Form Approved: O.M.B. No. 2127-0002

U.S. Department of Transportation

National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 241

Date Received: **01-MAR-2002**

Od_or ____
rt_dt ____
od_rt ____
up_ltr ____

Reference No. **8004852**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner ______________________ Date___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
KMHJS35S4YU956079	MICHELIN	XGT	1900	

Purchase Dat ______ ☒ New ☐ Used

Dealer's Name ______________________
City ____________ State ________ Zip Code ____________

Engine Size (CID/CC/L ____ No Cylinders ______

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other______	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other______

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
02750010	TIRES:SIDEWALL	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure

Dates of Failure(s) 01-MAR-2002
Mileage at Failure(s 24500
Vehicle Speed at Failure(s) ______

Failed Part(s) ☐ Yes ☐ No

NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIGN OF CRACKING IS SHOWING ON FRONT AND REAR DRIVER'S SIDE TIRES ON A 2001, HYUNDAI, ELANTRA; ORIGINAL EQUIPMENT, TIRE SIZE P195/60R14, DOT# HNBHBMHX389. DEALER / MANUFACTURER WERE NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

Form Approved. O.M.B. No. 2127-0008

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 241

Date Received: 02 MAR 21 AM 9:2 01-MAR-2002 OFFICE OF DEFECTS INVESTIGATION

Od_or ____ ____
dt_dt. ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 8004852

OWNER INFORMATION (Type or Print)

[redacted] 741361

Work Number

Home Nu[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ___/___/___

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Mak	Vehicle Mode	Vehicle Year	Current Odometer Readin
KMHJS35S4YU956079	MICHELIN	XGT	~~1999~~ 2000	

Purchase Date: 4-29-2000 ☒ New ☐ Used

Dealer's Name: College Park Honda-Hyundai

City: College Park State: MD Zip Code: 20740

Engine Siz (CID/CC/L ____ No Cylinders 4

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☒ Automatic	☐ Yes ☒ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☒ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Uti ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s)	Location	Failed Part(s)
02750010	TIRES:SIDEWALL	☒ Left ☐ Right ☒ Front ☒ Rear	☒ Original ☐ Replacement

No of Failures	Date(s) of Failure(s)	Failed Part(s)	NHTSA Previously
	01-MAR-2002	☐ Yes ☐ No	☐ Yes ☒ No
	Mileage at Failure(s) 24500		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SIGN OF CRACKING IS SHOWING ON FRONT AND REAR DRIVER'S SIDE TIRES ON A 2001, HYUNDAI, ELANTRA; ORIGINAL EQUIPMENT, TIRE SIZE P195/60R14, DOT# HNBHBMHX389. DEALER / MANUFACTURER WERE NOTIFIED. FEEL FREE TO PROVIDE ANY FURTHER INFORMATION.*AK

CONTINUE ON BACK IF NEEDED

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D	O	T	H	N	6	H	B	M	8	X	3	8	9	MANUFACTURER/TIRE NAME: MICHELIN	SIZE: P195/60 R14

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED): AFTER I REPORTED TO YOUR OFFICE I WENT TO THE DEALER WHERE I BOUGHT MY CAR WHOM TOLD ME TO GO TO TO THE STORE WHERE THAT BRAND SELL, WHICH ONE WAS NTB ON BELTSVILLE MD. 6640 SUNNYSIDE AVE. PHONE# 301 441-3445, THE EMPLOYEE OF THIS STORE CALLED TO THE MAIN OFFICE I HOPE, THEN I SPOKE WITH THEM AND THEY TOLD ME THAT THEY WERE GOING TO REPLACE THOSE 2 TIRES WHICH ARE DEFECTIVE, FREE OF CHARGE, BUT I HAD TO BUY THE OTHER 2 TIRES SO CAN BE REPLACED ALL 4 TIRES, TO WHICH I REFUSED, BECAUSE IT SEEMS TO ME LIKE I WAS GOING TO PAY FOR THE DAMAGE ONES, SINCE THE OTHER TIRE(2) ARE GOOD SHAPE THERE NO NEED TO REPLACE, SO I LEFT THE STORE, WAITING FOR YOUR INTERVISION IN THIS MATTER

THANK YOU

[redacted]

ATTACHED IS A PAPER WORK THEY DID AT THIS STORE WHEN THEY COMUNICATED WITH THE MAIN OFFICE, IN WHICH STATES FREE OF CHARGE (NO CHARGE) SUPOUSDLY THEY TOLD TO EMPLOYEE TO DO SO. I HOPE YOU UNDERSTAN I MEANT OF THIS REPORT

☆ U.S. G.P.O.: 1992 – 323-807 / 80085

U.S. Department of Transportation
National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590