



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 252

Date Received

05-FEB-2002

Od_or

rt_dt

pd_rt

rp_lr

Reference No.

8003612

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door frame)		Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1993	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____ Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01120000	Part Name(s) STEERING COLUMN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 65MPH ON HIGHWAY AND WITHOUT PRIOR WARNING STEERING COLUMN BECAME VERY LOOSE AND WAS HARD TO STEER. DEALERSHIP WAS AWARE OF PROBLEM.*AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

05-FEB-2002

OFFICE
DEFECTS INVESTIGATION
 Od_or
rt_dt
od_rt
up_itr

Reference No.

8003612

OWNER INFORMATION (Type or Print)

737570

Work Numb

Home Numb

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?

☒ YES☐ NO

In the absence of _____, provide your name and address to the vehicle manufacturer.

Signature of Owner

Date 2/19/02

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at bottom of windshield on driver's side)

Vehicle Make

Vehicle Model

Vehicle Year

Current Odometer Reading

3B7KM23C3DM43844

DODGE TRUCK

RAM

1993

136,307

Purchase Date

2/28/93

Dealer's Name

SOUTH COUNTY DODGE

Engine Size
(CID/GC/L)

5.9

☒ Turbo
☒ Diesel
☐ Gas
☐ Fuel Injection
☒ New ☐ Used

City

GILROY

State

CA

Zip Code

No Cylinders

6

Transmission Type

Antilock Brakes

Restraint System

Cruise Control

Drive Train

Vehicle Type

Body Style

☐ Manual☒ Yes☒ 3-Point Belt☐ Motorbelt☒ Yes☐ Front☐ Car☐ Sport Utl☒ 2-Door☒ Automatic☐ No☐ Driverside Airbag☐ 2-Point Bel☐ No☒ Rear☐ Van☒ Truck☐ 4-Door☐ Other☐ Passengerside Airbag☒ 4-Wheel☐ Minivan☐ Motorcycle☐ Stationwagon☐ Other☐ Pick Up☐ Other☐ Other☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component

01120000

Part Name(s)

STEERING COLUMN

STEERING BOX BRACKET

Location

☒ Left☐ Right

Failed Part(s)

☒ Original☐ Replacement

No of Failures

1

Date(s) of Failure(s)

1/25/02

Mileage at Failure(s)

135

Vehicle Speed at Failure(s)

65 MPH

Failed Part(s)

☒ Yes☐ No

NHTSA Previously

☐ Yes☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Estimated Property Damage

0

Reported to Police

☐ Yes☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CONSUMER WAS TRAVELING ABOUT 65MPH ON HIGHWAY AND WITHOUT PRIOR WARNING STEERING COLUMN BECAME VERY LOOSE AND WAS HARD TO STEER. DEALERSHIP WAS AWARE OF PROBLEM.*AK

AT 65 MPH, STEERING BRACKET BETWEEN STEERING BOX AND FRAME BROKE CAUSING ALMOST TOTAL LOSS OF STEERING ALSO STEERING COUPLER BETWEEN STEERING BOX & COLLAR WORKED.

CONTINUE ON BACK IF NEEDED

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**THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)**

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