



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 758

Date Received

08-APR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8007012

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FASP14J6SW262608		FORD	ESCORT	1995	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
		☐ Motorbelt ☐ 2-Point Bel		☐ Sport Utl ☐ Truck ☐ Motorcycle	Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 07-DEC-2001 Mileage at Failure(s) 44000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HEARD A CLUNKING SOUND, UPON INSPECTION HE SAW COIL SPRINGS HAD BROKEN. ON FEBRUARY 23, 2002 WHILE BACKING UP RIGHT FRONT TIRE BLEWOUT. WHEN CHANGING TIRES HE NOTICED COIL SPRING HAD BROKEN. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The Privacy Act of 1974: Public Law 93-579. This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUE ON BACK IF NEEDED

CONSUMER HEARD A CLUNKING SOUND, UPON INSPECTION HE SAW COIL SPRINGS HAD BROKEN. ON FEBRUARY 23, 2002 WHILE BACKING UP RIGHT FRONT TIRE BLEWOUT. WHEN CHANGING TIRES HE NOTICED COIL SPRING HAD BROKEN. *AK

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

Crash	☐ Yes ☐ No
Fire	☐ Yes ☐ No
Number of Persons Injured	
Number of Fatalities	
Estimated Property Damage	
Reported to Police	☐ Yes ☐ No

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

APPLICATION INCIDENT INFORMATION

No. of Failures	2
Date(s) of Failure(s)	07-DEC-2001 5/2/02
Mileage at Failure(s)	44000
Vehicle Speed at Failure(s)	15 mph
Failed Part(s)	☐ Yes ☐ No
NHTSA Previously	☐ Yes ☐ No
Component	02113000
Part Name(s)	
SUSPENSION: INDEPENDENT FRONT ATTACHING MECHANISMS:	
Location	☒ Front ☐ Left ☐ Right
Failed Part(s)	☒ Original ☐ Replacement

FAILED COMPONENT(S)/PART(S) INFORMATION

Transmission Type	☒ Automatic ☐ Manual
Antilock Brakes	☒ Yes ☐ No
Restraint System	☒ 3-Point Belt ☒ Driver's Side Airbag ☒ Passenger's Side Airbag
Cruise Control	☒ Yes ☐ No
Vehicle Type	☒ Car ☐ Van ☐ Minivan ☐ Other
Body Style	☒ 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck
Engine Size	1.9
Engine Type	☒ Gas ☐ Diesel ☐ Turbo
City	
State	
Zip Code	
Dealers Name	SKITZ AUTO
Purchase Date	12/14/00
Used	☒ New ☐ Used

VEHICLE INFORMATION

Vehicle Model	FORD
Vehicle Year	1995
Current Color	44, 300

Signature of Owner	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?	☐ YES ☐ NO
Home Number	
Work Number	
Owner Information (Type of Print)	747234
ORCHARD PARK	
NY	

Date Received	08-APR-2002
Reference No.	8007012
U.S. Department of Transportation	
National Highway Traffic Safety Administration	
Vehicle Owner's Questionnaire (VOQ)	
NATIONWIDE 1-888-DASH-2-DOT	
1-888-327-4236	
www.nhtsa.dot.gov/hotline	

Rear spring broke on 12-7-60, 35,200 mi. Had to replace both springs and struts per the mechanics recommendation. Inched at # 313-74

Front right spring broke running a new tire on 3/25/03
I also replaced both springs and struts for a cost
of \$214.92 plus \$56.00 for a new tire.

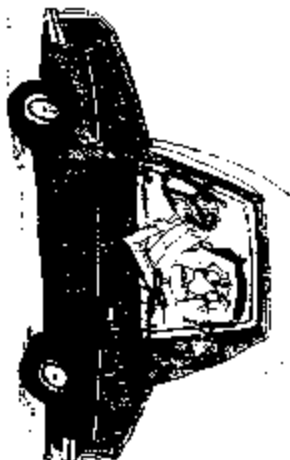
My brother has the exact same one made and he broke a seat spring a week after I did.

