



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2004 FEB 18 PM 2:26
26-MAR-2002
 Od_or
rt_dt
adrt
ap_ltr

Reference No.

8006365

OWNER INFORMATION (Type or Print)

745289

GREENSBORO

NC

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner

Date / /

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)

2B3HD46RX1H523755

Vehicle Make

DODGE

Vehicle Model

INTREPID

Vehicle Year

2001

Current Odometer Reading

Purchase Date

3-02-02

Dealer's Name Alan Vester MS

Engine Size
(CID/CC)

No Cylinders

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injecto

☐ New ☒ Used

City Burlington State NC Zip Code 27215

Transmission Type

☐ Manual

☒ Automatic

Antilock Brakes

☐ Yes

☐ No

Restraint System

☐ 3-Point Belt

☐ Driverside Airbag

☒ Passengerside Airbag

☐ Motorbelt

☐ 2-Point Bel

Cruise Control

☒ Yes

☐ No

Drive Train

☐ Front

☐ Rear

☐ 4-Wheel

Vehicle Type

☒ Car

☐ Van

☐ Minivan

☐ Other

☐ Sport UT

☐ Truck

☐ Motorcycle

Body Style

☐ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up

☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
07301000

Part Name(s)

POWER TRAIN:TRANSMISSION:AUTOMATIC:INTERLOCK SYSTEM

Location

☐ Left

☐ Front

☐ Right

☐ Rear

Failed Part(s)

☐ Original

☐ Replacement

No of Failures

1

Date(s) of Failure(s)

16-MAR-2002

Mileage at Failure(s)

3000

Vehicle Speed at Failure(s)

Failed Part(s)

☐ Yes

☐ No

NHTSA Previously

☐ Yes

☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

- 0 -

Number of Fatalities

Estimated Property Damage

\$4,392.60

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VEHICLE WAS PARKED WITH THE ENGINE OFF, THE CONSUMER ACCIDENTALLY HIT THE SHIFT LEVER WHICH CAUSED THE VEHICLE TO ROLL BACKWARDS INTO THE CONSUMER GARAGE, THE CONSUMER IS CONCERNED ABOUT HOW VEHICLE CAN COME OUT OF GEAR WITHOUT PRESSING THE BRAKE, THE VEHICLE WAS TAKEN TO THE DEALER WHO STATED THAT THIS PARTICULAR VEHICLE YEAR AND MODEL DOESN'T HAVE TO HAVE THAT SAFETY LOCK FOR SHIFTING. NLM

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

January 20, 2004

U.S. Department of Transportation
National Highway Traffic Safety Admin.
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

[REDACTED]
Durham, NC [REDACTED]
[REDACTED]

Reference No.: 8006365

To Whom It May Concern:

I am soliciting your help to bring closure to the damage incurred to me as the previous owner of Vehicle Ident. No. 2B3HD46RX1H523755, Dodge Intrepid, 2001. After failing the referenced report concerning the unsafe ness of this vehicle, I continued to express my unhappiness with driving a vehicle so easy to be pulled out of gear. The final decision given to me by a General Motors representative (of whom I don't have his name) was this year and make of car is not defected. Although he stated 2001 would be the last year the antilock (part that keeps a car from moving in and out of gear when off) would not be installed. This did not set well with me at all and I therefore decided to give the car back. The car was purchased on 3-2-02, the accident occurred 3-15-02. I continued to make my complaint known to the dealership, General Motor's customer service line until the car was taken back to the dealership on 12-2-02.

Due to the present recall of all Dodge Intrepids from 1999 - 2007, because of the same issue. I am requesting reimbursement paid for the property damage and punitive damages. I am requesting General Motors to send a letter releasing my debt owned to Long Beach Acceptance (Loan# 1316583) from the purchase of the Dodge Intrepid. As previously stated I have not had the car in my possession since 12-2-02. My justification is the car should have some type of warning visible and related to all customers of the possibility of hazard. Such as WARNING APPLY EMERGENECY BRAKE BEFORE LEAVING CAR. When I spoke to the General Motors rep this is what I was told to do, "That's what the emergency brake is for". I have 3 kids and did not feel I could ever leave them in the car for a moment. A consumer should not have to worry about an issue of this type. I have enclosed copies of the property damage amount paid due to the accident. Any help in this matter would be greatly appreciated. I can be contacted at the return address noted.

Sincerely Yours
[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**