



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

03-APR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8006892

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4B3AU42Y2TE376015		DODGE	AVENGER	1996	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☒ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style		
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09302000	Part Name(s) LIGHTING:FUSE:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 18-MAR-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 60000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEAT FROM HEADLIGHTS WAS MELTING INSIDE OF HEADLIGHT COVER. VEHICLE CANNOT PASS INSPECTION WITH THIS PROBLEM. ALSO, HIGH BEAMS HAVE TO BE ACTIVATED FOR DRIVING ABILITY. DEALER AND MANUFACTURER WERE NOTIFIED, AND HAVE BEEN RECEIVING SAME OTHER COMPLAINTS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received <u>03-APR-2002</u> 03-APR-2002 OFFICE EFFECTS INVESTIGATION	
OWNER INFORMATION (Type or Print) MANASSAS VA 20110		Od or <u> </u> rt dt <u> </u> od rt <u> </u> up ltr <u> </u> Reference No. 8006892	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.		Work Number <u> </u> Home Number <u> </u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) 4B3AU42Y2TE376015	Vehicle Make DODGE	Vehicle Model AVENGER	Vehicle Year 1996
Purchase Date <u> </u> ☒ New ☐ Used		Dealer's Name <u>Manassas Dodge</u> City <u>Manassas</u> State <u>VA</u> Zip Code <u>20110</u>	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	Engine Size (CID/CC/L) <u> </u> No Cylinders <u> </u> ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other <u> </u> ☐ Sport Utility Truck ☐ Motorcycle
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09302000	Part Name(s) LIGHTING:FUSE:HEAD LIGHTS	Location ☒ Left ☒ Front ☐ Right ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No of Failures <u> </u>	Date(s) of Failure(s) <u>18-MAR-2002</u> Mileage at Failure(s) <u>60000</u> Vehicle Speed at Failure(s) <u> </u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured <u> </u>	Number of Fatalities <u> </u>
Estimated Property Damage <u> </u>		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
HEAT FROM HEADLIGHTS WAS MELTING INSIDE OF HEADLIGHT COVER. VEHICLE CANNOT PASS INSPECTION WITH THIS PROBLEM. ALSO, HIGH BEAMS HAVE TO BE ACTIVATED FOR DRIVING ABILITY. DEALER AND MANUFACTURER WERE NOTIFIED, AND HAVE BEEN RECEIVING SAME OTHER COMPLAINTS.*AK Attached is inspection report saying that headlamps won't pass inspection. I attempted to purchase replacement headlamp assemblies at two different used car parts dealers. Both (a 96 and a 95 pulled in 2000) showed evidence of the exact same problems. Part dealer was not at all surprised because			
CONTINUE ON BACK IF NEEDED			
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

he said it was a common problem. I had to replace both lamp assemblies in order to get vehicle to pass Virginia State Safety inspection.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

20590+0001



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

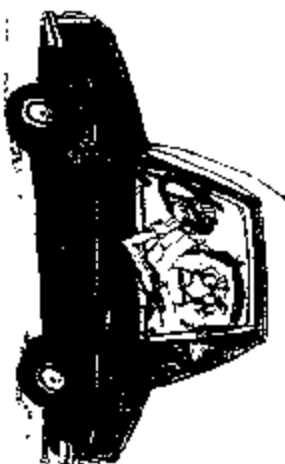
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov/online>

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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