



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 241

Date Received

08-MAR-2002

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

8005281

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
PLEASE FILL IN	BMW	528i	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	☐ Diesel
				☐ Gas
				☐ Fuel Injection
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
				Vehicle Type
				☐ Car ☐ Van ☐ Minivan ☐ Other _____
				☐ Sport Util ☐ Truck ☐ Motorcycle
				Body Style
				☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112100	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 06-MAR-2002 Mileage at Failure(s) 22000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH SIDE DOOR AIR BAGS DEPLOYED WHILE DRIVING 60 MPH FOR NO KNOWN REASON. VEHICLE AT THE DEALER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

COPIES OF REPORTS - FREE - 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
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National Highway
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Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

241

Date Received

08-MAR-2002

OFFICE INVESTIGATION

Od_or
rt_dt
od_r
up_itr

Reference No.

8005281

OWNER INFORMATION (Type or Print)

Work Number

Home Number

3411493-2531

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
In the absence of your name and address to the vehicle manufacturer.

☒ YES ☐ NO

Signature of Owner

Date 3/25/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side) 1A B A D M 6 3 4 1 4 -
PLEASE FILL IN 6 0 0 7 5 4 3 Vehicle Make BMW Vehicle Model 528i Vehicle Year 2000 Current Odometer Reading 24,832

Purchase Date August Sept 1999

Dealer's Name CENTER BMW (Purchased)

Engine Size (CID/CC/L) 6 ☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injectio

☒ New ☐ Used

City Sherman Oaks State Cal Zip Code 91305

Transmission Type ☐ Manual ☒ Automatic Antilock Brakes ☒ Yes ☐ No Restraint System ☒ 3 Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☒ Rear ☐ 4-Wheel Vehicle Type ☒ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112100 Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR Location ☒ Left ☒ Right ☐ Front ☐ Rear Failed Part(s) ☒ Original ☐ Replacement No. of Failures 1 Date(s) of Failure(s) 08-MAR-2002 Mileage at Failure(s) 22000 Vehicle Speed at Failure(s) 60 MPH Failed Part(s) ☒ Yes ☐ No NHTSA Previously ☐ Yes ☒ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured ONE Number of Fatalities NONE Estimated Property Damage 5000 Reported to Police ☒ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BOTH SIDE DOOR AIR BAGS DEPLOYED WHILE DRIVING 60 MPH FOR NO KNOWN REASON. VEHICLE AT THE DEALER. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION. *AK

- 1) BRUISED Left ARM - CONTUSED Black and Blue
- 2) Hearing loss left EAR - Temporary - Needs further Doctor Evaluation on April 11, 2002
- 3) CAR IS AT BMW Dealer - CREVIER 1500 AUTOMALL, SANTA ANA Cal 92705

CONTINUE ON BACK IF NEEDED

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