



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 798

Date Received

10-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007206

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4G258S4XC708959	JEEP	GRAND CHEROKE	1999	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type	Body Style			
<input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure	Dates of Failure(s) 01-APR-1999	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 55000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE DATE OF PURCHASE ROTORS HAVE BEEN WORKING IMPROPERLY. VEHICLE HAS BEEN SHAKING WHEN BRAKES HAVE BEEN APPLIED. CONTACTED DEALER, AND THE DEALER COULD NOT FIND CAUSE.*AK

COPIED FROM NHTSA FORM 301

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

747577
Work Number
Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
 YES NO
Signature of Owner _____
Date 7/15/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) 1JA625854XC708959
Vehicle Make JEEP
Vehicle Model GRAND CHEROKEE
Vehicle Year 1999
Current Odometer Reading 57,635

Purchase Date 4/19/99
Dealer's Name North Point Chrysler/Dodge
City/State/Zip Code Winston-Salem, NC 27106
New Used

Transmission Type Automatic Manual
Antilock Brakes Yes No
Rear Restraint System 3-Point Belt 2-Point Belt
Motor Belt Passenger Side Airbag
Cruise Control Yes No
Drive Train Front Rear 4-Wheel
Vehicle Type Car Van Minivan Other
Sport UTV Truck Motorcycle
Body Style 2-Door 4-Door Station Wagon Pick Up Truck

Component 03273000
Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB
Location Left Right
Failed Parts Original Replacement
NHTSA Previously Yes No

No of Failures
Date(s) of Failure(s) 04-APR-1999
Mileage at Failure(s) 55000
Vehicle Speed at Failure(s) *any time, brakes are applied*

APPLICATION INCIDENT INFORMATION

Crash Yes No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE DATE OF PURCHASE ROTORS HAVE BEEN WORKING IMPROPERLY, VEHICLE HAS BEEN SHAKING WHEN BRAKES HAVE BEEN APPLIED, CONTACTED DEALER, AND THE DEALER COULD NOT FIND CAUSE. AK

*7/15/02, 11:00/00
Jock vehicles to dealer 11/30/01, 2/29/01, 5/19/01, 7/19/01 for
you rotor problems (rotors when applied) a while later
Many months have passed with problem continues to occur.*

CONTINUE ON BACK IF NEEDED

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