



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 336

Date Received

04-FEB-2002

Od_or _____
rt_dt _____
od_rt _____
rp_lr _____

Reference No.

8003452

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
NOT AVAILABLE	FORD	PROBE	1996	
Purchase Date ☐ New ☒ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Dates of Failure(s) 04-FEB-1997 Mileage at Failure(s) 20000 Vehicle Speed at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING 55 MPH OVERDRIVE LIGHT ILLUMINATED SHORTLY AFTER VEHICLE BEGAN TO SLOWLY LOSE POWER. DEALER IDENTIFIED TRANSMISSION AS THE PROBLEM. ALSO, TRANSMISSION HAS BEEN REPLACED THREE TIMES. PLEASE GIVE ANY FURTHER DETAILS.*AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

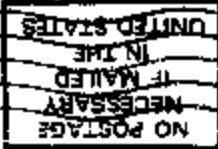
 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 335 Defect Received: <u>MAR - 6 AM 9:20</u> <u>04 FEB 2002</u> DEFECTS INVESTIGATION OFFICE	
OWNER INFORMATION (Type or Print) [Redacted] 737154				Reference No. 8003452	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer. Signature of Owner: [Redacted]				☒ YES ☐ NO Date <u>2/20/02</u>	
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (Located at bottom of windshield on driver's side) <u>1ZVLT20A875116531</u>		Vehicle Make FORD		Vehicle Mode PROBE	
Purchase Date <u>8-96</u>		Dealer's Name <u>Two Rivers Ford</u>		Vehicle Year 1996	
☒ New ☐ Used		City <u>Washville</u> State <u>TN</u> Zip Code <u>37214</u>		Engine Size CID/CC/L <u>121</u> No Cylinders <u>4</u>	
Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☐ Yes ☒ No		Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	
Cruise Control ☐ Yes ☒ No		Drive Type ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility Truck ☐ Van ☐ Motorcycle ☐ Minivan ☐ Other	
Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up ☐ Truck					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07300000		Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
No of Failures 2		Date(s) of Failure(s) <u>04 FEB 1999</u> Mileage at Failure(s) <u>25000</u> Vehicle Speed at Failure(s) <u>Pulling out onto street</u>		Failed Part(s) ☒ Yes ☐ No	
NHTSA Previously ☐ Yes ☐ No					
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form.)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Fatalities		Estimated Property Damage		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES) WHILE DRIVING 55 MPH OVERDRIVE LIGHT ILLUMINATED SHORTLY AFTER VEHICLE BEGAN TO SLOWLY LOSE POWER. DEALER IDENTIFIED TRANSMISSION AS THE PROBLEM. ALSO, TRANSMISSION HAS BEEN REPLACED THREE ^{TWO} TIMES. PLEASE GIVE ANY FURTHER DETAILS.*AK The original Transmission failed at about 25,000 miles. The vehicle had no movement after I pulled into main street. Oncoming vehicles had to stop to keep from hitting me. Two rivers Ford installed a new transmission. OVER					
CONTINUE ON BACK IF NEEDED					
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Washington, DC 20590

U.S. Department of Transportation
National Highway Traffic Safety Administration
Information Management Staff NSA-10.01
400 7th Street, SW

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Washington, D.C. 20590

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

U.S. GPO: 1992-0-224-871-8000

The second transmission went out at about 88,000 miles while on Interstat's going about 55 miles per hour, the overdrive light came on and the vehicle felt like it was slowing down and then going up. Two rivers Ford put in another transmission. I have talked to several Ford Probe owners, also the people who service my vehicle oil change Etc. and they say Probes are lucky to get 30,000 miles out of their transmission's.

I am on my third transmission at 82,000 miles

20590+0001

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail.																			
INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)																			
TIRE IDENTIFICATION NO. *																			
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D	O	T																	
MANUFACTURER/TIRE NAME																			
SIZE																			
* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.																			
MARKETPLACE DESCRIPTION (CONTINUED)																			