三

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

25530+0001

Abstract



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov>

1-888-DASH-2-DOT
1-888-327-4236

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT

DASH2DOT

and dial out free all

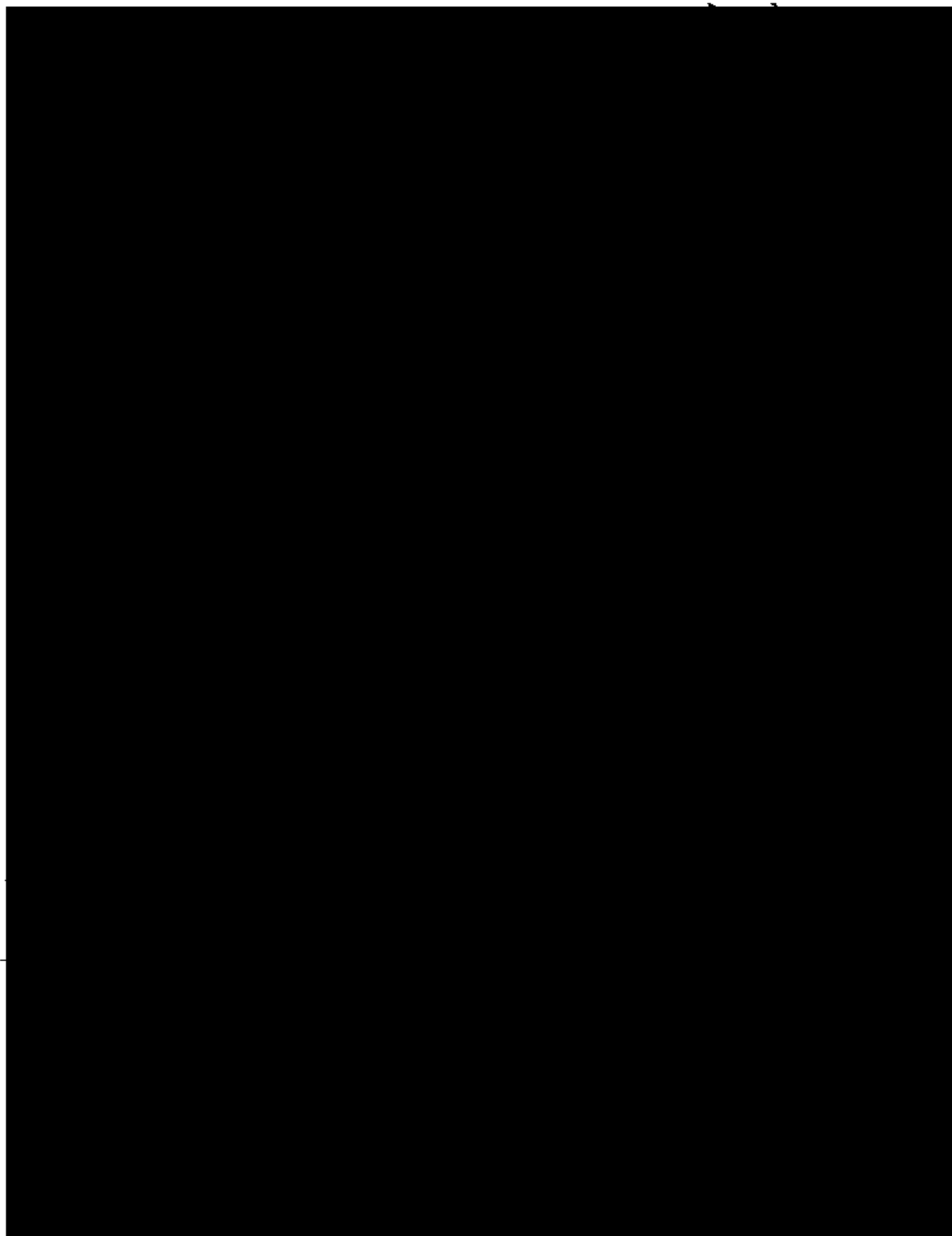
TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 4)



The first part of the paper discusses the importance of understanding the social context of the research. It is essential to recognize that the research is not conducted in a vacuum and that the social environment can significantly influence the results. The second part of the paper focuses on the methodology used in the study. It describes the data collection process and the statistical analysis performed. The third part of the paper presents the results of the study and discusses their implications. The final part of the paper concludes the study and provides recommendations for future research.

The research was conducted in a controlled environment to ensure the validity of the results. The data was collected over a period of six months and was analyzed using advanced statistical techniques. The results of the study show that there is a significant correlation between the variables studied. This finding has important implications for the field of research and suggests that further investigation is needed.

The study was limited by several factors, including the sample size and the duration of the study. Despite these limitations, the results provide valuable insights into the research topic. The findings suggest that the social context plays a crucial role in the research and that future studies should take this into account.

In conclusion, the study highlights the importance of understanding the social context of the research. It also provides a detailed account of the methodology used and the results of the study. The findings suggest that there is a significant correlation between the variables studied and that further research is needed to explore this relationship further.