



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 231

Date Received

19-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8005914

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Location at bottom of windshield and driver's side door)		Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 2001	Current Odometer Reading _____
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured _____	Number of Fatalities _____	Estimated Property Damag _____	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN STARTING VEHICLE IN COLD WEATHER AND WHEN DEPRESSING BRAKES CONSUMER WOULD HAVE TO APPLY FORCE TO PEDAL TO STOP VEHICLE. PLEASE PROVIDE FURTHER INFORMATION.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration www.nhtsa.dot.gov/hotline 1-888-327-4236 NATIONWIDE 1-888-DASH-2-DOT		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ)	
FOR AGENCY USE ONLY 231		OWNER INFORMATION (Type or Print) 744149	
Date Received: 02 APR 19 PM 1:11 19-MAR-2002 OFFICE OF INVESTIGATION Reference No. 8005914		Home Number: _____ Work Number: _____	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO			
In the absence of your signature, please print your name and address to the vehicle manufacturer. Signature of Owner: _____ Date: 4/18/02			
VEHICLE INFORMATION			
Vehicle Year: 2001 Vehicle Make: DODGE TRUCK Vehicle Model: RAM Current Odometer Reading: 6,500		Vehicle Identification Number (VIN): _____ (Indicate at bottom of windshield on driver's side)	
Engine Size: _____ (CID/CC/L)		No Cylinders: _____	
Turbo: ☐ Diesel: ☐ Gas: ☐ Fuel Injection: ☐		Purchase Date: _____ ☒ New ☐ Used	
Dealer's Name: Harold Zeigler Chrysler City: Plainville State: MI Zip Code: 49080		Transmission Type: Automatic ☒ Manual ☐ Antilock Brakes: Yes ☒ No ☐ Restraint System: 3-Point Belt ☐ 3-Point Belt ☐ Motorbelt ☐ Driver's Side Airbag: ☐ 2-Point Belt ☐ Passenger Side Airbag: ☐	
Vehicle Type: Car ☐ Van ☐ Other ☐ Sport Utility ☐ Truck ☐ Motorcycle ☐		Drive Train: Front ☐ Rear ☐ 4-Wheel ☐	
Body Style: 2-Door ☐ 4-Door ☐ Station Wagon ☐ Pick Up ☐ Truck ☐		Failed Parts: Front ☒ Left ☐ Right ☐ Rear ☐ Original ☒ Replacement ☐	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: 03250000 Part Name(s): BRAKES:HYDRAULIC:ANTI-SKID SYSTEM		No of Failures: _____ Date(s) of Failure(s): Almost every time (80%) Mileage at Failure(s): weather below 25 Vehicle Speed at Failure(s): from parking to driving	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No Number of Persons Injured: _____ Number of Fatalities: _____ Estimated Property Damage: _____ Reported to Police: ☐ Yes ☒ No		Narrative Description of Failure(s), Incident(s), Injury(ies): WHEN STARTING VEHICLE IN COLD WEATHER AND WHEN DEPRESSING BRAKES CONSUMER WOULD HAVE TO APPLY FORCE TO PEDAL TO STOP VEHICLE. PLEASE PROVIDE FURTHER INFORMATION. AK The power assist system does not work (thus affecting brakes & power steering) when the vehicle first starts in weather below 25, unless waiting several minutes first. This is a characteristic (no company tells me) of year 2001 only, as it has not been a complaint of any other model.	

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CONTINUE ON BACK IF NEEDED

factory does not know what change has been made to cause this to happen and they do not appear to be trying to find out. They only (dealership) discuss it with me when I contact them. They do not know how to fix it, nor does the factory, nor do they really seem to care. This is a 3/4 ton truck, which, when started in cold weather, cannot be driven for fear of having no steering & no brakes. I end up waiting until the power-assist builds enough pressure to kick on, sometimes a few minutes. Consequently the unpredictability of it makes it dangerous. I have started the truck & put it in gear, accelerated the same procedure everyone uses, I'm sure, only to discover that I can't stop or turn the truck. Believe me, I've had several "near misses" in parking lots. As I've said, the dealership & the factory rep. have told me, basically, to live with it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

Official Business
Penalty for Private Use \$300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

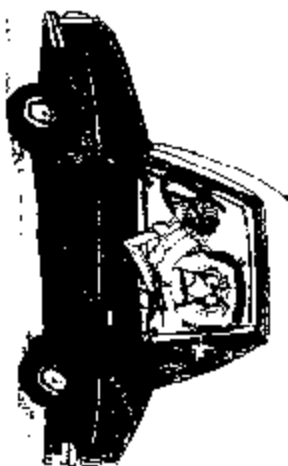
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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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Administration
<http://www.nhtsa.dot.gov/athome>

DOT Auto Safety Hotline

(DASH) 2 DOT

1-888-DASH-2-DOT
1-888-327-4236

and dial 101 trees at

DASH2DOT

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR**

DOT AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE