



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 758

Date Received

21-FEB-2002

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
od\_rt \_\_\_\_\_  
ip\_lr \_\_\_\_\_

Reference No.

8004342

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                     |                                                                        |                                                                                                                                                                                                              |                                                                        |                                                                                                                                              |                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>windshield and driver's side)</small> |                                                                        | Vehicle Make                                                                                                                                                                                                 | Vehicle Model                                                          | Vehicle Year                                                                                                                                 | Current Odometer Reading                                                                                                                                                                                                                        |
| 3B711F13231M50337                                                                                   |                                                                        | DODGE TRUCK                                                                                                                                                                                                  | RAM                                                                    | 2001                                                                                                                                         |                                                                                                                                                                                                                                                 |
| Purchase Date                                                                                       | Dealer's Name _____                                                    |                                                                                                                                                                                                              | Engine Size<br>(CID/CC/L _____)                                        | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injection |                                                                                                                                                                                                                                                 |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                               | City _____ State _____ Zip Code _____                                  |                                                                                                                                                                                                              | No Cylinders _____                                                     |                                                                                                                                              |                                                                                                                                                                                                                                                 |
| Transmission Type                                                                                   | Antilock Brakes                                                        | Restraint System                                                                                                                                                                                             | Cruise Control                                                         | Drive Train                                                                                                                                  | Vehicle Type                                                                                                                                                                                                                                    |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic                    | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                          | <input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |
|                                                                                                     |                                                                        |                                                                                                                                                                                                              |                                                                        |                                                                                                                                              | Body Style                                                                                                                                                                                                                                      |
|                                                                                                     |                                                                        |                                                                                                                                                                                                              |                                                                        |                                                                                                                                              | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input checked="" type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____                                        |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                       |                                                                    |                                                                                                                                          |                                                                                             |
|-----------------------|--------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br>12240000 | Part Name(s)<br>INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT RETRACTORS | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure         | Dates of Failure(s) 01-FEB-2002                                    | Failed Part(s)                                                                                                                           | NHTSA Previously                                                                            |
|                       | Mileage at Failure(s) 30000                                        | <input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                 | <input type="checkbox"/> Yes <input type="checkbox"/> No                                    |
|                       | Vehicle Speed at Failure(s) 10                                     |                                                                                                                                          |                                                                                             |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                              |                                                                  |                                |                      |                          |                                                                                |
|------------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Number of Persons Injured<br>C | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No |
|------------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------|----------------------|--------------------------|--------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 10 MPH VEHICLE WAS STRUCK BY A VAN DRIVING 50 MPH, FRONT CRASH. SEATBELT DID NOT RESTRAIN CONSUMER, HE WAS THROWN FORWARD. VEHICLE WAS TOTALLED, NO INJURIES.\*AK

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br>U.S. Department of Transportation<br>National Highway Traffic Safety Administration<br>NATIONWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                    | FOR AGENCY USE ONLY 758                                                                                                                                                                                                        |                                                                                                                                                                                              |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                    | Date Received <u>02 APR 21 2002</u><br>RECEIVED<br>OFFICE<br>EFFECTS INVESTIGATION<br>Work Number _____<br>Home Number _____                                                                                                   |                                                                                                                                                                                              |
| OWNER INFORMATION (Type or Print)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                    | Oid or rt_dt _____<br>od_rt _____<br>up_fr _____<br>Reference No.<br><b>8004342</b>                                                                                                                                            |                                                                                                                                                                                              |
| Do you authorize NHTSA to contact the owner of your vehicle?<br>In the absence of an owner, do you authorize NHTSA to contact the manufacturer?<br>Signature of Owner _____ Date <u>3/10/02</u>                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                    | <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO<br>Name and address to the vehicle manufacturer: _____                                                                                                     |                                                                                                                                                                                              |
| VEHICLE INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Vehicle Make                                                                                                                       | Vehicle Model                                                                                                                                                                                                                  | Vehicle Year                                                                                                                                                                                 |
| <b>3B711F13231M50337</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>DODGE TRUCK</b>                                                                                                                 | <b>RAM</b>                                                                                                                                                                                                                     | <b>2001</b>                                                                                                                                                                                  |
| Purchase Date _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Dealers Name <u>Sheehy</u>                                                                                                         | Engine Size (CID/CC/L) <u>5.9</u>                                                                                                                                                                                              | Current Odometer Reading <u>30000</u>                                                                                                                                                        |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | City <u>Upper Marlboro</u> State <u>MD</u> Zip Code _____                                                                          | No Cylinders _____                                                                                                                                                                                                             | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection                           |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Antilock Brakes                                                                                                                    | Restraint System                                                                                                                                                                                                               | Cruise Control                                                                                                                                                                               |
| <input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                             | <input checked="" type="checkbox"/> 3-Point Belt<br><input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag<br><input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | <input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                                                                                       |
| Drive Train                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Vehicle Type                                                                                                                       | Body Style                                                                                                                                                                                                                     |                                                                                                                                                                                              |
| <input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <input type="checkbox"/> Car<br><input type="checkbox"/> Van<br><input type="checkbox"/> Minivan<br><input type="checkbox"/> Other | <input type="checkbox"/> Sport Utility<br><input checked="" type="checkbox"/> Truck<br><input type="checkbox"/> Motorcycle                                                                                                     | <input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up<br><input checked="" type="checkbox"/> Truck |
| FAILED COMPONENT(S)/PART(S) INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| Component<br><b>12240000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Part Name(s)<br><b>INTERIOR SYSTEMS: ACTIVE RESTRAINTS: BELT RETRACTORS</b>                                                        | Location<br><input checked="" type="checkbox"/> Left<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Right<br><input type="checkbox"/> Rear                                                           | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement                                                                                                  |
| No of Failures                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Date(s) of Failure(s) <u>01-EEB-2002</u><br>Mileage at Failure(s) <u>30000</u><br>Vehicle Speed at Failure(s) <u>10</u>            | Failed Part(s)<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                          | NHTSA Previously<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                      |
| APPLICATION INCIDENT INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| Crash<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Fire<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                   | Number of Persons Injured<br><u>0</u>                                                                                                                                                                                          | Number of Fatalities<br><u>2</u>                                                                                                                                                             |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                    | Estimated Property Damage<br><u>22500.00</u><br><u>Other Vehicle Totalled</u>                                                                                                                                                  | Reported to Police<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                               |
| NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| <b>WHILE DRIVING 10 MPH VEHICLE WAS STRUCK BY A VAN DRIVING 50 MPH, FRONT CRASH. SEATBELT DID NOT RESTRAIN CONSUMER, HE WAS THROWN FORWARD. VEHICLE WAS TOTALLED, NO INJURIES.*AK</b>                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
| CONTINUE ON BACK IF NEEDED                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                    |                                                                                                                                                                                                                                |                                                                                                                                                                                              |
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