



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 798

Date Received

2003 MAR 27 AM
06-MAR-2002
 Od_or _____
 rt_dt _____
 hr_27 _____
 up_tr _____

Reference No.

8005114

OWNER INFORMATION (Type or Print)

WOODINVILLE

WA

Work Number

Home Number

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of an authorized signature, please print your name and address to the vehicle manufacturer.

Signature of Owner

Date 16/3/03

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located on bottom of windshield on driver's side)

1FMDU34X9RUB52407

Vehicle Make

FORD TRUCK

Vehicle Model

EXPLORER

Vehicle Year

1994

Current Odometer Reading

98000

Purchase Date

Dec 2001

Dealer's Name Brotherton CADILLAC

Engine Siz
(CID/CC/L

460

☐ New ☒ Used

City Renton

State WA

Zip Code

No Cylinders 6

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio

Transmission Type

☐ Manual
☐ Automatic

Antilock Brakes

☐ Yes
☐ No

Restraint System

☒ 3-Point Belt
☐ Driverside Airbag
☐ Passengerside Airbag
☐ Motorbelt
☐ 2-Point Bel

Cruise Control

☒ Yes
☐ No

Drive Train

☐ Front
☐ Rear
☐ 4-Wheel

Vehicle Type

☐ Car
☐ Van
☐ Minivan
☐ Other
Sport Util
Truck
Motorcycle

Body Style

☐ 2-Door
☐ 4-Door
☐ Stationwagon
☐ Pick Up
☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08400000

Part Name(s)

FUEL THROTTLE LINKAGES AND CONTROL
TRANSMISSION MODULATOR VALVE

Location

☐ Left
☒ Front
Right
Rear

Failed Part(s)

☐ Original
☒ Replacement

No of Failures

1

Date(s) of Failure(s) 06-FEB-2002

Mileage at Failure(s) 80000

Vehicle Speed at Failure(s) 0

Failed
Part(s)
☒ Yes ☐ No
NHTSA
Previously
☒ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

1000

Reported to Police

☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE SITTING IN DRIVEWAY IN IDLE CONSUMER REVVED UP THE ENGINE, AND IN DOING SO, VEHICLE WITH A LOUD BANG ENGAGED ITSELF INTO DRIVE AND STARTED MOVING BEFORE RUNNING INTO A FOREIGN OBJECT WHICH STOPPED VEHICLE. CONTACTED DEALER, AND DEALER WAS NOT WILLING TO DO ANYTHING.*AK

DEALER WAS WILLING TO HELP UNTILL I REQUESTED TO BE PRESENT WHEN PAN WAS PULLED OFF TRANSMISSION

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

INFORMATION ON TIRE FAILURES, IF APPLICABLE:

TYPE IDENTIFICATION NO. 6

Plot

MANUFACTURER/TIRE NAME

524

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (SENTENCE)

I think it can be shown that my problem when it is combined with faulty cruise-control has caused several "unexplained-movement" deaths by Ford Motor Co. vehicles. Moreover Ford disavows any knowledge of this defect but there are parts to repair it available cheaply and commonly i.e. "modulator isolated valve". I found 2 other cases of this happening within 5 miles of my house. If this problem is not addressed specifically a transmission rebuild does not fix the defect. More people may die if you don't do something.

☆ 凡在本店: 消费—即送—10000

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400 Seventh St., S.W.
Washington, D.C. 20560

**Official Business
Penalty for Private Use \$300**



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATIONAL TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590