



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

## Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

## FOR AGENCY USE ONLY 798

Date Received

25-MAR-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
ip\_lr \_\_\_\_\_

Reference No.

8006333

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                     |                                                                                               |                                                                                                                                                                                                                                                 |                                                                                              |                                                                                                                                              |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of<br/>windshield or driver's side)</small><br><b>N/A</b>                                                                                                                                                      | Vehicle Make<br><b>LEXUS</b>                                                                  | Vehicle Model<br><b>GS300</b>                                                                                                                                                                                                                   | Vehicle Year<br><b>2000</b>                                                                  | Current Odometer Reading                                                                                                                     |
| Purchase Date<br><br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                          | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                                                                 | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drive Train<br><br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                       |
| Vehicle Type<br><br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                               | Body Style<br><br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____                                 |                                                                                              |                                                                                                                                              |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                                                                                   |                                                                                                                                          |                                                                                             |
|------------------------------|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>06400000</b> | Part Name(s)<br><b>FUEL: THROTTLE LINKAGES AND CONTROL</b>                                                        | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure                | Dates of Failure(s) <b>17-OCT-2001</b><br>Mileage at Failure(s) <b>30000</b><br>Vehicle Speed at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                       |                                                                      |                           |                      |                          |                                                                                    |
|-----------------------------------------------------------------------|----------------------------------------------------------------------|---------------------------|----------------------|--------------------------|------------------------------------------------------------------------------------|
| Crash<br><br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-----------------------------------------------------------------------|----------------------------------------------------------------------|---------------------------|----------------------|--------------------------|------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**VEHICLE STARTED TO ACCELERATE WHILE CONSUMER WAS IN TRAFFIC AT A CONSTANT SPEED OR 25-30 MPH. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING.\*AK**

CONTINUE ON BACK - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br><b>NATIONWIDE 1-888-DASH-2-DOT</b><br><b>1-888-327-4236</b><br><b>www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | <b>FOR AGENCY USE ONLY 798</b>                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                      |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | Date Received <u>02 APR 22 2002</u><br>Date of Failure <u>25-MAR-2002</u><br>Office <u>DEFECTS INVESTIGATION</u>                                                                                                                             |                                                                                                                                                                                                                                                                      |
| U.S. Department of Transportation<br>National Highway Traffic Safety Administration                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                | Od or <u>          </u><br>rt dt <u>          </u><br>od rt <u>          </u><br>up ltr <u>          </u>                                                                                                                                    |                                                                                                                                                                                                                                                                      |
| <b>OWNER INFORMATION (Type or Print)</b><br><div style="background-color: black; width: 400px; height: 40px; margin-bottom: 5px;"></div> <div style="float: right; text-align: right;">745222</div>                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                | Reference No.<br><b>8006333</b>                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br>In the absence of an authorized NHTSA MAIL STOP, provide your name and address to the vehicle manufacturer.                                                                                                                                                                                                                                                                                                          |                                                                                                                                | Work Number <u>          </u><br>Home Number <u>          </u>                                                                                                                                                                               |                                                                                                                                                                                                                                                                      |
| Signature of Owner <u>          </u> Date <u>03/28/02</u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)<br><b>N/A JT880688 5Y0086308</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Vehicle Make<br><b>LEXUS</b>                                                                                                   | Vehicle Model<br><b>GS300</b>                                                                                                                                                                                                                | Vehicle Year<br><b>2000</b>                                                                                                                                                                                                                                          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | Current Odometer Reading<br><b>33139</b>                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                      |
| Purchase Date<br><b>10/99</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Dealer's Name <u>DANIEL S. JIMMY BRYAN LEXUS</u>                                                                               |                                                                                                                                                                                                                                              | Engine Size (CID/CC/L)<br><u>          </u>                                                                                                                                                                                                                          |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | City <u>WINTER PARK</u> State <u>FL</u> Zip Code <u>32792</u>                                                                  | No Cylinders <u>4</u>                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                      |
| Transmission Type<br><input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Antilock Brakes<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                         | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | Drive Train<br><input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel                                                                                                                                 | Vehicle Type<br><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | Body Style<br><input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up<br><input type="checkbox"/> Truck                                         |                                                                                                                                                                                                                                                                      |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| Component<br><b>06400000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Part Name(s)<br><b>FUEL THROTTLE LINKAGES AND CONTROL</b>                                                                      | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear                                                                                                     | Failed Part(s)<br><input type="checkbox"/> Original <input type="checkbox"/> Replacement                                                                                                                                                                             |
| No of Failures<br><u>          </u>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Date(s) of Failure(s) <u>17-OCT-2001</u><br>Mileage at Failure(s) <u>30000</u><br>Vehicle Speed at Failure(s) <u>25-35 MPH</u> | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                   | NHTSA Previously<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                              |
| <b>APPLICATION INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                    | Number of Persons Injured<br><u>          </u>                                                                                                                                                                                               | Number of Fatalities<br><u>          </u>                                                                                                                                                                                                                            |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                | Estimated Property Damage<br><u>          </u>                                                                                                                                                                                               | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                            |
| <b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| VEHICLE STARTED TO ACCELERATE WHILE CONSUMER WAS IN TRAFFIC AT A CONSTANT SPEED OR 25-30 MPH. CONTACTED DEALER, AND THE DEALER WAS NOT WILLING TO DO ANYTHING. <u>could</u><br><u>NOT duplicate the problem. this problem occur at</u><br><u>least once a week.</u>                                                                                                                                                                                                                                                                                                                 |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| CONTINUE ON BACK IF NEEDED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                                                                |                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                      |