



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 798

Date Received

10-APR-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8007264

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1J4GX58S11C544482	JEEP	GRAND CHEROKE	2001			
Purchase Date <input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 3	Dates of Failure(s) 01-NOV-2001 Mileage at Failure(s) 18000 Vehicle Speed at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Polic <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS BEEN IN TO DEALER THREE TIMES ALREADY FOR ROTORS, AND PROBLEM STILL OCCURS, VEHICLE SHAKES WHEN BRAKES ARE APPLIED. CONTACTED DEALER. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department of Transportation
 National Highway Traffic Safety Administration
 DOT Auto Safety Hotline
 NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

Vehicle Owner's Questionnaire (VOQ)
 OWNER INFORMATION (Type or Print)
 747673

FOR AGENCY USE ONLY 798

Date Received: 10-APR-2002

Reference No.: 8007284

Work No. [Redacted]

Home No. [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA will NOT provide your name and address to the vehicle manufacturer.

Signature of Owner: [Redacted]

Date: 4/19/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): [Redacted]

Vehicle Make: JEEP
 Vehicle Model: GRAND CHEROKE
 Vehicle Year: 2001

Current Odometer Reading: 19,000

Purchase Date: Dept. [Redacted]

Dealer's Name: Mark Griffin
 City: Montgomery, AL
 State: AL
 Zip Code: 36103

Engine Size (CID/CAL): [Redacted]

Engine Type: Turbo Diesel

FAILED COMPONENT(S)/PART(S) INFORMATION

Transmission Type: Manual Automatic

Restraint System: 3-Point Belt 2-Point Belt No

Vehicle Type: Car Van Minivan Other

Body Style: 2-Door 4-Door Stationwagon Pick Up Truck

Component 03273000
Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB

Location: Front Rear Left Right

Failed Parts: Original Replacement

APPLICATION INCIDENT INFORMATION

No of Failures: 3

Date(s) of Failure(s): 01-NOV-2001

Mileage at Failure(s): 18000

Vehicle Speed at Failure(s): [Redacted]

Failed Part(s): [Redacted]

NHTSA Previously: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash: Yes No

Number of Persons Injured: [Redacted]

Number of Fatalities: [Redacted]

Estimated Property Damage: [Redacted]

Reported to Police: Yes No

VEHICLE HAS BEEN IN TO DEALER THREE TIMES ALREADY FOR ROTORS, AND PROBLEM STILL OCCURS, VEHICLE SHAKES WHEN BRAKES ARE APPLIED, CONTACTED DEALER. *AK

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CONTINUE ON BACK IF NEEDED

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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