



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 798

Date Received

08-MAR-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

8005235

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                 |                                                                                |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                                              |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Locate at bottom of windshield or door frame)</small><br><b>N/A</b>                                                                                                                                                         | Vehicle Make<br><b>DODGE TRUCK</b>                                             | Vehicle Model<br><b>DAKOTA</b>                                                                                                                                                                                                              | Vehicle Year<br><b>2000</b>                                                              | Current Odometer Reading                                                                                                                     |
| Purchase Date<br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                          | Dealer's Name _____<br>City _____ State _____ Zip Code _____                   |                                                                                                                                                                                                                                             | Engine Size<br>(CID/CC/L) _____<br>No Cylinders _____                                    | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><input type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                           |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____                      |                                                                                          |                                                                                                                                              |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                              |                                                                                                                   |                                                                                                                                          |                                                                                             |
|------------------------------|-------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>03260000</b> | Part Name(s)<br><b>BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM</b>                                                      | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure                | Dates of Failure(s) <b>01-MAR-2002</b><br>Mileage at Failure(s) <b>20000</b><br>Vehicle Speed at Failure(s) _____ | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                  |                           |                      |                          |                                                                                |
|-------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|-------------------------------------------------------------------|------------------------------------------------------------------|---------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

**THERE IS NO BRAKING ACTION COMING FROM REAR BRAKES. CONTACTED DEALER, AND DEALER REPLACED SOME PARTS IN REAR, BUT NOTHING HAS HELPED SO FAR. \*AK**

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

## Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-STOP APP-2

1-888-327-4236

www.nhtsa.dot.gov/hotline

OFFICE  
DEFECTS INVESTIGATION

FOR AGENCY USE ONLY 798

Date Received

PM 4:24  
08-MAR-2002
 Od\_or  
rt\_dt  
od\_rt  
up\_ltr

Reference No.

8005235

## OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this questionnaire to the vehicle manufacturer?  
In the absence of your signature, this questionnaire will be returned to the vehicle manufacturer.  
Signature of Owner

vehicle? ☒ YES ☐ NO  
Address to the vehicle manufacturer.  
Date 3/25/02

## VEHICLE INFORMATION

|                                                                                                                                                      |                                                                                        |                                                                                                                                                                                                                                                  |                                                                                       |                                                                                                                         |
|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN): (Located at bottom of windshield on driver's side)<br>N/A 1B7GL22Z6Y55                                                     | Vehicle Make<br>91108<br>DODGE TRUCK                                                   | Vehicle Model<br>DAKOTA                                                                                                                                                                                                                          | Vehicle Year<br>2000                                                                  | Current Odometer Reading<br>21,000                                                                                      |
| Purchase Date<br>Feb 21, 00<br><input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                 | Dealer's Name<br>Montana Dodge<br>City Billings State MT Zip Code 59102                |                                                                                                                                                                                                                                                  | Engine Size (CID/CC) 5.9<br>No Cylinders 8                                            | <input type="checkbox"/> Turbo Diesel Gas Fuel Injection                                                                |
| Transmission Type<br><input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic                                                   | Antilock Brakes<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driver's Side Airbag <input type="checkbox"/> 2-Point Bel.<br><input type="checkbox"/> Passenger Side Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Drive Train<br><input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Van <input checked="" type="checkbox"/> Minivan <input type="checkbox"/> Other |                                                                                        | Body Style<br><input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck                                                                            |                                                                                       |                                                                                                                         |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                                                 |                                                                                                           |                                                                                         |
|-----------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Component<br>03260000 | Part Name(s)<br>BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM                                           | Location<br><input checked="" type="checkbox"/> Left Front <input checked="" type="checkbox"/> Right Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original Replacement              |
| No of Failures        | Date(s) of Failure(s) 01-MAR-2002<br>Mileage at Failure(s) 20000<br>Vehicle Speed at Failure(s) | Failed Part(s)<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                     | NHTSA Previously<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                             |                                |                           |                                |                                                                                           |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damage<br>0 | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------------|-------------------------------------------------------------------------------------------|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE IS NO BRAKING ACTION COMING FROM REAR BRAKES. CONTACTED DEALER, AND DEALER REPLACED SOME PARTS IN REAR, BUT NOTHING HAS HELPED SO FAR. \*AK  
found while stopping on snow & ice conditions that rear wheels kept spinning after fronts had stopped the vehicle. No matter how hard you step

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**INFORMATION ON THE FAILURE(S) IF APPLICABLE:**

D. a. T.

MANUFACTURER/TIRE NAME

**SIZE**

NARRATIVE DESCRIPTION (CONTINUED)

on the pedal, the wheels won't stop! I placed the truck on a jack with engine turning wheels, tried to stop rear wheels and can not do it. Therefore I claim to not have rear brake action. This happens with and without the ABS system hooked up. Dodge has replaced the booster, master cylinder, proportioning valve, ABS valve, rear brake hose, wheel cylinders and brake shoes. Still no brakes.

★ U.S. G.P.O.: 1962-523-807-1/410000

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
**Information Management Staff NSA-10.01**  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES