



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

27-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8006492

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP44431F124830	FORD	MUSTANG	2001	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) 6 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No
	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 10-MAR-2002 Mileage at Failure(s) 6905 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THE VEHICLE ENGINE WOULD STALLS INTERMITTENTLY WHILE DRIVING AT ANY SPEED, VEHICLE HAS BEEN TO THE DEALER ON THREE OCCASION AND THEY ARE UNABLE TO LOCATE THE PROBLEM. NLM

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

27-MAR-2002

OFFICE
SAFETY INVESTIGATION

Del or
rt dt
qd rt
up tr

Reference No.

8006492

OWNER INFORMATION (Type or Print)

745568

Work Num

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES

☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 4/12/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

1FAPF44431F124830

Vehicle Make

FORD

Vehicle Model

MUSTANG

Vehicle Year

2001

Current Odometer Reading

7551.4

Purchase Date

MAY 19-2001

Dealer's Name Wayne Akers Ford

Engine Sz

(CID/CC/L 6 CYL

☐ Turbo

☐ Diesel

☐ Gas

☒ Fuel Injection

☒ New

☐ Used

City Lake Worth, TX State TX Zip Code 75061

No Cylinders

Transmission Type

☒ Manual

☐ Automatic

Antilock Brakes

☒ Yes

☐ No

Restraint System

☒ 3-Point Belt

☒ Driverside Airbag ☐ Motorbelt

☒ Passengerside Airbag ☐ 2-Point Belt

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

Conv.

☐ Sport Util

☐ Truck

☐ Motorcycle

Body Style

☒ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

05100000

Part Name(s)

ENGINE

Location

☐ Left

☒ Front

☐ Right

☐ Rear

Failed Part(s)

☒ Original

☐ Replacement

No of Failures

3

Date(s) of Failure(s) 10-MAR-2002

Mileage at Failure(s) 6905

Vehicle Speed at Failure(s) High speed, low speed

Steering wheel locks when engine shuts down

Failed Part(s)

☐ Yes ☐ No

NHTSA

Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es) and injury(ies) on the back of this form)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

—

Number of Fatalities

—

Estimated Property Damage

—

Reported to Police

☐ Yes

☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER STATES THE VEHICLE ENGINE WOULD STALLS INTERMITTENTLY WHILE DRIVING AT ANY SPEED, VEHICLE HAS BEEN TO THE DEALER ON THREE OCCASION AND THEY ARE UNABLE TO LOCATE THE PROBLEM. NLM

