



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 1039

Date Received

08-FEB-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003802

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)		Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4HP54K8YU119339		BUICK	LESABRE	2000	
Purchase Date	Dealer's Name _____		Engine Size (CID/CC/L _____)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____		
Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type
☐ Manual ☐ Automatic	☐ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Bel	☐ Yes ☐ No	☐ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____
					☐ Sport Util ☐ Truck ☐ Motorcycle ☐ Other _____
					☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06212000	Part Name(s) FUEL:CARBURETOR:UNKNOWN TYPE:MANIFOLD:INTAKE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) 26-JAN-2002	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
	Mileage at Failure(s) 39		
	Vehicle Speed at Failure(s)		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHEN STARTING VEHICLE INTAKE MANIFOLD EXPLODED DUE TO A REMOTE STARTING SYSTEM.
DEALER CONTACTED. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Address Changes are my Connecticut Primary Dwelling

Form Approved: O.M.B. No. 2127-0038

 DOT Auto Safety Hotline U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1039 RECEIVED Date Received: 08-FEB-2002 OFFICE DEFECTS INVESTIGATION Reference No. 8003802 Work Number Home Number	
OWNER INFORMATION (Type or Print) [Redacted] [Redacted] [Redacted] [Redacted] Wallingford Ct [Redacted] [Redacted] BOYNTON BEACH FL				Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorized signature, your name and address to the vehicle manufacturer. Signature of Owner [Redacted] Date 03/18/02	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side) 1G4HP54K8YU119339		Vehicle Make BUICK		Vehicle Model LESABRE	
Purchase Date 8/28/1999		Dealer's Name Town & Country Auto Sales		Engine Size (CID/CC/L) 2.8	
☒ New ☐ Used		City/Middletown State Ct Zip Code 06457		No Cylinders 6	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck		FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 06212000		Part Name(s) FUEL: CARBURETOR: UNKNOWN TYPE: MANIFOLD: INTAKE		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures		Date(s) of Failure(s) 26-JAN-2002		Failed Part(s) ☒ Yes ☐ No	
Mileage at Failure(s) 39000		Vehicle Speed at Failure(s) Stopped		NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No		Fire ☒ Yes ☐ No		Number of Persons Injured	
Number of Fatalities		Estimated Property Damage \$1518-		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WHEN STARTING VEHICLE INTAKE MANIFOLD EXPLODED DUE TO A REMOTE STARTING SYSTEM. DEALER CONTACTED. *AK INSTALLER of remote starting system claims this is not possible. Remote Starter was not used in this incident, Buick representative refused to contact remote starter installation company. Auto was out of warranty (38969 mi), Buick customer assistance rep, was DAN BUTCHER @ 1-800-531-7300. Claim # C06256542. Work done at Ralph Buick, Delray Beach FL phone # 561-278-3292, Service Advisor = Roger LaValley INVOICE # BUC5185034					
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Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) IF APPLICABLE

TIRE IDENTIFICATION NO. *

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

Remote Start Sys = Viper model #150ESP. Installed by Auto-Pro, 1576 Dixwell Ave.

HAMDEN, CT 06514, 203-248-4300

@15000 miles, had a stalling problem, Dealer could not find a problem
I had complained to dealers about an intermittent, click on start-up
several times, they could not find a problem. In my opinion, this
intermittent start had something to do with this explosion.

☆ U.S. G.P.O.: 1992 - 623-8071 (2086)

