



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 758

Date Received

04-APR-2002

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

8006915

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small> ADD	Vehicle Make JEEP	Vehicle Model GRAND CHEROKE	Vehicle Year 1999	Current Odometer Reading		
Purchase Date <input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's Name City _____ State _____ Zip Code _____	Engine Size (CID/CC/L) _____ No. Cylinders _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input checked="" type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03273000	Part Name(s) BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No. of Failure 3	Dates of Failure(s) 01-JUN-2000 Mileage at Failure(s) 50000 Vehicle Speed at Failure(s)	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input type="checkbox"/> No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN APPLYING BRAKES AT ANY SPEED VEHICLE SHIMMIES AND THERE IS VIBRATION. DEALER HAS REPLACED FRONT ROTORS 3 TIMES.*AK

GOVERNMENT USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)
 U.S. Department of Transportation
 National Highway Traffic Safety Administration
 NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 758

Date Received: 04-APR-2002
 OFFICE OF DEFECTS INVESTIGATION
 Od_or _____
 r_dt _____
 od_rt _____
 up_itr _____

Reference No.
 8006915

OWNER INFORMATION (Type or Print)

[Redacted] 46737
 Work [Redacted]
 Home [Redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, your name and address to the vehicle manufacturer.
 Signature of Owner: [Redacted] Date: 05/06/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN): (Located at bottom of windshield on driver's side) 1S4GW585XK605789 ADD
 Vehicle Make: JEEP
 Vehicle Model: GRAND CHEROKEE
 Vehicle Year: 1999
 Current Odometer Reading: 52,800

Purchase Date: JAN 1999
 Dealer's Name: S Tacoma Jeep
 City: TACOMA State: WA Zip Code: 98160
 Engine Size (CID/CCL): _____
 No. Cylinders: 6
 Turbo Diesel
 Gas
 Fuel Injection

Transmission Type: Automatic
 Antilock Brakes: Yes
 Restraint System: 3-Point Belt, Driverside Airbag, Passengerside Airbag
 Cruise Control: Yes
 Drive Train: 4-Wheel
 Vehicle Type: Sport Ult Truck
 Body Style: 4-Door Stationwagon

FAILED COMPONENT(S)/PART(S) INFORMATION

Component: 03273000
 Part Name(s): BRAKES:HYDRAULIC:DISC:ROTOR:DISC HUB
 Location: Left Front, Right Rear
 Failed Part(s): Original, Replacement (Both)

No. of Failures: 3
 Date(s) of Failure(s): 01-JUN-2000, 02-2001, 4-2002
 Mileage at Failure(s): 50000, 33000, 50000
 Vehicle Speed at Failure(s): 23,500
 Failed Part(s): Yes No
 NHTSA Previously: Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: N/A
 Number of Fatalities: N/A
 Estimated Property Damage: N/A
 Reported to Police: Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN APPLYING BRAKES AT ANY SPEED VEHICLE SHIMMIES AND THERE IS VIBRATION. DEALER HAS REPLACED FRONT ROTORS 3 TIMES.*AK
 TOOK VEHICLE TO ROBERTS JEEP IN AUBURN, WA AND DEALER PRONOUNCED IT "WORST CASE OF BREAMS HE HAD SEEN". I BELIEVE THE ORIGINAL EQUIPMENT WAS DEFECTIVE ALONG WITH THE REPLACEMENTS - LAST REPAIR WE USED AFTER MARKET ROTORS + PADS - NO CAR LUNS W/ELL NO.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE RISK OF INJURY WAS VERY HIGH AS MY WIFE COULDN'T HANDLE THE CAR WHEN IT WOULD SHIMMY SO BAD. THIS IS MY CONCERN WITH CHRYSLER PUTTING HIS HEAD IN THE SAND OVER A PROBLEM THAT HAS COME UP ON MANY OF THE 99 JEEP GRAND CHEROKEES - LATER.

IT IS NOT NEARLY TO HAVE TO REPLACE YOUR SPARES (?) TIRES IN 32,000 MILES - MORE IS IT NEARLY TO HAVE A CAR SHAKE LIKE THAT WHEN IT RILES - COULD LEAD TO FAILURE.

CHRYSLER CHANGED A KEY COMPONENT IN 2000, BUT WON'T LET DEALERS PUT IT ON 99'S.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73-73 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration DOT Auto Safety Hotline, NSA-10.1 400 7th Street, SW Washington, DC 20590

20590+0001



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

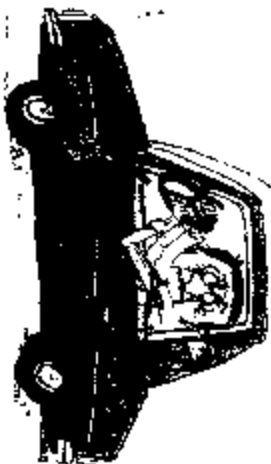
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



U.S. Department of Transportation National Highway Traffic Safety Administration http://www.nhtsa.dot.gov/hotline