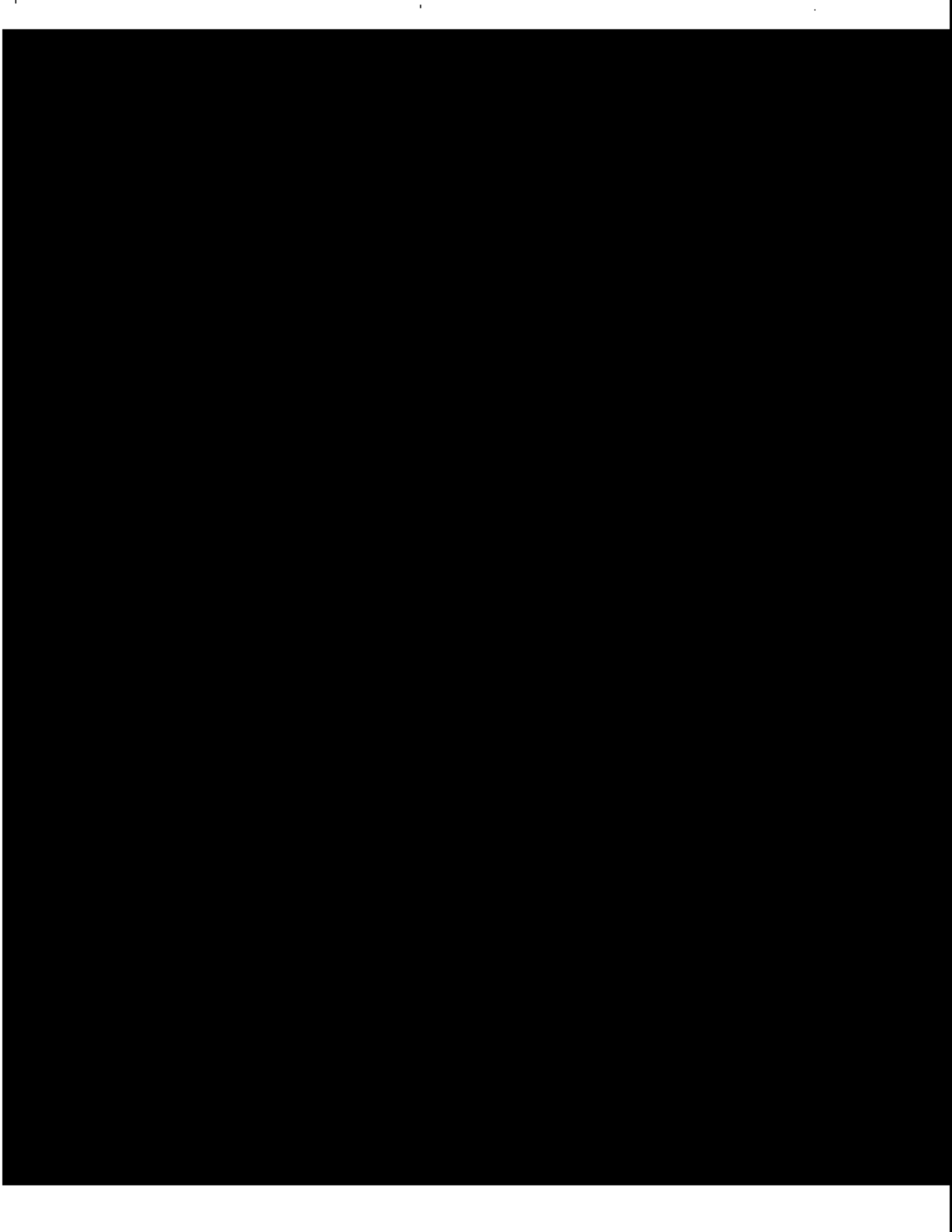
Steering wheel locks when engine shuts down, At high speed + low speed can shut down - stalls.