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

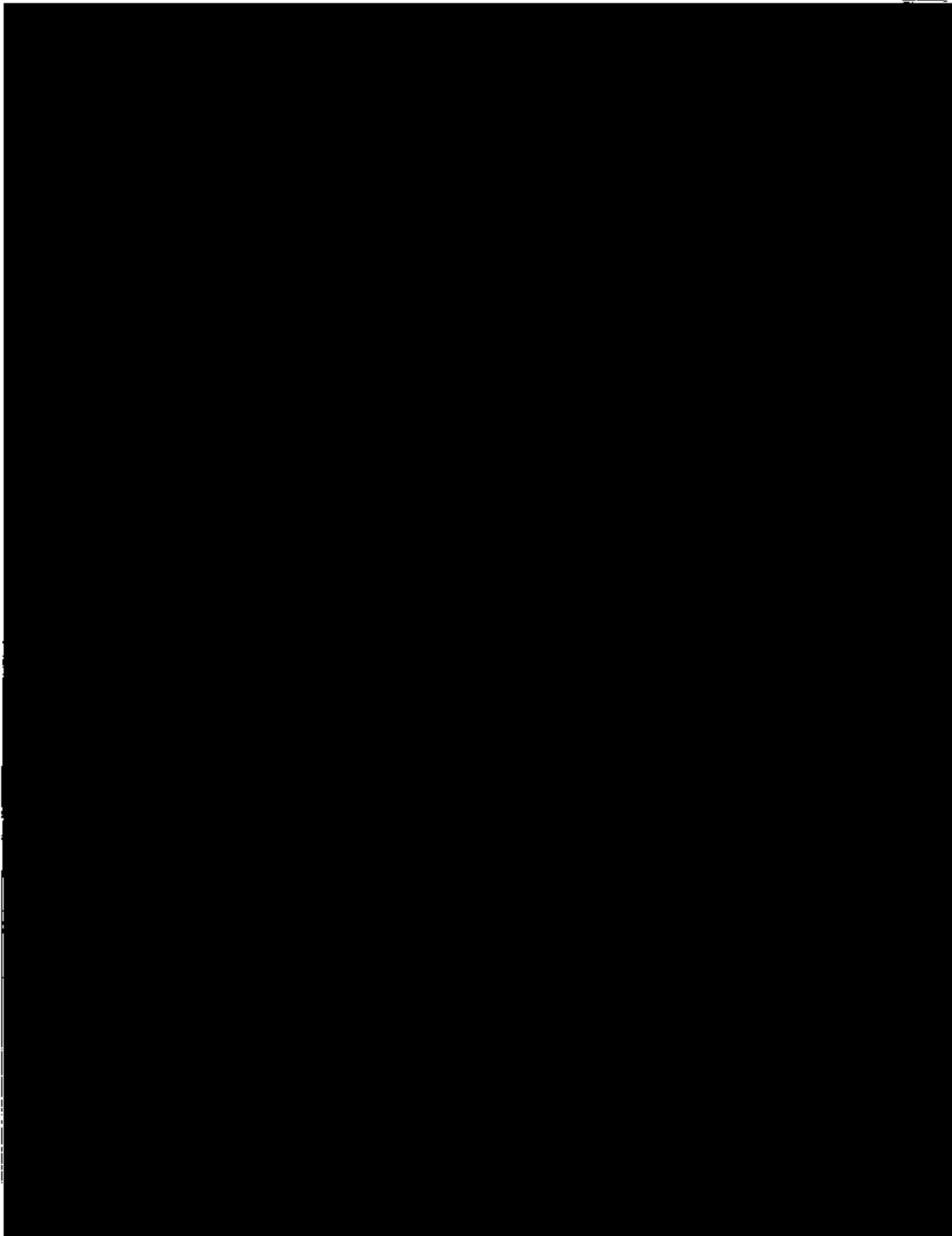
POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

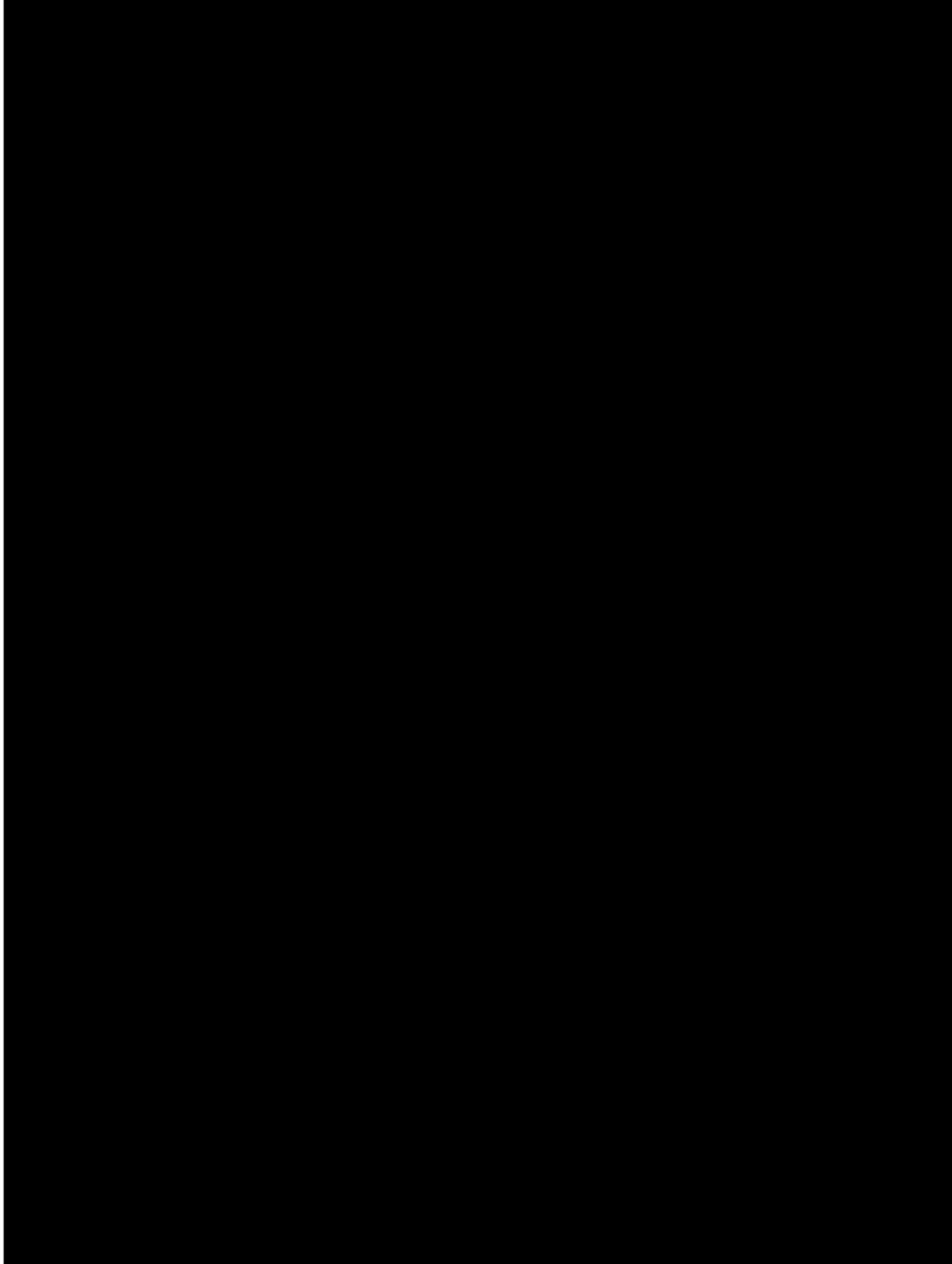
U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)**

