Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 252

Date Received: 15-MAR-2002

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 8005777

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
1J4GW48SX2C101911	JEEP	GRAND CHEROKE	2002	

Purchase Dat			
☐ New ☒ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L ____ No Cylinders ____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
06113000	FUEL:FUEL TANK ASSEMBLY:TANK	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Dates of Failure(s)	Failed Part(s)	NHTSA Previously
	01-JAN-2002	☐ Yes ☐ No	☐ Yes ☐ No
	Mileage at Failure(s 6713		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD RECEIVED RECALL 02V032000 FOR FUEL TANK ASSEMBLY DEALERSHIP HAD NO PARTS AVAILABLE. FIELDS JEEP, ADDRESS 670 FRONTATE ROAD STE 847 446 5100 DONNA REPLACE PARK OF FUEL ASSEMBLY.*AK

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Form Approved: O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 15-MAR-2002

OFFICE OF DEFECTS INVESTIGATION

Od_or
rt_dt
od_rt
up_ltr

Reference No. 8005777

OWNER INFORMATION (Type or Print)

[redacted]

Work Number
Home [redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? [X] YES [ ] NO
In the absence [redacted] ame and address to the vehicle manufacturer.
Signature of O [redacted] Date 27 Mar '02

Bought @ Fields Jeep 4 Sept 2001

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield or driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
1J4GW48SX2C101911	JEEP	GRAND CHEROKE	2002	6956

Purchase Date 7 Sept '01 [X] New [X] Used
Dealer's Name Fields Jeep
City Northfield State IL Zip Code 60093
Engine Siz (CID/CC/L) [illegible]
No Cylinders 6
[ ] Turbo [ ] Diesel [ ] Gas [X] Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
[ ] Manual [X] Automatic	[X] Yes [ ] No	[X] 3-Point Bell [ ] Motorbelt [X] Driverside Airbag [ ] 2-Point Bel [X] Passengerside Airbag	[X] Yes [ ] No	[ ] Front [X] Rear [ ] 4-Wheel	[ ] Car [ ] Van [ ] Minivan [ ] Other [X] Sport Ult [ ] Truck [ ] Motorcycle	[ ] 2-Door [ ] 4-Door [ ] Stationwagon [ ] Pick Up [X] Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
06113000	FUEL:FUEL TANK ASSEMBLY:TANK	[ ] Left [ ] Right [ ] Front [ ] Rear	[ ] Original [ ] Replacement

No of Failures
Date(s) of Failure(s) 01-JAN-2002 11 Jan 2002
Mileage at Failure(s) 6713
Vehicle Speed at Failure(s)
Failed Part(s) [ ] Yes [ ] No
NHTSA Previously [ ] Yes [X] No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
[ ] Yes [X] No	[ ] Yes [X] No	X	X	X	[ ] Yes [ ] No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER HAD RECEIVED RECALL 02V032000 FOR FUEL TANK ASSEMBLY DEALERSHIP HAD NO PARTS AVAILABLE. FIELDS JEEP, ADDRESS 670 FRONTATE ROAD STE 847 446 5100 DONNA REPLACE PART OF FUEL ASSEMBLY.*AK

called Fields Jeep or personally went to the parts window to check if my parts where in once a week since 11 Jan 2002. I was told that my part was not in and that they would call me when it did come in. After notifying NHTSA on 15 Mar or after receiving another recall notice on 25 March

CONTINUE ON BACK IF NEEDED

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I received a call from Daimlerchrysler - Cincinnati from Ron saying that my parts were put on vehicles that just happen to be in that day and that he talked to Johnny in parts at Fields and that my parts were in. I asked him why hasn't anyone

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I called me. I'm the only one would like called you the 2am and left a message saying that some of my doors were had that some was would call me to arrange an appointment I received this on 24 May 02 and am 5th/11 Working for some time to call to set up an appointment. I am called Fiske Jeep to set up a service check on 15 March and am going to on 29 May of for oil change. During this appointment Set up that I initiated I was told that they recall is a new recall and that they have parts for this recall and would call me when the parts came in for the 1st recall

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

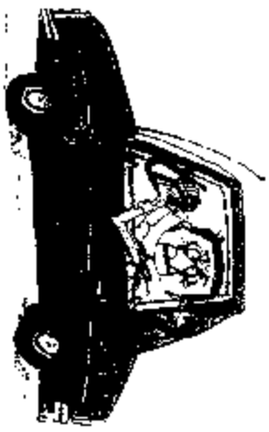
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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