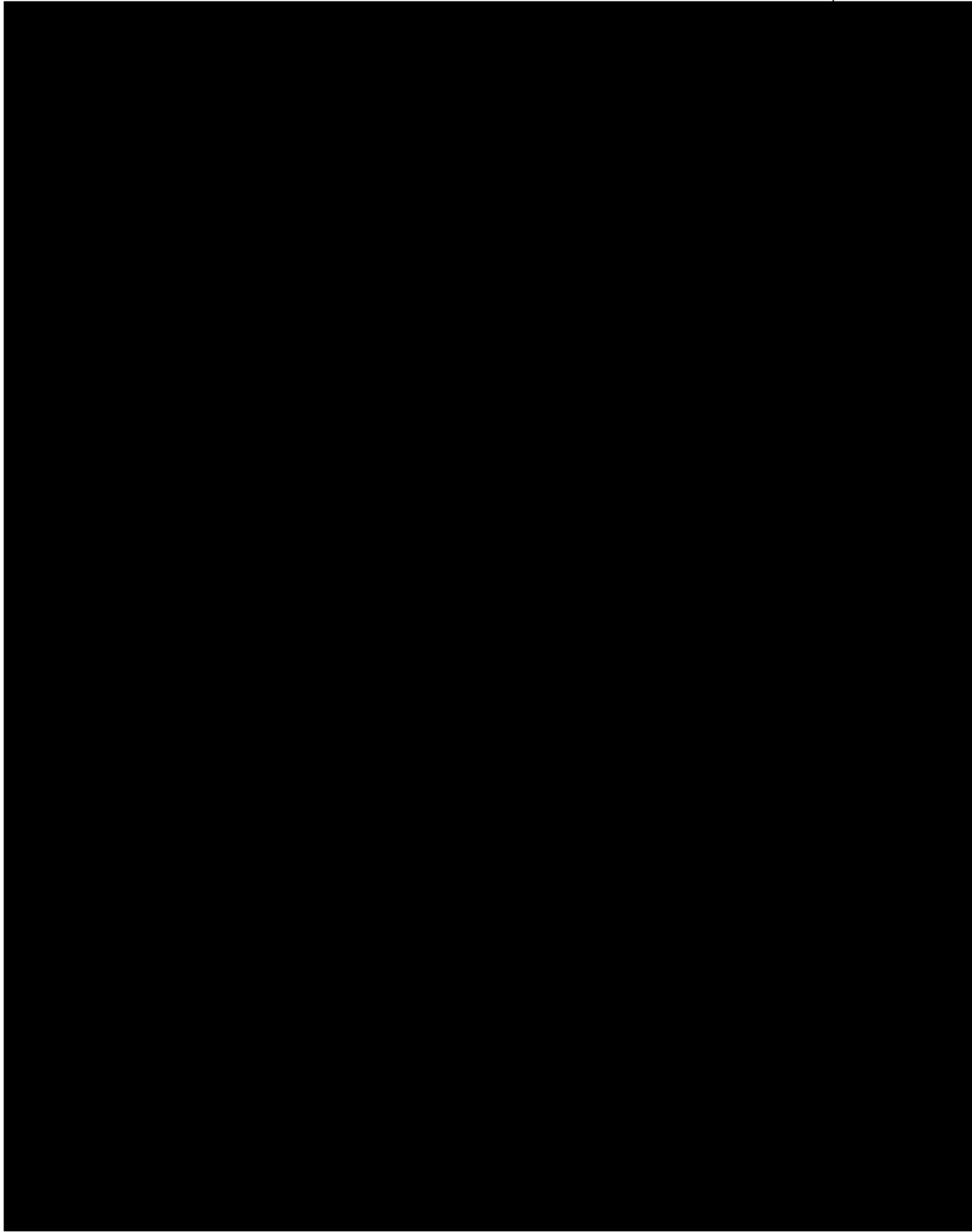
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