(Page 1 through Page 6)







2501 SOUTH FEDERAL HIGHWAY • DELRAY BEACH, FLORIDA 33485-3297
 DELRAY (561) 278-3292 • BROWARD 428-3741 • PALM BEACH 732-8823
Palm Beach County's Oldest Buick Dealership

MV-05662

CUSTOMER NO 52712		ADVISOR ROGER LAVALLEY 254		TAG NO 1414		INVOICE DATE 03/06/00		INVOICE NO 8UCS148597	
WALTER KROL 300 HORIZONS WEST APT 102 BOYNTON BEACH, FL 33435		LABOR RATE		LEASE NO		MILEAGE 9435		COST SH	
		YEAR / MAKE / MODEL 00/BUICK/LESABRE/MDR CUSTOM SEDAN				DELIVERY DATE		DELIVERY MILES	
		VEHICLE ID. NO. 1G4HP54KBYU 119339				SELLING DEALER NO.		PRODUCTION DATE	
RESIDENT PHONE 561-733-6610		BUSINESS PHONE		COMMENTS		R.O. DATE 03/06/00			
								MO: 9435	

JOB# 1 CHARGES-----	
LABOR J# 1 05BUZD2	RATTLE CUSTOMER STATES: RATTLE NOISE IN MIDDLE ON DASH AREA WHILE SITTING IN IDLE AT LIGHT. NOISE SEEMS RELATED TO AC CONTROL HEAD ASM ADVISED CUSTOMER NOT SURE IF REPAIRS THAT WERE DONE ON PK AVE WERE REPLACEMENT OF NEW DESIGN AC CONTROLLER WILL FIX CUSTOMER CONCERN.
TECH(S): 436 WARRANTY	
JOB# 1 TOTALS-----	
JOB# 1 JOURNAL PREFIX BUCS JOB# 1 TOTAL 0.00	
JOB# 2 CHARGES-----	
LABOR J# 2 04BUZ99	MISC. START/CHARGE CUSTOMER STATES: INTERMITTENTLY TURNS KEY TO START CAR AND JUST CLICKS RETRY'S AND START NO PROBLEM STARTED CAR ABOUT 75 TIMES UNABLE TO DUPLICAT OWNERS COMPLAINT NO REPAIRS MADE
TECH(S): 294 WARRANTY	
JOB# 2 TOTALS-----	
JOB# 2 JOURNAL PREFIX BUCS JOB# 2 TOTAL 0.00	
JOB# 3 CHARGES-----	
LABOR J# 3 90BUZD2	COURTESY TRANS/VAN CUSTOMER STATES: SHUTTLE RIDE REQUESTED TRANSPORT CUSTOMER TO/FROM DESTINATION AS REQUIRED (Z7910)
TECH(S): 254 WARRANTY	

HOURS OF OPERATION	
MONDAY - FRIDAY 8:00 A.M. to 5:00 P.M.	
WE OFFER:	
• Valet Service • Shuttle Service • Low Cost Rentals • We Gladly Accept: ☐ Mastercard ☐ Visa ☐ Discover Card ☐ American Express ☐ Diner's Club ☐ Carte Blanche ☐ GMPP Card	

the $\mathcal{H}^1$ -norm. The $\mathcal{H}^1$ -norm is defined by

$$\|u\|_{\mathcal{H}^1} = \left(\int_{\mathbb{R}^d} |\nabla u|^2 dx \right)^{1/2}.$$

The $\mathcal{H}^1$ -norm is a natural norm for the problem (1.1)–(1.3) because it is the norm of the energy functional

$$E(u) = \frac{1}{2} \int_{\mathbb{R}^d} |\nabla u|^2 dx - \frac{1}{2} \int_{\mathbb{R}^d} u^2 dx.$$

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