


| DOT Auto Safety Hotline   |  | FOR AGENCY USE ONLY 1368   |  |
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|  U.S. Department of Transportation<br>National Highway Traffic Safety Administration   |  | <b>Vehicle Owner's Questionnaire (VOQ)</b><br>NATIONWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline   |  |
| <b>OWNER INFORMATION (Type or Print)</b><br>[Redacted]  |  | Date Received: 11-APR-2002<br>OFFICE INVESTIGATION<br>Reference No.: 8007449   |  |
| OAKLOHOMA CITY OK   |  | Work Number: [Redacted]<br>Home Number: [Redacted]   |  |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br>In the absence of a signature, your name and address to the vehicle manufacturer.  |  |  |  |
| Signature of Owner: [Redacted]  |  | Date: 4/6/02   |  |
| VEHICLE INFORMATION   |  |  |  |
| Vehicle Ident. No. (VIN) (Looked at bottom of windshield on driver's side)<br>1G4HP54K914297542   | Vehicle Make<br>BUICK  | Vehicle Model<br>LESABRE FS 26-4077  | Vehicle Year<br>2001<br>Current Odometer Reading<br>10,000   |
| Purchase Date<br>9-15-2001  | Dealer's Name<br>[Redacted]  |  | Engine Size (CID/CC)<br>No Cylinders   |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used   | City<br>OKC  | State<br>OK  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injectio  |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic  | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No            | Restraint System<br><input type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> Passengerside Airbag<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> 2-Point Bel | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No   |
| Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel  |  | Vehicle Type<br><input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other   | Body Style<br><input type="checkbox"/> Sport Lift Truck<br><input type="checkbox"/> Motorcycle<br><input type="checkbox"/> 2-Door<br><input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck |
| FAILED COMPONENT(S)/PART(S) INFORMATION   |  |  |  |
| Component<br>02100000   | Part Name(s)<br>SUSPENSION:INDEPENDENT FRONT   | Location<br><input type="checkbox"/> Left<br><input type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear   | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement  |
| No of Failures  | Date(s) of Failure(s)<br>14-SEP-2001<br>Mileage at Failure(s)<br>5000<br>Vehicle Speed at Failure(s) | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No   | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |
| APPLICATION INCIDENT INFORMATION  |  |  |  |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)  |  |  |  |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No  | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                          | Number of Persons Injured  | Number of Fatalities   |
| Estimated Property Damage   |  | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |  |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)   |  |  |  |
| FRONT END CAUSE STEERING COLUMN TO JERK.*AK<br>Cruise control went out<br>New tires are all good<br>Left windows had to be fix<br>on a car just buying over year old  |  |  |  |
| CONTINUE ON BACK IF NEEDED  |  |  |  |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |  |  |  |