



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

01-MAR-2002

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

8004848

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMCU22X8NUD36899		FORD TRUCK	EXPLORER	1992	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05210000 05260000 12424000	Part Name(s) ENGINE COOLING SYSTEM:RADIATOR ENGINE COOLING SYSTEM:THERMOSTAT INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:TE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 21-AUG-2001 Mileage at Failure(s) 26 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER SMELLED ANTIFREEZE. TEMPERATURE GAUGE FLUCTUATED BACK AND FORTH. MECHANIC REPLACED RADIATOR AND THERMOSTAT, BUT PROBLEM STILL OCCURRED. DEALER CONTACTED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Vehicle Owner's Questionnaire (VOQ)

DOT Auto Safety Hotline

U.S. Department

of Transportation

National Highway

Traffic Safety

Administration

OWNER INFORMATION (Type or Print)

www.nhtsa.dot.gov/hotline

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236

Date Received

01-MAR-2002

OFFICE

DEFECTS INVESTIGATION

Reference No.

8004848

Work Number

741358

Home Num

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?
☒ YES ☐ NO

Provide your name and address to the vehicle manufacturer.

Signature of Owner

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield or driver's side)

1FMCU22X8NUD36899

FORD TRUCK

EXPLORER

1992

Current Odometer Reading

Purchase Date

Dealer's Name

☐ New ☒ UsedTransmission Type: Automatic ☐ Manual ☐Antilock Brakes: Yes ☐ No ☐

Restraint System

3-Point Belt ☐Driver's Side Airbag ☐Motorbell ☐2-Point Belt ☐Passenger's Side Airbag ☐

Cruise Control

Yes ☐ No ☐

Drive Type

Front ☐4-Wheel ☐

Vehicle Type

Car ☐Van ☐Minivan ☐Other ☐Spoon Lift ☐Truck ☐Motorcycle ☐

Body Style

2-Door ☐4-Door ☐Stationwagon ☐Pick Up ☐Truck ☒

No of Failures

05210000

05260000

12424000

Part Name(s)

ENGINE COOLING SYSTEM: RADIATOR

ENGINE COOLING SYSTEM: THERMOSTAT

INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR: T

Date(s) of Failure(s)

21-ALG-2001

Mileage at Failure(s)

26

Vehicle Speed at Failure(s)

Failed Part(s)

Yes ☐ No ☐

Previously

Yes ☐ No ☐

Location

Left ☐Right ☐

Failed Parts

Original ☐Replacement ☐

Part Name(s)

ENGINE COOLING SYSTEM: RADIATOR

ENGINE COOLING SYSTEM: THERMOSTAT

INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR: T

Location

Left ☐Right ☐

Failed Parts

Original ☐Replacement ☐

Part Name(s)

ENGINE COOLING SYSTEM: RADIATOR

ENGINE COOLING SYSTEM: THERMOSTAT

INTERIOR SYSTEMS: INSTRUMENT PANEL: GAUGE: INDICATOR: T

Location

Left ☐Right ☐

Failed Parts

Original ☐Replacement ☐

Previously

Yes ☐ No ☐

NHTSA

Yes ☐ No ☐

Previously

Yes ☐ No ☐

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