



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

12-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8005442

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1G1LD55M3TY171849	Vehicle Make CHEVROLET	Vehicle Model CORSICA	Vehicle Year 1996	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ RD Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**WHEN DRIVING VEHICLE WILL STALLOUT WITHOUT WARNING. CAUSE OF PROBLEM IS UNKNOWN.
DEALER CONTACTED.*AK**

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



DOT Auto Safety Hotline

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

DEFECTS

FOR AGENCY USE ONLY

1009

Date Received

12-MAR-2002

OFFICE
INVESTIGATION

OD_M

rt_dt

od_rt

up_itr

Reference No.

8005442

OWNER INFORMATION (Type or Print)

742936

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized representative, NHTSA will require your name and address to the vehicle manufacturer.

Signature of Owner

Date 3/20/02

VEHICLE INFORMATION

Vehicle Identification Number (VIN) (located on the driver's side of the windshield)		Vehicle Make	Vehicle Model	Vehicle Year	Cumulative Odometer Reading
1G1LD55M3TY171849		CHEVROLET	CORSICA	1996	
Purchase Date	Dealer's Name		Engine Size (CID/CC/L)	☐ Turbo	
☐ New ☒ Used	City State Zip Code		No Cylinders	☐ Diesel	
Transmission Type		Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual	☐ Yes	☐ 3-Point Belt	☐ Motorbelt	☐ Yes	☒ Car
☒ Automatic	☒ No	☐ Driverside Airbag	☐ 2-Point Belt	☒ No	☐ Van
		☐ Passengers Airbag			☐ Minivan
					☐ Other
					☐ Sport Utility Truck
					☐ Motorcycle
					☐ 2-Door
					☒ 4-Door
					☐ Stationwagon
					☐ Pick Up
					☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 2/13, 2/14, 2/26/02, 2/28/02	Failed Part(s) ☒ Yes ☐ No	NHTSA Previously ☐ Yes ☒ No
	Mileage at Failure(s) 80		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage —	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN DRIVING VEHICLE WILL STALLOUT WITHOUT WARNING. CAUSE OF PROBLEM IS

UNKNOWN. DEALER CONTACTED. AK ± 6 AM (RUSH HOUR ON INTERSTATE 410)

CN IN CENTER LANE (BRACING FOR CRASH BY OTHER VEHICLE)
COULD NOT SEE HORSESHOE EXITING OR
MOVING TO OUTSIDE LANE WITHOUT
BEING HIT. => "NARROW ESCAPE"

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

DISCOUNT

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

IV

NOTE: CW MANAGES TO GET TO WORK (UPSET ALL DAY, THOUGH). AFTER WORK CW GOES BY HER CREDIT UNION; CAR SHUTS DOWN COMPLETELY.

V SECURITY GUARD AT BANK CONFERS WITH CW (TAKES DOWN INFO, ABOUT CAR, DAMAGES, TELLS CW THEY WILL CALL HER TO MORROW AT WORK. TAXI TAKES CW HOME.

VII TAXI TAKES CW WORK (NEXT DAY). CAR OWNER NEVER CALLS CW.

IX CW CALLS CAR OWNER. CAR OWNER HANGS UP ON CW. CW CALLS BACK IMMEDIATELY (2 TIMES). EACH TIME OTHER EMPLOYEE TELLS CW "CAR OWNER IS GONE FOR THE DAY." CW CALLS BACK NEXT DAY. OWNER TELLS CW TO CALL BACK. CW CALLS BACK REST OF THE DAY, NEVER GETS OWNER. DAILY CW PAYS TAXI \$40 TO/FROM WORK, ONE WEEK LATER BANK TOWS CAR -> TWO WEEKS LATER (3/23/02) SECRETARY CALLS CW TO INQUIRE ABOUT PAYMENT. CW TELLS SEC. Y SHE IS PAYING NOTHING ELSE. THE CAR HAS BEEN OF NO SERVICE TO HER. IF OWNER HAD SENT SOMEONE TO CHECK OUT THE CAR, CW WOULD HAVE PAID FOR REPAIRS, BUT AFTER HANGING UP ON CW, CW FELT THAT THIS WAS RUDE, AND SHE NO LONGER DESIRES TO DO BUSINESS WITH OWNER, AND FEELS THAT SHE SHOULD BE REIMBURSED FOR BEING SOLD A LEMON.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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National Highway Traffic Safety Administration
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