



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

04-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8004867

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMZU67ED2UB80376	FORD TRUCK	EXPLORER SPOR	2002	
Purchase Date	Dealer's Name	Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type	Body Style			
☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 024000000	Part Name(s) SUSPENSION:SINGLE AXLE:REAR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 25-FEB-2002	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 3	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE WOULD SWAY LEFT TO RIGHT. TOOK TO DEALER ,AND DEALER INDICATED REAR AXLE TUBE WAS CROOKED.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
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DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1030

Date Received

04-MAR-2002

OFFICE

DEFACTS INVESTIGATION

Od or
rt dt
od rt
up_ltr

Reference No.

8004867

OWNER INFORMATION

Work Number

Home

Do you authorize NHTSA to provide a copy of this information to the manufacturer of your vehicle?
In the absence of your signature, the name and address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 3/14/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1FMZU67E02UB80376
Vehicle Make FORD TRUCK
Vehicle Model EXPLORER SPOR
Vehicle Year 2002
Current Odometer Reading 40,000

Purchase Date 1/25/02
Dealer's Name ATKINSON FORD
Engine Size 4.0L
IC Di/C/L 4.0L
No Cylinders 4
Transmission Type Automatic
Antilock Brakes Yes
Restraint System 3-Point Belt, Driverside Airbag, Passengerside Airbag
Cruise Control Yes
Drive Train 4-Wheel
Vehicle Type Car
Body Style 4-Door
Turbo Diesel Gas Fuel Injectio

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02400000
Part Name(s) SUSPENSION: SINGLE AXLE: REAR
Location Left Front Right Rear
Failed Part(s) Original Replacement
No of Failures 1
Date(s) of Failure(s) 25-FEB-2002 FROM PURCHASE DATE 1/25/02
Mileage at Failure(s) 10,000
Vehicle Speed at Failure(s) 60 mph
Failed Part(s) Yes No
NHTSA Previously Yes No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash Yes No
Number of Persons Injured
Number of Fatalities
Estimated Property Damage
Reported to Police Yes No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING VEHICLE WOULD SWAY LEFT TO RIGHT. TOOK TO DEALER, AND DEALER INDICATED REAR AXLE TUBE WAS CROOKED. *AK

I WOULD HAVE BEEN AT DEALER IF NOT FOR FACTOR

THIS WAS A PREVIOUSLY TEST DRIVEN VEHICLE

FROM FACTORY

DEALER SAID WITH IT WAS INSPECTED AT FACTORY

SEVERE SWAYING AT

NORMAL DRIVE SPEEDS

60-70 MPH

1/25/02 Brought to NHTSA. Dealer indicated it was a factory defect. At NHTSA it was found to be a factory defect.

CONTINUE ON BACK IF NEEDED

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Fold to show Return Address (no stamp needed); Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T P 2 5 7 R 1 6

MANUFACTURER/TIRE NAME
GOODYEAR WRANGLER PTS

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

☆ U.S. G.P.O.: 1982 - 625-897 / 100095

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.,
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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IN THE
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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
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Washington, DC 20590