



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety**

**Auto Safety Hotline**

## **Vehicle Owner's Questionnaire**

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY** 798

Date Received

10-APR-2002

|        |       |
|--------|-------|
| Od_or  | _____ |
| rt_dt  | _____ |
| pd_rt  | _____ |
| sp_ltr | _____ |

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

798

Date Received

10-APR-2002

OFFICE  
SA INVESTIGATIONOrd or  
rt dt  
od rt  
up\_ltr

Reference No.

8007229

## OWNER INFORMATION (Type or Print)

747612

Work Number

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of a signature, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 6.1.02

## VEHICLE INFORMATION

|                                                                                                                                                                                                            |                                                                                        |                                                                                                                                                                                                                                   |                                                                                       |                                                                                                                                                                    |                                                                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Identification (VIN) (it is located at bottom of windshield on driver's side)<br>1HD4C5M131K153972                                                                                                 |                                                                                        | Vehicle Make<br>HARLEY DAVIDSON                                                                                                                                                                                                   | Vehicle Model<br>SPORTSTER                                                            | Vehicle Year<br>2000                                                                                                                                               | Current Odometer Reading                                                                                                                                                                                                                                            |
| Purchase Date<br>8.17.00                                                                                                                                                                                   | Dealer's Name<br>Alamo City Harley-Davidson                                            |                                                                                                                                                                                                                                   | Engine Size (CID/CYL)<br>883                                                          | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                                                                     |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                      | City<br>San Antonio                                                                    | State<br>TX                                                                                                                                                                                                                       | Zip Code                                                                              | No Cylinders                                                                                                                                                       |                                                                                                                                                                                                                                                                     |
| Transmission Type<br><input checked="" type="checkbox"/> Manual <input type="checkbox"/> Automatic                                                                                                         | Antilock Brakes<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Drive Tra<br><input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel                                              | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input checked="" type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other |
| Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input checked="" type="checkbox"/> Truck |                                                                                        |                                                                                                                                                                                                                                   |                                                                                       |                                                                                                                                                                    |                                                                                                                                                                                                                                                                     |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                                                                            |                                      |                                                                                                                                          |                                                                                                        |
|----------------------------------------------------------------------------|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|
| Component<br>05100000                                                      | Part Name(s)<br>ENGINE               | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failures<br>7                                                        | Date(s) of Failure(s)<br>01-JUL-2001 | Mileage at Failure(s)<br>12000                                                                                                           | Vehicle Speed at Failure(s)<br>70 mph                                                                  |
| Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No |                                      | NHTSA Previously<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                  |                                                                                                        |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                                      |                             |                                  |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------|-----------------------------|----------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>not vet | Number of Fatalities<br>n/a | Estimated Property Damage<br>n/a | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------|-----------------------------|----------------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HAS STALLED OUT SEVERAL TIMES SINCE DATE OF PURCHASE, USUALLY AT 50 MPH. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING. AK

Dealer tried to do best they can. Cannot find out what causes the problem. Contacted manufacturer is currently working to find solution but has not considered that this motorcycle may cause

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Perious injuries and/or crashes that may harm  
ourselves or others please be advised that this motorcycle may  
be a defect and should no longer be driven.

Motorcycle was unable to exceed 50 mph on highway /  
gas leaking / Stalled out more than 10 times

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

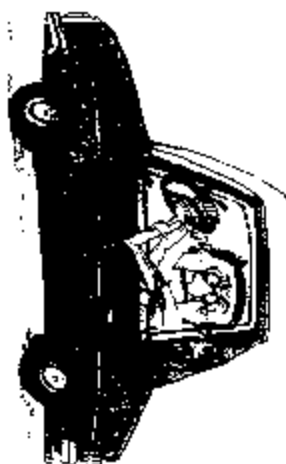
**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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