

CL-8007582-1313

2007 JUN 32 AM 5:46

6/2007

Mr. of NHTSA  
Please! Please! Respond to  
a complaint that one of your  
people started to handle and  
then left me high and dry. I  
gave him very detailed information  
he requested and then nothing.  
I did talk to a Greg also  
about this matter so he may  
be able to help.

Any way, I found out I  
had a defective (we called) part  
in my P.U. after I was  
involved in an accident by my  
self with the hood latch releasing  
on a Highway causing approx  
2500 in damages to my truck,  
not including the cut and sprained  
arm I got out of the deal.

Your agent (Whomever?) told me  
he would try to get that money  
out of Chrysler. I've heard  
nothing one way or the other even  
after several other letters. Again!

Why? I would like to know  
one way or the other and what to  
do in the future if I dare buy  
another vehicle with such a  
problem.

My truck was a 2000 Dodge Ram

mc  
7/21/07  
cc

Quad cab with VIN # 3B7HF  
13474G [REDACTED] it was bought  
in St. Croix Falls, Wis. at  
Hill Top Auto Center.

I don't have the title anymore,  
but I would like to be  
compensated for my problems  
with a dishonest company  
that didn't care about my  
safety.

Why is it that no one puts  
the consumer <sup>1<sup>st</sup></sup> any more  
with decent customer service?  
Sincerely,  
[REDACTED]