



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

08-FEB-2002

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

8003806

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3C4FY48B82T283379		CHRYSLER TRUC	PT CRUISER	2002	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle
			Body Style		
			☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08251000 13130000	Part Name(s) FUEL:FUEL INJECTION:IDLE SPEED CONTROL UNIT STRUCTURE:BODY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 09-DEC-2001	Failed Part(s)	NHTSA Previously
	Mileage at Failure(s) 48000	☐ Yes ☐ No	☐ Yes ☐ No
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WIND FROM OUTSIDE WAS COMING INSIDE OF VEHICLE WHILE TRAVELING. ALSO THERE WAS A HIGH IDLING PROBLEM. DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

08-FEB-2002

OFFICE
DEFECTS INVESTIGATION

Ad or _____
rt dt _____
6d rt _____
up ltr _____

Reference No.

8003806

OWNER INFORMATION (Type or Print)

Work

Home

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of your signature, please print name and address to the vehicle manufacturer.

Signature of

Date 3/15/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield or driver's side)

Vehicle make

Vehicle Model

Vehicle Year

Current Odometer Reading

3C4FY48B82T283379

CHRYSLER TRUC

PT CRUISER

2002

8872

Purchase Date

12-9-2001

Dealer's Name SHAWER AUTO CENTER

Engine Siz
(CID/CC/L

☐ Turbo
☐ Diesel
☒ Gas
☐ Fuel Injectio

☒ New ☐ Used

City SAN BERNARDINO State CA Zip Code 92408

No Cylinders

4

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☒ Manual☒ Yes☐ 3-Point Belt☐ Motorbelt☐ Yes☒ Front☐ Sport Ult☐ 2-Door☐ Automatic☐ No☒ Driverside Airbag☐ 2-Point Bel☒ No☐ Rear☐ Minivan☐ Motorcycle☒ 4-Door☐ Other☐ No☒ Passengerside Airbag☐ No☐ No☐ 4-Wheel☒ Other☐ Stationwagon☐ Pick Up☐ Truck☐ No☐ No☐ No☐ No☐ No☐ No☐ No☐ No

FAILED COMPONENT(S)/PART(S) INFORMATION

Component
08351000
13130000

Part Name(s)

FUEL:FUEL INJECTION:IDLE SPEED CONTROL UNIT
STRUCTURE:BODY

Location

☐ Left ☐ Right
☒ Front ☐ Rear

Failed Part(s)

☐ Original
☐ Replacement

No of Failures

Date(s) of Failure(s) 09-DEC-2001 HAD 2 miles

Mileage at Failure(s) 48000

Vehicle Speed at Failure(s) 58MPH

Failed Part(s)

☐ Yes ☐ No

NHTSA Previously

☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Fatalities

Estimated Property Damage

Reported to Police

☐ Yes☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WIND FROM OUTSIDE WAS COMING INSIDE OF VEHICLE WHILE TRAVELING. ALSO THERE WAS A HIGH IDLING PROBLEM. DEALERSHIP WAS AWARE OF PROBLEM.*AK

*Rough
Kenny

CONTINUE ON BACK IF NEEDED