



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 436

Date Received

05-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8005027

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and door side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	MERCURY	GRAND MARQUIS	1994	

Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10121100	Part Name(s) VISUAL SYSTEMS:GLASS:POWER WINDOW TRACKS (8/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-MAR-2002 Mileage at Failure(s) 76000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

REGULATOR WAS REPLACED 4 TIMES WITHIN THE PAST THREE YEARS. WINDOW WOULD NOT GO UP OR DOWN. DEALER WAS NOTIFIED. INDEPENDENT MECHANIC DETERMINED PROBLEM. 2 DRIVER/ 1 PASSENGER, AND 1 REAR PASSENGER REGULATOR TO BE REPLACED.*AK

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOE 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 436	
Date Received 05-MAR-2002		Od_or rt_dt od_rt up_llr		Reference No. 8005027	
OWNER INFORMATION (Type or Print) [Redacted]				Work [Redacted] Home [Redacted]	
Do you authorize NHTSA to use your vehicle? ☒ YES ☐ NO In the absence of an address to the vehicle manufacturer.				Signature of Owner [Redacted] Date 3/12/02	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) NOT AVAILABLE		Vehicle Make MERCURY		Vehicle Model GRAND MARQUIS	
Vehicle Year 1994		Current Odometer Reading 76,280		Purchase Date 11/94	
Dealer's Name PRIVATE SALE		Engine Size (CID/CC/L) 8		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injectio	
☐ New ☒ Used		City _____ State _____ Zip Code _____		No Cylinders	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☐ Front ☒ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		Sport Ult Truck Motorcycle			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 10121100		Part Name(s) VISUAL SYSTEMS:GLASS:POWER WINDOW TRACKS (R/32)		Location ☒ Left ☒ Right ☐ Front ☒ Rear	
Failed Part(s) ☒ Original ☐ Replacement		No of Failures 4		Date(s) of Failure(s) 01-MAR-2002 Mileage at Failure(s) 76000 Vehicle Speed at Failure(s)	
Failed Part(s) ☒ Yes ☐ No		NHTSA Previously ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No		Fire ☐ Yes ☐ No		Number of Persons Injured	
Number of Fatalities		Estimated Property Damage		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) REGULATOR WAS REPLACED 4 TIMES WITHIN THE PAST THREE YEARS. WINDOW WOULD NOT GO UP OR DOWN. DEALER WAS NOTIFIED. INDEPENDENT MECHANIC DETERMINED PROBLEM. 2 DRIVER/ 1 PASSENGER, AND 1 REAR PASSENGER REGULATOR TO BE REPLACED.*AK					
CONTINUE ON BACK IF NEEDED					
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