



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

12-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007510

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FDXE45S023A73631		WINNEBAGO	MINNIE	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13130000	Part Name(s) STRUCTURE:BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 02-APR-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 2500	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT HIGHWAY SPEED ELECTRIC POP OUT SECTION OF VEHICLE WENT OUT ABOUT 2/3 OF THE WAY ON TOP. SAFETY STRAPS RIPPED OUT OF FLOOR. VEHICLE HAS NOT BEEN EXAMINED BY DEALER.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 758 Date Received <u>MAY 14 2002</u> 12-APR-2002 33 DEFECTS INVESTIGATION OFFICE	
OWNER INFORMATION (Type or Print) [Redacted] 748122		Od_or _____ r_dt _____ od_rt _____ up_ltr _____ Reference No. 8007510 Work Number _____ Home _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorized representative, your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date <u>4/25/02</u>			
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year
1FDXE45S023A73631	WINNEBAGO	MINNIE	2002
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	Current Odometer Reading
☒ New ☐ Used	LA MEBA RV SALES	No Cylinders <u>10</u>	3,500
City <u>SAN DIEGO</u> State <u>CA</u> Zip Code _____	Engine Type: ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No
Drive Train	Vehicle Type	Body Style	
☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Sport Utl ☐ Truck ☐ Minivan ☐ Motorcycle ☒ Other <u>MOTORHOME</u>	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 13130000	Part Name(s) STRUCTURE:BODY	Location ☒ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>02-APR-2002</u> Mileage at Failure(s) <u>2500</u> Vehicle Speed at Failure(s) <u>55 MPH</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities
		Estimated Property Damage	Reported to Police ☐ Yes ☐ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING AT HIGHWAY SPEED ELECTRIC POP OUT SECTION OF VEHICLE WENT OUT ABOUT 2/3 OF THE WAY ON TOP. SAFETY STRAPS RIPPED OUT OF FLOOR. VEHICLE HAS NOT BEEN EXAMINED BY DEALER. *AK MY GRANDSON HAD BEEN IN HIS CAR SEAT, SAFETY BELTED IN ON THE SOFA JUST PRIOR TO THE INCIDENT. NOTE BACK			

CONTINUE ON BACK IF NEEDED

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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WINNEBAGO WAS NOTIFIED BY PHONE THE SAME DAY AS THE CALL TO NHTSA
VEHICLE WAS TAKEN TO DEALER, DEALER INSPECTED AND SAID
NOTHING WAS WRONG, NOTHING WAS DONE INCLUDING REPLACING
THE SCREWS IN FLOOR OF VEHICLE FOR SAFETY STRAPS. THE
SCREWS ORIGINALLY CAME OUT AND I RE-PLACED THE BRACKET AND
RE SCREWED BRACKET INTO THE FLOOR.

PROBLEMS SHOULD ALSO HAVE SOLUTIONS.

#1 - PLACE STRAPS ON TOP OF POP-OUT ATTACHED TO CEILING (OR)

#2 - PLACE SAFETY BNL BETWEEN RETRACTED POP-OUT AND OUTER
WALL OR

#3 CLAMPS ON EXTERIOR OF POP-OUT

#4 - ELECTRONIC SENSOR INDICATING ALL DEVICES
ARE IN PLACE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0001 1000+00302



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National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**