



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

11-APR-2002

Od_or _____
rt_dt _____
od_rt _____
rp_lr _____

Reference No.

8007366

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1B7HC13Y4WJ221377	Vehicle Make DODGE TRUCK	Vehicle Model RAM 1500	Vehicle Year 1998	Current Odometer Reading
Purchase Date ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07463000	Part Name(s) POWER TRAIN:AXLE ASSEMBLY:BEARING:AXLE SHAFT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 05-APR-2002 Mileage at Failure(s) 53000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

A LOUD HUMMING NOISE WOULD COME FROM VEHICLE WHILE DRIVING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT REAR BEARING AXLE SHAFT NEEDED TO BE REBUILD. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

RECEIVED

11-APR-2002

Od_or

rt_dt

od_rt

up_ltr

Reference No.

8007366

OFFICE
INVESTIGATION

Work Number

Home Number

OWNER INFORMATION (Type or Print)

747809

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of a signature, I provide your name and address to the vehicle manufacturer.

Signature of Owner

Date

4/22/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HC13Y4WJ221377		DODGE TRUCK	RAM 1500	1998	
Purchase Date	Dealer's Name		Engine Size (CID/CCL)	☐ Turbo	
☒ New ☐ Used	BOS DANCE		Gas	☐ Diesel	
	City SANFORD State FL Zip Code		No Cylinders 8	☒ Fuel Injection	
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part/s
07463000	POWER TRAIN:AXLE ASSEMBLY:BEARING:AXLE SHAFT NEEDED REPLACED AGAIN COST ME MONEY	☐ Left ☐ Right ☐ Front ☒ Rear	☐ Original ☒ Replacement
No of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
2	05-APR-2002 Mileage at Failure(s) 53000 Vehicle Speed at Failure(s) 30 MPH	☒ Yes ☐ No	☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

A LOUD HUMMING NOISE WOULD COME FROM VEHICLE WHILE DRIVING. DEALER NOTIFIED, AND INFORMED CONSUMER THAT REAR BEARING AXLE SHAFT NEEDED TO BE REBUILT. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. *AK

THIS IS THE 2ND TIME THIS HAS GONE WRONG WITH THE TRUCK. IT HAPPENED (THE REAR END - BEARINGS ETC WENT BAD), THE FIRST WAS SHORTLY AFTER WE LEASED TRUCK - IT WAS STILL UNDER WARRANTY (015K mi) SO BOS DANCE FIXED IT. THIS SHOULD NOT BE HAPPENING

CONTINUE ON BACK IF NEEDED

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TO THIS TYPE OF VEHICLE! RAM TOUGH? I