



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY §20

Date Received

05-FEB-2002

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

8003527

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door jamb) 1N4DL01D6WC26601	Vehicle Make NISSAN	Vehicle Model ALTIMA	Vehicle Year 1998	Current Odometer Reading
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01500000 02100000	Part Name(s) STEERING:LINKAGES SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Dates of Failure(s) _____ Mileage at Failure(s) 43000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

LOCAL DEALERSHIP IS REFUSING TO PERFORM A FRONT END ALIGNMENT. WHEN AN INDEPENDENT MECHANIC EXAMINED VEHICLE INNER AND OUTER TIE RODS APPEARED TO BE DEFECTIVE, AND HAD TO BE REPLACED BEFORE AN ALIGNMENT COULD OCCUR. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. *AK

COPIES OF REPORTS - FREE -

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

* Correct VIN: 1N4DL01D6WC260601

Form Approved: D.M.B. No. 2127-0008

DOT Auto Safety Hotline				FOR AGENCY USE ONLY 920	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		Date Rec'd <u>05-FEB-2002</u> 02 MAR 21 2002 DEFACTS INVESTIGATION OFFICE	
OWNER INFORMATION (Type or Print)				Reference No. <u>8003527</u>	
Signature of <u>[Redacted]</u> Date <u>2/22/02</u>				Work Number <u>[Redacted]</u> Home Number <u>[Redacted]</u>	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☒ YES ☐ NO (In the absence of authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.)					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) <u>1N4DL01D6WC260601</u>		Vehicle Make <u>NISSAN</u>		Vehicle Year <u>1998</u>	
Vehicle Model <u>ALTIMA</u>		Current Odometer Reading <u>44,282</u>			
Purchase Date <u>1/16/02</u>		Dealer's Name <u>Speedway Chevrolet, Inc.</u>		Engine Size (CID/CC/L) <u>4</u>	
☐ New ☒ Used		City <u>Stafford Springs</u> State <u>CT</u> Zip Code <u>06076</u>		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injector	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag		Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☐ Rear ☐ 4-Wheel	
Vehicle Type ☒ Car ☐ Van ☐ Minivan ☐ Other		Sport Utility ☐ Truck ☐ Motorcycle		Body Style ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up ☐ Truck	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component <u>01500000</u> <u>02100000</u>		Part Name(s) <u>STEERING:LINKAGES</u> <u>SUSPENSION:INDEPENDENT FRONT</u>		Location ☐ Left ☐ Right ☐ Front ☐ Rear Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <u>1</u>		Date(s) of Failure(s) <u>43000</u> Mileage at Failure(s) <u>43000</u> Vehicle Speed at Failure(s) <u></u>		Failed Part(s) ☐ Yes ☐ No NHTSA Previously ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No		Fire ☐ Yes ☐ No		Number of Persons Injured <u>0</u> Number of Fatalities <u>0</u> Estimated Property Damage <u></u> Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
LOCAL DEALERSHIP IS REFUSING TO PERFORM A FRONT END ALIGNMENT. WHEN AN INDEPENDENT MECHANIC EXAMINED VEHICLE INNER AND OUTER TIE RODS APPEARED TO BE DEFECTIVE, AND HAD TO BE REPLACED BEFORE AN ALIGNMENT COULD OCCUR. PLEASE PROVIDE ANY ADDITIONAL INFORMATION / DOCUMENTATION. <i>AK When purchasing car my mechanic (L & S Auto, Enfield) recommended front end alignment. He suggested there may be bigger problem. Speedway at 1st agreed to do front end alignment as well as other minor repairs. They did every thing but the alignment, claiming it was not needed. They out right refused</i>					
CONTINUE ON BACK IF NEEDED The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail																					
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																					
TIRE IDENTIFICATION NO.*																					
D	O	T																		MANUFACTURER/TIRE NAME	SIZE
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																					
NARRATIVE DESCRIPTION (CONTINUED)																					

ENCs,

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW
Washington, DC 20590





