



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

10-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

8007335

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4G258S6XC595290		JEEP	CHEROKEE	1999	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-NOV-2000 Mileage at Failure(s) 34500 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE APPLYING BRAKES VEHICLE HESTITATES AND PULSATES IN FRONT. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline 1-888-327-4236 www.nhtsa.dot.gov/hotline		Vehicle Owner's Questionnaire (VOQ) Date Received: 10-APR-2002 Office: INVESTIGATION Reference No.: 8007335	
OWNER INFORMATION (Type or Print) 747750 FL 32073 ORANGE PARK		Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.	
Signature of Owner _____ Date: / /		Work Number _____ Home Number _____	

VEHICLE INFORMATION Vehicle Identification No. (VIN) _____ (located at bottom of windshield on driver's side)		Vehicle Make: JEEP Vehicle Model: CHEROKEE Vehicle Year: 1999 Current Odometer Reading: 35,388
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Purchase Date: 2/1999 Dealer's Name: Beck Chrysler Jeep Dodge City: Palatka State: FL Zip Code: _____		Engine Size: _____ (CID/CCL) _____ No Cylinders: 6 Fuel Injection: ☐ Turbo ☒ Diesel ☐ Gas	
Transmission Type: ☒ Automatic ☐ Manual Anti-lock Brakes: ☒ Yes ☐ No Restraint System: ☒ 3-Point Belt ☐ 2-Point Belt ☐ Driver's Airbag ☒ Passenger's Airbag		Cruise Control: ☒ Yes ☐ No Drive Type: ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type: ☒ Car ☐ Van ☐ Minivan ☐ Other Body Style: ☒ 2-Door ☐ 4-Door ☐ Station Wagon ☒ Truck	

FAILED COMPONENT(S)/PART(S) INFORMATION Component: 03250000 Part Name(s): BRAKES:HYDRAULIC:ANTI-SKID SYSTEM Location: ☐ Front ☐ Left ☐ Right ☐ Rear Failed Part(s): ☐ Original ☐ Replacement		No of Failures: _____ Date(s) of Failure(s): 01-NOV-2000 Mileage at Failure(s): 34500 Vehicle Speed at Failure(s): _____ Failed Part(s): ☐ Yes ☐ No NHTSA Previously: ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☐ No Fire: ☐ Yes ☐ No Number of Persons Injured: _____ Number of Fatalities: _____ Estimated Property Damage: _____ Reported to Police: ☐ Yes ☐ No	NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE APPLYING BRAKES VEHICLE HESITATES AND PULSATES IN FRONT. *AK BRAKES WERE FIXED ONCE UNDER WARRANTY. COMPLAINED TO THE DEALER (FRANK GRIFFIN CHRYSLER JEEP) THAT THEY WERE NOT WORKING PROPERLY AGAIN AND THEY WOULD NOT LOOK AT THEM UNLESS I PAID FOR IT. I DID NOT AGREE THAT I SHOULD HAVE TO PAY FOR THIS SINCE THEY HAD BEEN FIXED ONCE ALREADY AND THE JEEP WAS STILL UNDER WARRANTY. AS OF THIS DATE, 5/29/02, THE BRAKES STILL MAKE THE VEHICLE SHAKE WHEN STOPPING. STEERING WHEEL SHAKES ALSO.		

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CONTINUE ON BACK IF NEEDED