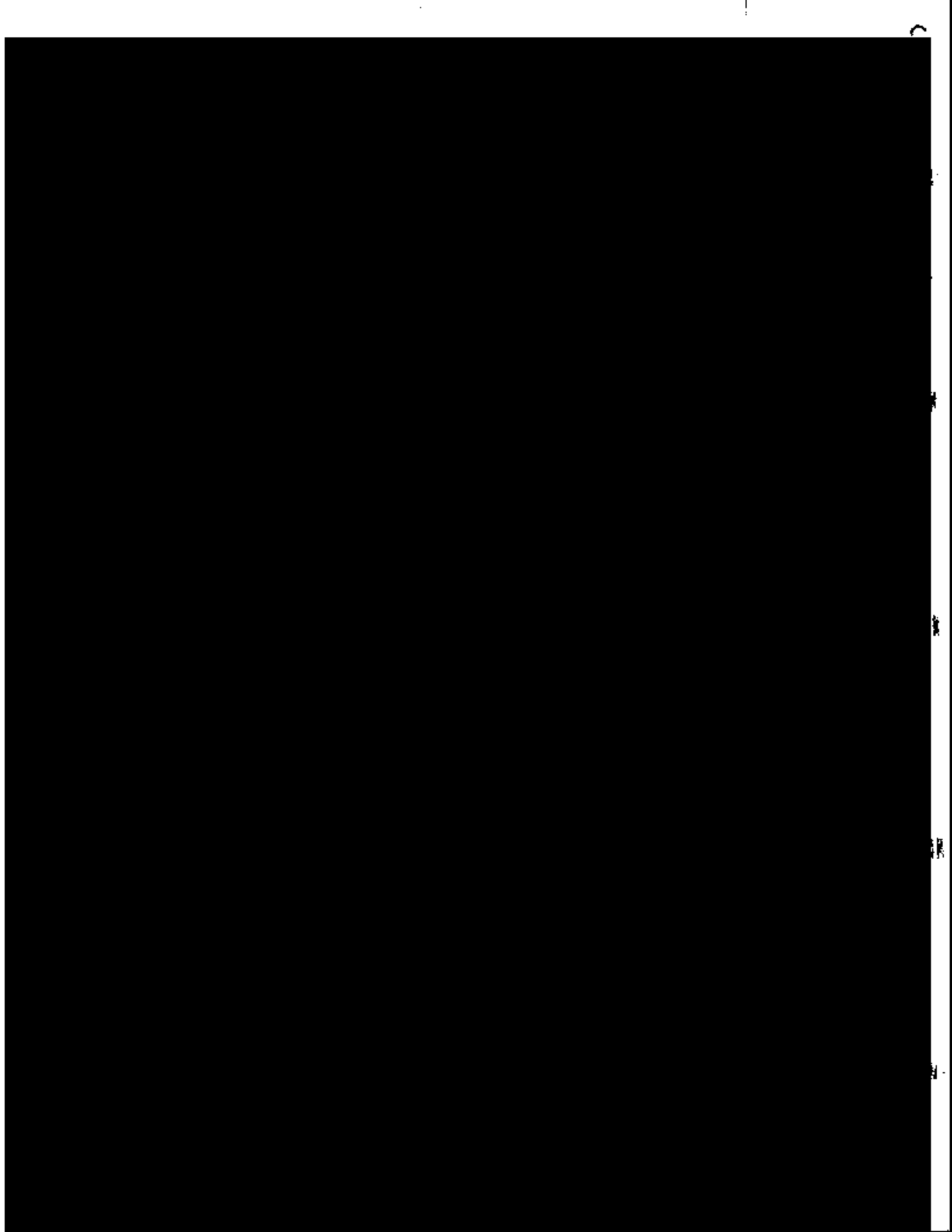
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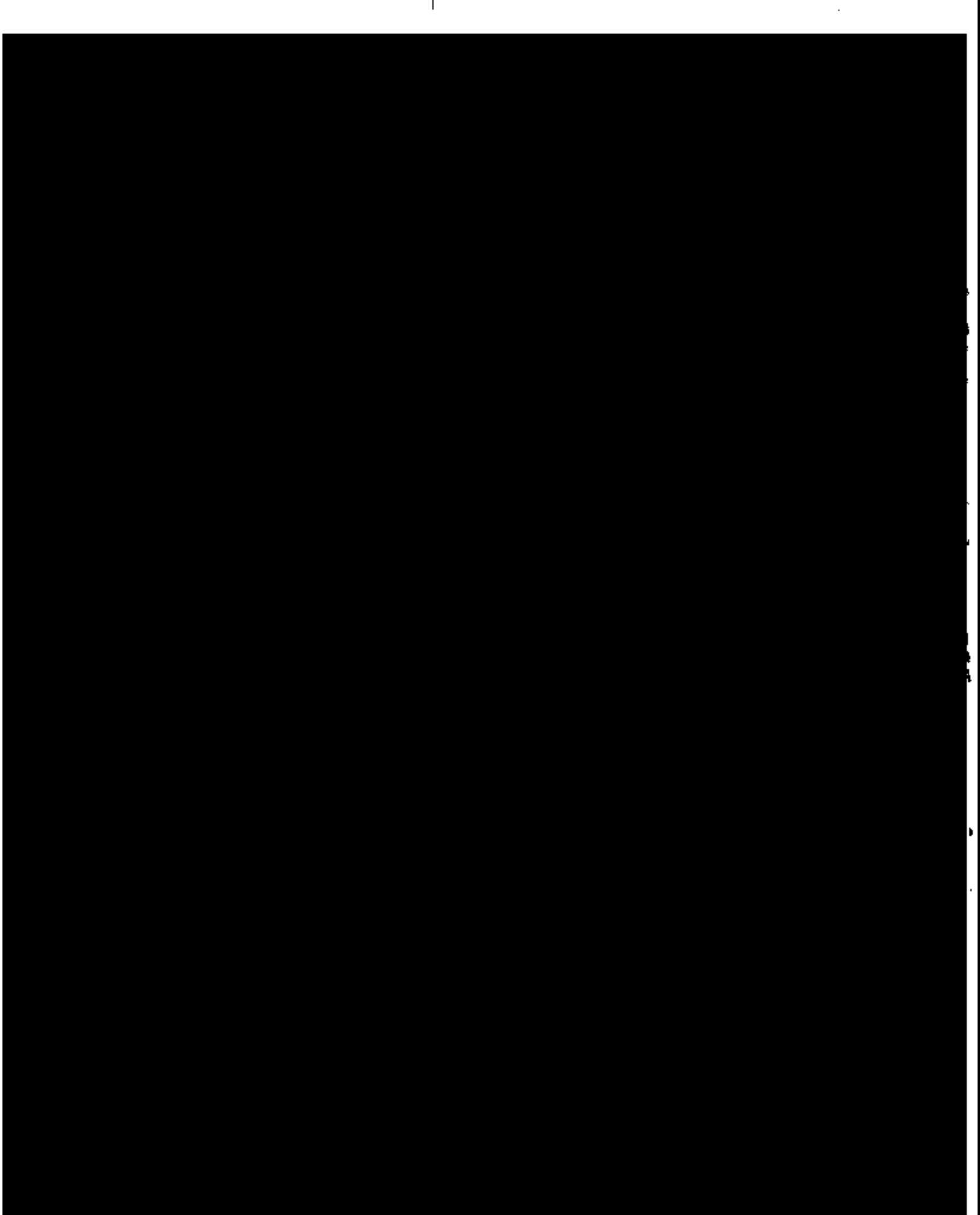
