



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 6, 2007

[REDACTED]
[REDACTED]
East Bethel, MN [REDACTED]

NVS-216 mec
Ref. No. 8007582

Dear [REDACTED]

Thank you for your correspondence dated June 2007 concerning your request for compensation. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on July 2, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the previous report you provided on April 15, 2002. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

Information submitted by vehicle owners using Vehicle Owner's Questionnaires (VOQs) are automatically entered into our complaint database, the data is then reviewed and analyzed by NHTSA's Office of Defects Investigation investigators to determine whether an investigation is warranted. Due to the volume of VOQs received and limited agency resources, NHTSA cannot respond to the submitters of these questionnaires. We apologize for any confusion this may have caused you.

A review of our database relative to problems associated with the hood system in 2000 Dodge Ram Quad trucks revealed insufficient evidence to warrant opening a safety defect investigation at this time. Also, further review of our database revealed no recall or investigation



regarding the hood system. The information you provided has been entered into our database and will be considered with other reports to identify any safety defect trends that may require our attention.

We sympathize with you concerning your request for compensation for injuries and damages to your truck; however, this does not fall under our jurisdiction. If you have not done so, you may consider contacting your local Consumer Protection Agency, Better Business Bureau, or the Minnesota Office of the Attorney General regarding your request.

Sincerely

A handwritten signature in black ink, appearing to read 'K. DeMeter', with a long horizontal flourish extending to the right.

Kathleen C. DeMeter, Director
Office of Defects Investigation
Enforcement