

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.doi.gov/hotline

FOR AGENCY USE ONLY 1039

Date Received

26-MAR-2002

OFFICE

INVEST

Od_or
rt_dt
od_rt
up_ltr

Reference No.

8008423

OWNER INFORMATION (Type or Print)

DEFECTS

CHANDLER

AZ

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an

name and address to the vehicle manufacturer.

Signature of Owner

Date 4/9/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (If located at bottom of
windshield on driver's side)

1GNDM19WB152603

Vehicle Make

CHEVROLET TRUCK

Vehicle Model

ASTRO

Vehicle Year

2001

Current Odometer Reading

75000

Purchase Date

6/01

Dealer's Name

Chapman

Engine Stz
(CID/CCA)

4.3L

☐ Turbo☐ Diesel☒ Gas☐ Fuel Injection☒ New ☐ Used

City

Tempe

State

AZ

Zip Code

85283

No Cylinders

6

Transmission Type

☐ Manual☒ Automatic

Antilock Brakes

☒ Yes☐ No

Restraint System

☒ 3-Point Belt☐ Motorbelt☒ Driver's Side Airbag☐ 2-Point Belt☒ Passenger's Side Airbag

Cruise Control

☒ Yes☐ No

Drive Train

☒ Front☒ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Van☐ Minivan☐ Other☐ Sport Utility☐ Truck☐ Motorcycle

Body Style

☐ 2-Door☐ 4-Door☐ Station Wagon☐ Pick Up☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
12110000

Part Name(s)

INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG

Location

☒ Left☒ Front☒ Right☒ Rear

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s)

3/06/02

Mileage at Failure(s)

7500

Vehicle Speed at Failure(s)

35

Failed Part(s)

☒ Yes☐ No

NHTSA

Previously

☐ Yes☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes☐ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

0

Estimated Property Damage

\$ 21,000

Reported to Police

☒ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 35 MPH THE VEHICLE REAR ENDED A BUS YET THE AIRBAGS DID NOT DEPLOY,
THE VEHICLE WAS A TOTAL LOSS. NLM

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

