Control ☒ Front ☐ Rear ☐ 4-Wheel		Location ☒ Left ☐ Right		Failed Parts ☒ Original ☐ Replacement	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Component 12230000		Part Name(s) INTERIOR SYSTEMS: SHOULDER BELTS		Location ☒ Front ☐ Rear		Failed Parts ☒ Original ☐ Replacement		NTSA Previously ☐ Yes ☒ No	
No of Failures 4 since repairs		Date(s) of Failure(s) 01-JAN-2001		Mileage at Failure(s) 130000		Vehicle Speed at Failure(s) [Redacted]		Failed Parts ☒ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)									
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Fatalities 0		Estimated Property Damage \$0	
Reported to Police ☐ Yes ☒ No		NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)							
CONSUMER RECEIVED A RECALL NOTICE, BUT PROBLEM IS STILL THERE. DRIVERSIDE SEATBELT WILL NOT LOCK AT ALL. ALSO, DRIVER'S SIDE SEATBELT WILL NOT CLOSE ON SHOULDER HARNESS. DEALERSHIP IS AWARE OF PROBLEM. AIK That's passenger side shoulder harness will not retract To secure passenger-car, was taken in for recall service To MAZDA DEALERSHIP (2) by me, also front door latch switch only replaced on passenger side door. Letter from Mazda states that									

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CONTINUE ON BACK IF NEEDED

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

above mentioned item have extended warrantys for life and 12 yrs for door switch from manufacturers warranty start date. Took auto to Mazda of Bedford Oh. for passenger side belt and then went to Mazda of Parma-Ganley's for the driver side. (Recall campaign #22802)(SSP#31) Also there seems to be a issue about front lap belt motors not retracting the belts or the shoulder belt motor not tightening the belt when brought to the attention of the tech. At Mazda dealership (Ganley's) told me it wasn't included in the recall, that it would only be replaced at cost. It shouldn't be seeing how it's part of the safety system of the car since I had this car the only problems I've had, has been the front seat belt systems including lap belt motors (July of 99 car taken in for first repair of passenger side) (inclosed; recall letter from Mazda)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

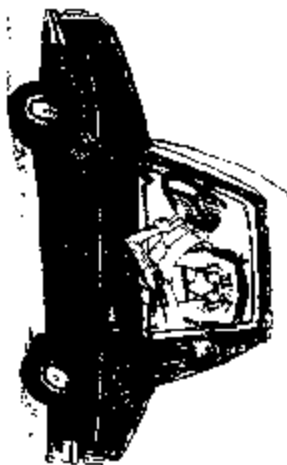
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/ncsa>

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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