



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

12-MAR-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8005483

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	MERCURY	GRAND MARQUIS	1997	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000	Part Name(s) STRUCTURE:FRAME:MEMBERS AND BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 29-OCT-2001 Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRAME SEPARATED FROM THE VEHICLE WHILE GOING 55-60MPH. THE VEHICLE LIKE IT WAS SHIFTING IN A DIFFERENT DIRECTION THAN IT WAS BEING STEERED IN. THE CONSUMER HAD TO PULL DUE THE VEHICLE BEING INOPERATIVE. CONSUMER CONTACTED THE DEALER, AND INSURANCE COMPANY AND IT WAS STATED THAT AN ACCIDENT HAD TO CAUSE THE SEPARATION.. CONSUMER WILL ADD MORE INFORMATION. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436 Date Received <u>12-MAR-2002</u> OFFICE INVESTIGATION Reference No. <u>8005483</u> Work Number _____ Home No. _____	
OWNER INFORMATION (Type or Print) [Redacted]					
Do you authorize the use of this information in the absence of your signature? ☒ YES ☐ NO Signature of Owner _____ Date <u>3/19/02</u>					
VEHICLE INFORMATION					
Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side) <u>2MELM15W3YXU46745</u> NOT AVAILABLE		Vehicle Make <u>MERCURY</u>		Vehicle Model <u>GRAND MARQUIS</u>	
Vehicle Year <u>1997</u>		Current Odometer Reading <u>15,000</u>		Purchase Date <u>2-01</u>	
Dealer's Name <u>ANTWERPEN LINCOLN Mercury</u> City <u>LAUTO</u> State <u>MD</u> Zip Code <u>212</u>		Engine Size (CID/CC/L) No Cylinders _____		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☐ New ☒ Used		Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No	
Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>13100000</u>		Part Name(s) <u>STRUCTURE:FRAME:MEMBERS AND BODY</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No. of Failures <u>1</u>		Date(s) of Failure(s) <u>28-OCT-2001</u> Mileage at Failure(s) <u>9,000 to 10,000</u> Vehicle Speed at Failure(s) <u>55 mph</u>		Failed Part(s) ☒ Original ☐ Replacement	
NHTSA Previously ☐ Yes ☒ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)					
Crash ☒ Yes ☐ No		Fire ☐ Yes ☒ No		Number of Persons Injured <u>0</u>	
Number of Fatalities <u>0</u>		Estimated Property Damage <u>\$2,300</u> <u>or approximately</u>		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) FRAME SEPARATED FROM THE VEHICLE WHILE GOING 55-60MPH. THE VEHICLE LIKE IT WAS SHIFTING IN A DIFFERENT DIRECTION THAN IT WAS BEING STEERED IN. THE CONSUMER HAD TO PULL DUE THE VEHICLE BEING INOPERATIVE. CONSUMER CONTACTED THE DEALER, AND INSURANCE COMPANY AND IT WAS STATED THAT AN ACCIDENT HAD TO CAUSE THE SEPARATION. CONSUMER WILL ADD MORE INFORMATION. *AK					

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

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