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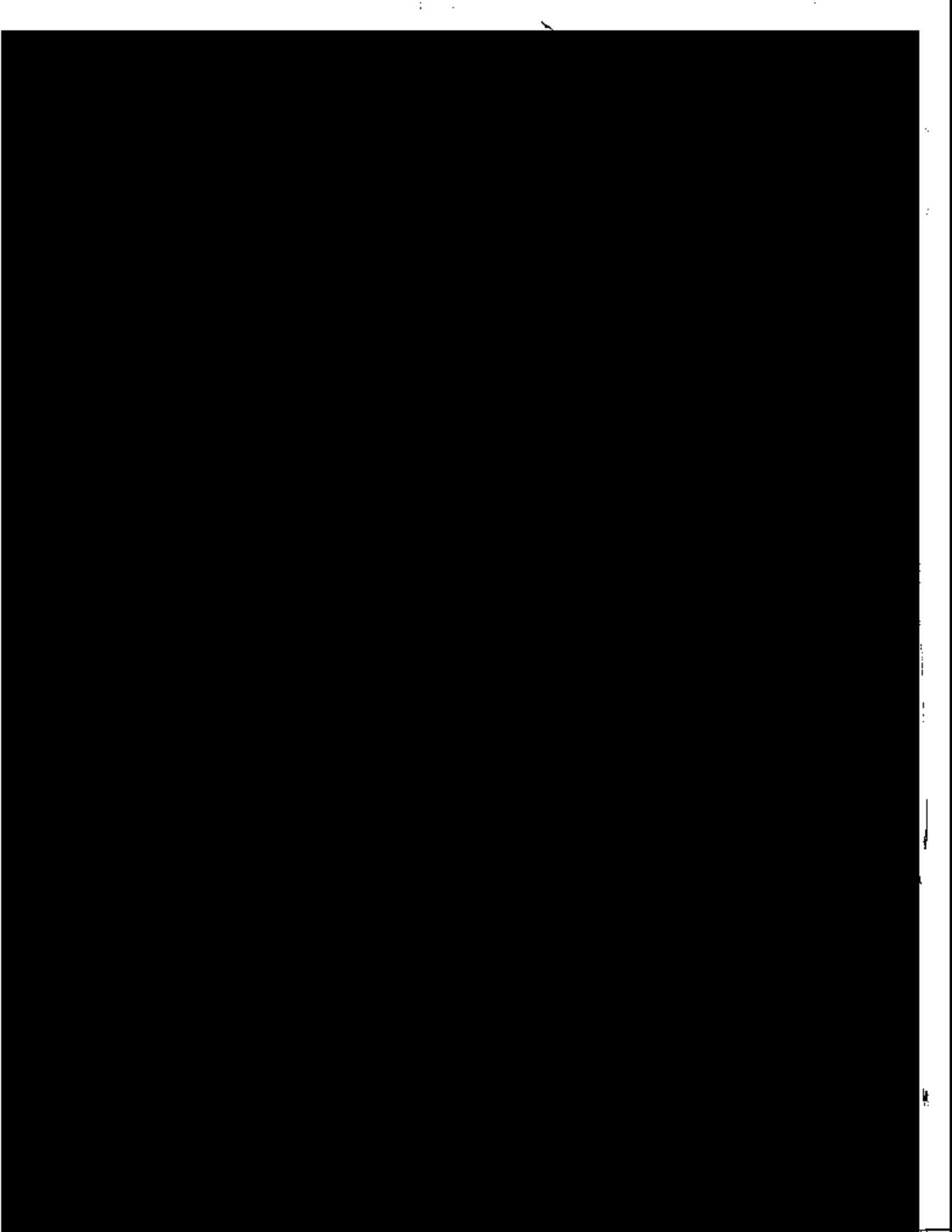












