



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 798

Date Received

22-FEB-2002

Od_or _____
rt_dt _____
pd_rt _____
ip_lr _____

Reference No.

8004384

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KNDJA7234W5554218		KIA	SPORTAGE	1998	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☐ Yes ☒ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
					Body Style
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 01-FEB-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 40000		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING SLOWLY FRONT BRAKE CALIPER MALFUNCTIONED, CAUSING VEHICLE TO LEAK BRAKE FLUID, AND BRAKE PADS COMPLETELY CAME OFF. PLEASE GIVE ANY FURTHER DETAILS. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4238 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 798	
		Date Reported: <u>02 MAR 21 2002</u> 22-FEB-2002 DEFECTS OFFICE INVESTIGATION	
OWNER INFORMATION (Type or Print) 740097		Date of Report: <u>22-FEB-2002</u> Reference No. <u>8004384</u> Work Number: <u>[REDACTED]</u> Home Number: <u>[REDACTED]</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner: <u>[REDACTED]</u>		Date: <u>3/6/02</u>	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>KNDJA7234W5554218</u>		Vehicle Make: <u>KIA</u> Vehicle Model: <u>SPORTAGE</u> Vehicle Year: <u>1998</u> Current Odometer Reading: _____	
Purchase Date: <u>leased</u> ☐ New ☒ Used		Dealer's Name: <u>Beaverton Kia</u> City: <u>Beaverton</u> State: <u>OR</u> Zip Code: _____	
Engine Size (CID/CC/L): _____ No. Cylinders: <u>4</u>		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injectio	
Transmission Type: ☐ Manual ☒ Automatic		Antilock Brakes: ☒ Yes ☐ No	
Restraint System: ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Be ☒ Passengerside Airbag		Cruise Control: ☐ Yes ☒ No	
Drive Train: ☐ Front ☒ Rear ☒ 4-Wheel		Vehicle Type: ☐ Car ☒ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	
Body Style: ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☒ Truck			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component: <u>03270000</u> Part Name(s): <u>BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM</u>		Location: ☐ Left Front ☒ Right Rear ☒ Left Rear ☐ Right Front	
Failed Part(s): ☒ Original ☐ Replacement			
No of Failures: <u>1</u> Date(s) of Failure(s): <u>01-FEB-2002</u> Mileage at Failure(s): <u>40000</u> Vehicle Speed at Failure(s): _____		Failed Part(s): ☒ Yes ☐ No NHTSA Previously: ☐ Yes ☒ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)			
Crash: ☐ Yes ☒ No Fire: ☐ Yes ☒ No		Number of Persons Injured: _____ Number of Fatalities: _____ Estimated Property Damage: _____ Reported to Police: ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHILE DRIVING SLOWLY FRONT BRAKE CALIPER MALFUNCTIONED, CAUSING VEHICLE TO LEAK BRAKE FLUID, AND BRAKE PAD X COMPLETELY CAME OFF. PLEASE GIVE ANY FURTHER DETAILS. *AK <u>This allowed the brake piston to make contact with the rotor. The piston then began to leak brake fluid. A design flaw exists that allows the brake pad to fall out of the caliper.</u>			
CONTINUE ON BACK IF NEEDED			
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