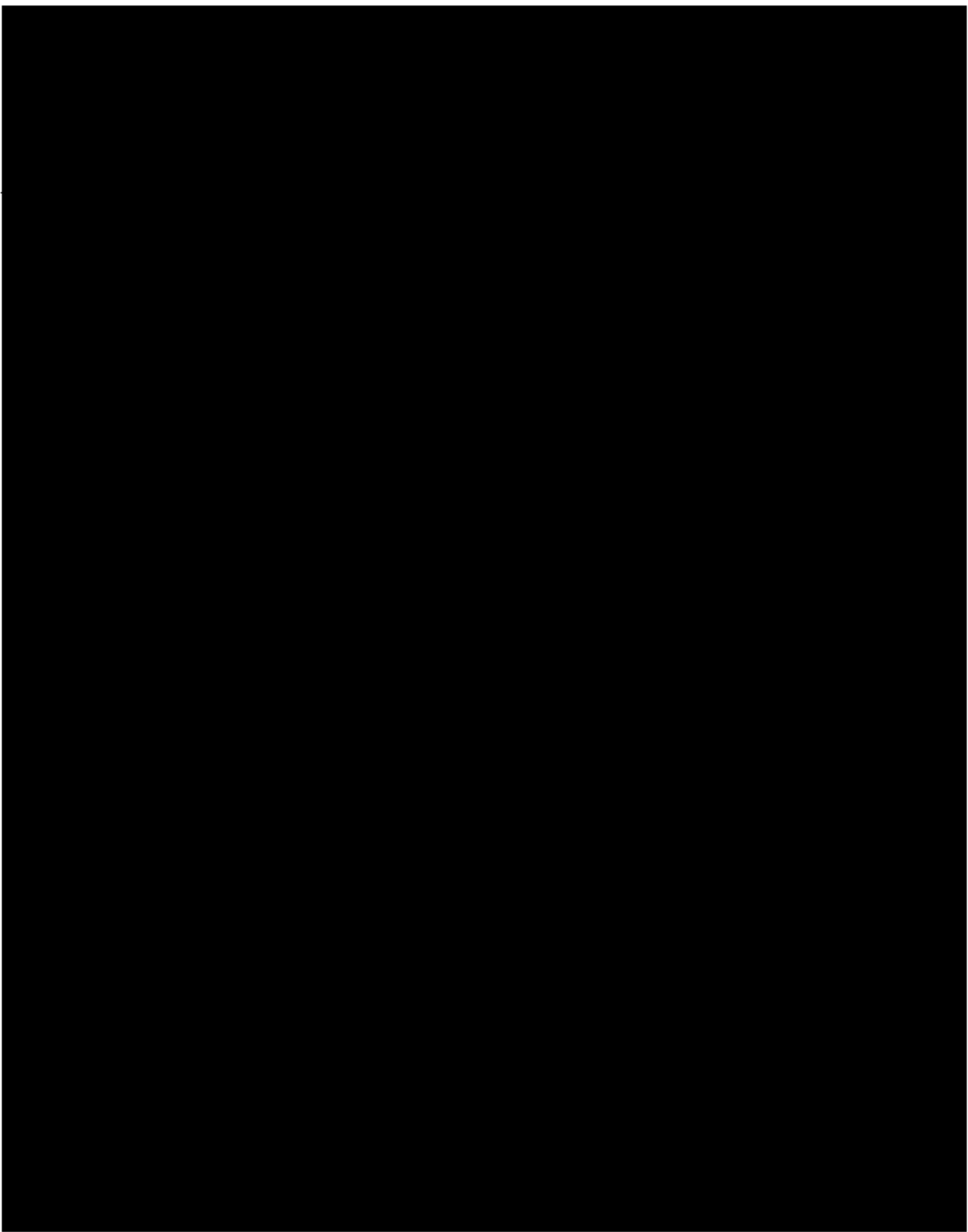
80800

OPERATION 30 FOGS OUT HILLS (LONG 318)
TECH NOTE: ROAD 1000 UNSURE TO SAFETY CONCERN

REPRINTED 1 TIME

PAGE 1

ACCOUNTING COPY



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